User Services and Applications Working Group

Minutes, November 13, 2014

Present: Kalaivani Ananthan, Leslin Charles, Adriana Cuervo (audio), Joseph Deodato, Linda Langschied, Rhonda Marker (recorder)

1. Use of term "downloads" and viewing streaming media: After discussion of other term options and examination of various RUcore record views, USAWG agreed that we should retain the term "Downloads" for the statistics label. Even though not all resources are downloaded (technically speaking, video and audio are streamed and not downloaded), this loose use of the term is not likely to confuse or alarm users.

2. RUcore restriction options: USAWG agreed that we need to allow resources (or collections) to be restricted by netID or IP address/range. The requests to restrict from discovery by Internet search engines reflect a lack of understanding about how the Internet works. The fact of a work's existence cannot be erased. This option has been requested by a small number of individuals, and they could use another restriction option. We don't recommend that we move forward with this option.

3. RUcore web page improvements: Divide major portals into four: SOAR [scholarly collections], ETDs, Research Data, and Digital Collections. Digital Collections is a portal that includes NJDH, NJEDL, and so on. This will be done in January. [January 5] Additional improvements will be made in a subsequent phase.

   In the left column, we will have two divisions: Services, and Collections. Services will include

   > My Account
   > Deposit Your Work (SOAR deposit)
   > Submit Your Rutgers Thesis or Dissertation (RUetd)
   > Digital Projects [new]

   Collections will include

   > SOAR (Scholarly Open Access at Rutgers)
   > RUetd (Rutgers Electronic Theses and Dissertations)
   > Digital Exhibitions
   > Search Portals to Featured Collections
   > New Jersey Digital Highway
   > New Jersey Environmental Digital Highway
   > Browse Scholarly Materials by Publication Year

4. User testing for RUcore: Joseph shared a draft plan for a usability test involving non-librarian faculty. USAWG made several suggestions and we will begin the testing in January. USAWG suggested a subsequent usability test involving graduate students. USAWG members will help better describe scenarios to present to faculty participants.

5. RUcore Release 7.5: USAWG members participated in testing this repository update, especially SOAR features, the resource export feature, the scholar bibliography, and notifications for ingest, embargo expiration, and Top Ten downloads. R7.5 is scheduled to be released for production on November 17.