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# AN ISLAND ENVIRONMENT: SALTWATER INTRUSION, GROUNDWATER MANAGEMENT AND WATER PRIVATIZATION IN CEBU

By

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#### ABSTRACT OF THE DISSERTATION

#### An Island Environment: Saltwater Intrusion, Groundwater Management and Privatization in Cebu

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Dr. Robert M. Hordon

"A nation that fails to plan intelligently for the development and protection of its precious waters will be condemned to wither because of its short sightedness" (Johnson 1968)

In the midst of this "Decade of Water", the Philippines is faced with one of its major cities plagued by water problems for the same shortsightedness that President Lyndon Johnson described in 1968. The fact that this city is in a humid climate rather than a parched one makes the neglect that much more compelling. As Matthew Gandy (2003) states in Concrete and Clay, "the history of cities can be read as a history of water". As this research indicates, Cebu City is no exception. Cebu is the second largest city in the Philippine archipelago and is an ideal place to study these issues for several reasons. It is continuing to experience strong population growth. Also, by all accounts the groundwater in this metropolitan area of over two million people is rapidly deteriorating due to saltwater intrusion. The suspected causative agent is over-pumping, but it is hard

to quantify because of incomplete records. It is estimated that withdraws from the approximately 82,000 private wells equals the amount pumped by the Metropolitan Cebu Water District's (MCWD) 108 wells (Walag 2007).

On nearby Olango Island - part of provincial Cebu - about 90% of the wells are saline. Cebu City itself appears headed for the same fate without active intervention. In addition to salt water being drawn into the aquifer, water quality is also being degraded by bacteriological and chemical contaminants that are being drawn down into the aquifer due to the lack of sewage treatment (Walag 2007). This study is a practical foundation in understanding the problems in metropolitan Cebu and the unique private response it has generated. Because of these concerns most Cebuanos are now paying attention to the water they drink.

"Usually we drink water without paying much attention to it. We know that water is important to our life, but because of its familiarity very rarely do we consciously appreciate it." (Emoto 2005)

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To Jenny, Charlie, Matthew, Christa, Gabrielle, Melissa and Samantha, I hope you are able to appreciate that in spite of the hardships, I have tried hard to balance our family life while undertaking this challenge. To Jenny, I would not have been able to complete this study without you at my side. Not only have you assisted me during the site visits, but you also patiently kept our family intact during this long journey. This paper is dedicated to your grandfather, Domingo Cabrera's memory. He taught me much about your homeland and gave me my first glimpse of Cebu's water problems when he showed me the polluted remains of the Buhisan River bed behind his home. I hope the results are worthy of all good people around me upon whose assistance this paper was written.

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# List of Acronyms

ADB	Asian Development Bank
ASEAN	Association of South East Asian Nations
AUICK	Asian Urban Information Center of Kobe, Japan
CUSW	Cebu Uniting for Sustainable Water
DNER	Philippine Department of Environment and Natural Resources
KKLI	Kampsax-Kruger Lahmeyer International
LGU	Local Government Unit
LUWA	Local Utilities and Water Administration
MCWD	Metropolitan Cebu Water Department.
MEPZ	Mactan Export Processing Zone
MEU	Municipal Employees Union
MWSS	Manila Metropolitan Waterworks and Sewage System
NAMRIA	Philippine National Mapping and Resource Information Authority
NIPAS	National Integrated Protected Areas System
NWRB	Philippine National Water Resources Board
NWRWU	Philippine National Water Resource Workers Union

- PAG-ASA Philippine Atmospheric, Geophysical and Astronomical Services
- PAWD Philippine Association of Water Districts
- PGWI Philadelphia Global Water Initiative

PNSO	Philippine National Statistical Office
SMBD	Visayan San Miguel Bottling and Distribution plant
UNESCAP	United Nations Economic and Social Commission for Asia and the Pacific
USCWRC	University of San Carlos Water Resources Center
USGS	United States Geological Survey
USTDA	US Trade and Development Agency

#### **Chapter 1: Introduction**

#### A. Locating Cebu City

Cebu is the main island of Cebu Province which is comprised of Cebu, Bantayan and Mactan islands, the Camotes island group and several other smaller islands such as Olango. According to the National Statistics Office (NSO), Cebu Province has 3.85 million people. As defined by the Bureau of Land Location Monument (BLLM) No. 1, Cebu Cadastral Survey, Cebu City is 10° degrees 17' North Latitude and 123° 54' East Longitude. Cebu City is 365 miles south of Manila. The island of Cebu is bounded by the Visayan Sea to the north, the Tañon Strait to the west, the Mindanao Sea to the south and the Bohol Strait to the east. Cebu is the ninth largest in the 7,107 island archipelago; it is 134 miles long and 19 miles wide at its widest point (Barreveld 2006).

