User Services and Applications Working Group
Minutes – April 9, 2015

Present: Kalaivani Ananthan, Leslin Charles, Adriana Cuervo, Joseph Deodato, Linda Langschied, Rhonda Marker (recorder), Laura Mullen (guest), Jane Otto (guest), Yang Yu (guest)
Excused: Kayo Denda, Jim Niessen

Building on the usability testing of the Scholar Deposit process, and feedback from the Open Access Implementation Team, we realize that a major improvement to the process will be to develop a form that is more context sensitive, depending on the type of work being deposited. Users reported that options that do not apply to their situation are confusing and anxiety-producing. We devoted this USAWG meeting to the drafting of specifications for the Scholar Deposit form that incorporates significant conditional logic. Some of the foundational recommendations are recorded here. USAWG members were joined by Otto and Mullen to provide context from the OA Implementation Team, and by Yu to advise from the RUcore software development group.

On an early page of the Scholar Deposit process, we will list the formats that we can accept, instead of only giving this information on the File Upload page at the end of the process.

We will reduce the number of types of work (which map to genre-typeOfResource-contentModel), to reflect those that have actually been deposited since the deposit began in 2007. The list will be:
- Articles (Refereed and Non-refereed)
- Books
- Book Chapters
- Conference Paper or Lecture
- Other Presentation or Lecture
- Review
- Other

Selection of one of these types will bring up a different “flavor” of the form, so that relevant information can be given. For example, the selection of an “Article” will ask for journal information; the selection of a “Book chapter” will ask for information about the book or volume in which the chapter appears; and selection of “Conference Paper or Lecture” will ask for information about the conference or event at which the paper was presented.

The group worked through most of the form for Articles. Additional forms will be drafted outside of committee meetings and sent to the group for comment.

In our discussions, we noted other improvements that can be made to the forms and to the deposit process itself. As appropriate, recommendations will be made in specific issues posted to the software development tracking system or related specification documents.

The next USAWG meeting is Thursday, May 14, 2:00 p.m. in Alexander Library Heyer Room.