Metropolitan Cebu City is located in the middle of the eastern coast of the 1,706 sq. mi. island. It is comprised of four cities: Cebu City, Mandaue, Talisay and Lapu-Lapu. The metro area also includes Cordoba and five other smaller municipalities. With an annual growth rate of over 3%, Cebu City is the fastest growing municipality in the region. Historically, metropolitan Cebu City has grown from about 15,000 people in 1900 to over 2 million today (Philippines 2010). Cebu City's land area is 277 sq. mi. which is broken down into rural areas totaling 224 sq. mi. and urban areas totaling 53 sq. mi. The study area is illustrated in figure 1.1 and shown from the air in figure 1.2. An overlay map illustrating Cebu and New Jersey for comparison purposes is located on page 168 in the appendix.

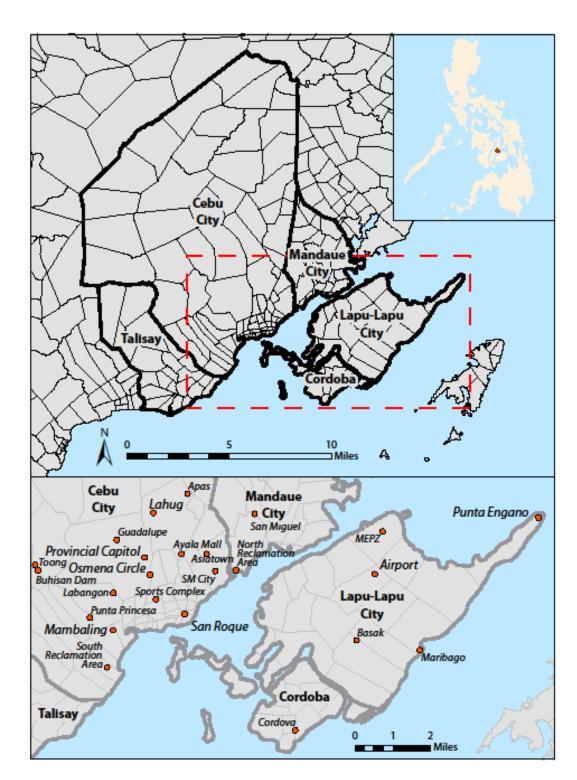
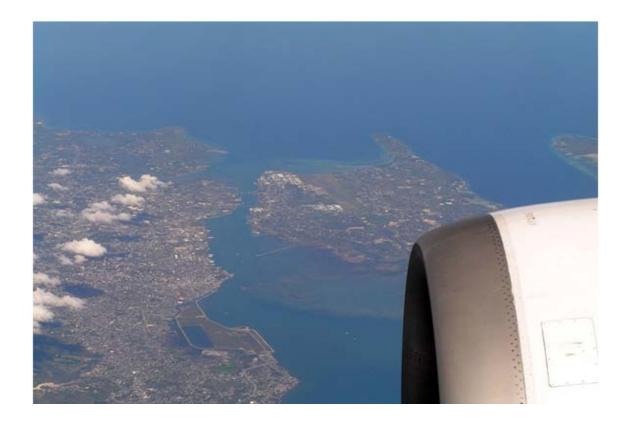


Figure 1.1 Study Area. Cebu City is located at 10° N, 123° E. Major points of interest are noted with red dots on the inset map.

Figure 1.2Aerial view of metro Cebu (north is at the top of the photograph)From the left: Cebu City, Mactan Island and Olango Island.



#### **B.** Population growth in Cebu

The people of the Philippines are largely of Malay descent but significant influence has been left by many other races including Chinese, Spanish, Arabs and Indians (Harper and Peplow 1991). In figures 1.3 and 1.4 Cebu's rapid population growth is illustrated. Until 1960 population was measured by the city. Since 1960 population data has been collected at the barangay level and reported to the city for compilation. The chart is showing growth in the Cebu metro area which includes Cebu City, its three smaller adjacent cities, and six municipalities.

## Figure 1.3 Population growth in Cebu: 1900 - 2000

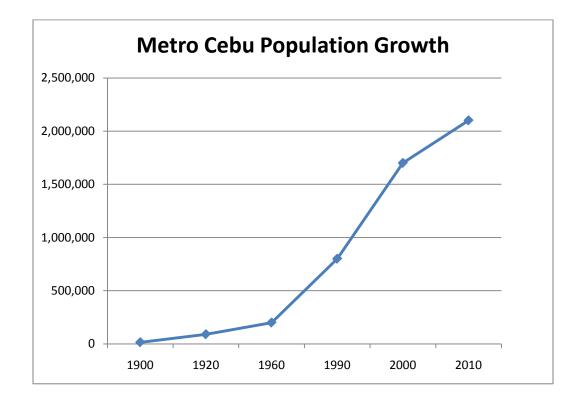
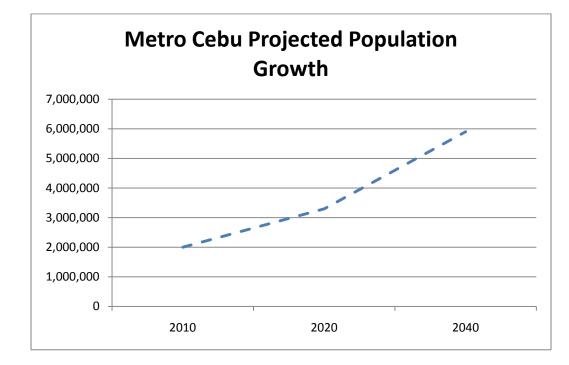


Figure 1.4 Projected population growth in Cebu: 2000 - 2040



#### C. Saltwater intrusion in Cebu: Background

Saltwater intrusion was first noticed in Cebu during the early 1970's but was mostly treated as an academic curiosity. Beginning in the mid 1990's, the steady advance of the saltwater – freshwater interface began garnering serious attention. Even so, relatively little was done short of closing wells and plumbing new ones further from the coast. Shortly after salt water intrusion was first recorded in Cebu in 1973, the University of San Carlos Water Resources Center (USCWRC) began monitoring the situation. They have been a reliable principal agency dedicated to this task ever since.

In the meantime, the Metropolitan Cebu Water Department (MCWD) has published readings on a couple of occasions, but their results do not correlate with those of the USCWRC. The city's barangays are a hodgepodge of MCWD's 108 operational wells and an estimated 25,000 private well connections. Poor record keeping and a lack of regulation results in water consumption estimates fraught with a high margin for error (Walag 2007).

On Olango Island – at the eastern margin of provincial Cebu - the saline intrusion is so severe that residents who cannot afford to buy bottled water collect rainwater to drink (Parras et al. 2001). Located between Olango and Cebu is Mactan Island, home of Cebu's international airport and the Mactan Export Processing Zone (MEPZ). This island's eastern shoreline is home to Cebu's beach resorts and they are known to rely on desalination plants to provide safe water for hotel guests (Walag 2007). Data from the USCWRC (and confirmed by the 2010 survey) indicate that the saltwater – freshwater interface is moving laterally east to west into Cebu City with increasing speed.

## **Chapter 2: The Physical Setting of Cebu**

#### A. Climatic conditions of Cebu:

The climate is tropical with a yearly average temperature of about 25°C (77°F). Cebu is located in Philippines precipitation zone II, indicating a short dry season from March to May and a long, but sporadic wet season from June to February. The eastern edge of the city faces the Cebu Strait and much of the original city is less than 50 feet above sea level. Upland areas of the city in the western fringes can exceed 1,000 ft. in elevation. The compact city is ringed by rugged mountains that reach 3,280 ft. in elevation at the central peaks (Peters 2001). According to the Koppen Climate Classification System, Cebu has a Type Am tropical monsoon climate with seasons that are not sharply pronounced.

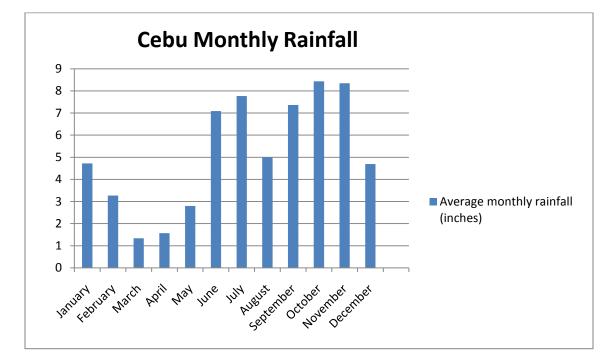


Figure 2.1 Cebu monthly rainfall averages

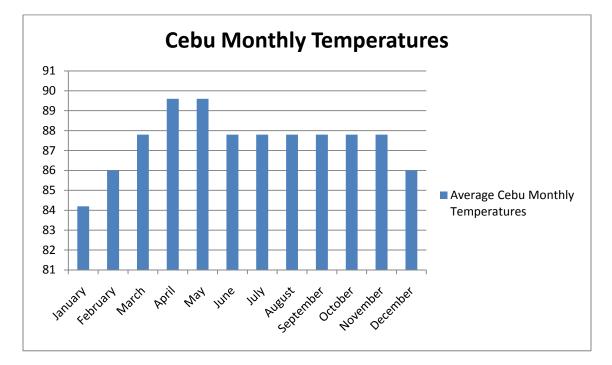
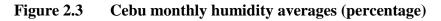
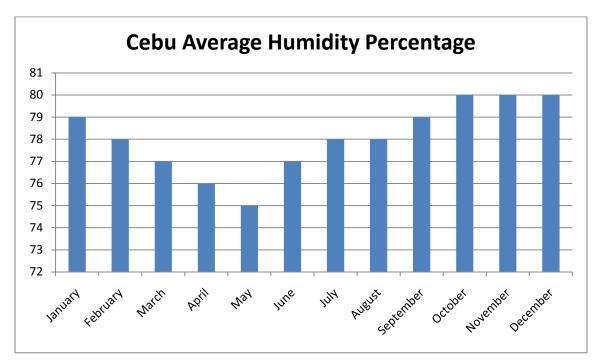


Figure 2.2 Cebu monthly temperature averages (Fahrenheit)





It is relatively dry from February through May and wet the rest of the year.

Overall, the city's average annual precipitation is about 63 inches. Some upland areas which are prone to heavier and more irregular rainfall average over 98 inches. Humidity averages 76% and temperatures reach an average of 89.7 F during April and May. The average wind velocity is about 6 mph from varying directions. From November to May the amihan or northeast wind prevails. From June to September the hagabat or southwest monsoon dominates. The typhoon season is from October to December.

On March 26, 1982 17.5 inches of rainfall (about 25% of the average yearly precipitation) was recorded in a single day during Typhoon Bising at the Carmen, Cebu recording station located at 1,132 ft. above sea level. Many other recording stations in the city recorded rainfall amounts approaching 16 inches that day. The strongest typhoon (in wind speed) to hit Cebu was Typhoon Ruping in 1991 with 177 mph sustained winds (USCWRC 1995).

On average, 20 typhoons hit the Philippines annually, which is more than any other country. The Philippine Atmospheric, Geophysical and Astronomical Services (PAG-ASA) studies these storms in the Philippines and uses a four-level signal warning system (Harper and Peplow 1991). Cebu's location in the south-central Visayas with larger islands surrounding it in all directions gives it shelter from most of the typhoons and tropical storms that frequent the Philippines. Unlike Leyte, its larger neighbor to the east, Cebu rarely bears the brunt of major storms. It is easy to see why this city was already an important trading post before Ferdinand Magellan arrived there in 1521 (Barreveld 1995).

#### **B.** Geology and watersheds

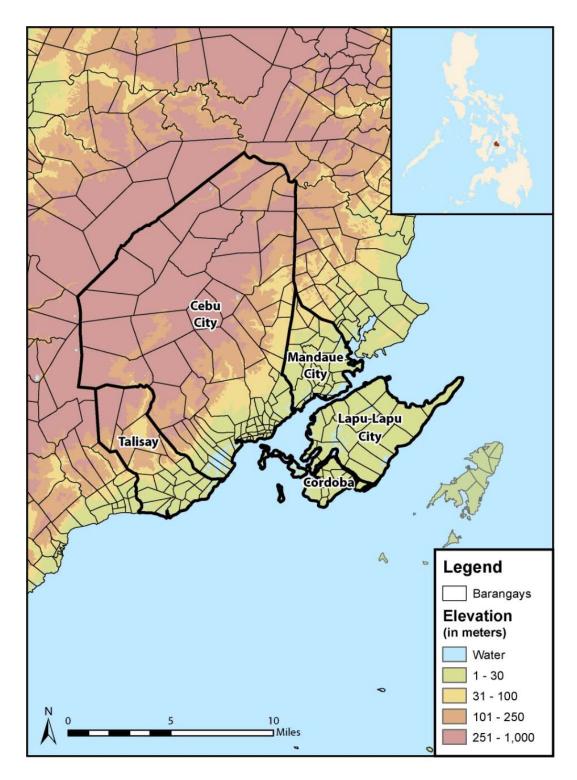
Cebu City is also at the heart of the Philippines Islands themselves which run nearly 1,250 mi north to south and about 680 mi east to west. The island chain is partly volcanic and partly coral formation. The Philippines is geologically similar to the Galapagos Islands and both also enjoy a very wide variety of plant and animal life. Nearly 3,500 plant and animal species are found nowhere else (Barreveld 2006).

Cebu itself is a coral formation and while peaks in the volcanic islands to the north and south reach nearly 10,000 ft. in elevation, Cebu's highest peak is 3,323 ft. The watershed of the metropolitan area is broken into three geologic formations: alluvial sediments, igneous and sedimentary rocks. Among the sedimentary rocks is the highly permeable Carcar limestone which serves as the primary aquifer for the metropolitan area (Scholze 2002). Cebu is made up of structurally complex sedimentary and volcanic rocks that have undergone various degrees of metamorphism. The three types of Soil in Cebu City are: 1) The Mandaue Silt, characterizing most of the coastal plains from Mandaue City in the north to Minglinanilla at the southern end of the metro area; 2) The Faraon Clay, found in the middle part of the city, and 3) The Baguio Clay, found in the upland areas and the watersheds of Mananga and Kotkot-Lusaran.

The harsh terrain and thin soils of Cebu do not favor agriculture even on its slender coastal plain. Metro Cebu is hemmed in by the mountains and coastline that surround it. The upland areas have even thinner soils and in some areas less forest cover than the city itself (Carpentier 2005). The island chain is part of the Pacific Ring of Fire and has 20 active volcanoes. Mounts Taal, Mayon and Pinatubo are the best known. The region is affected by about 5 small earthquakes on an average day. The topography of

Cebu is rugged and mountainous. Over 70% of the land area has slopes at 17% or greater. Most of the population is settled on Cebu's narrow coastal plain (Carpentier 2005).

Figure 2.4 Topographic map of metropolitan Cebu City



#### **Chapter 3: History of Cebu**

#### A. Settlement origins

Cebu City dates itself prior to 1521 when it was claimed for the Spanish by Ferdinand Magellan. Today it is the primate city of the Visayas: the central group of islands in the 7,107 island archipelago that is the Philippines (Peters 2001). The Visayas also represent the population center of the country. Nationally, it is second in size and economic importance to the Manila – Quezon City national capital agglomeration. With more than 1,350 people per square mile, Cebu is the most densely populated island of the Philippines archipelago (Barreveld 2006).

Cebu City has been shaped over the centuries by many external forces and the result today is a vibrant city unique in its own right. Its fine natural harbor, location along a busy sea-trade route, and sheltered geography all helped the city grow and prosper. The fact that it has only recently blossomed has more to do with the after-effects of Spanish colonialism and the corruption of the Marcos regime (Peters 2001).

Interestingly, the city was officially founded twice and keeps both dates as part of its recorded history. On April 7, 1521 Ferdinand Magellan officially founded Cebu for the first time. Magellan was killed soon thereafter by Chief Lapu Lapu. A 44 year interlude, with no recorded history, followed before the Spanish would return. The city was refounded on April 27, 1565 by the famous Spanish explorer Miguel Lopez de Legaspi (Carpentier 2005).

#### **B.** The period of Spanish rule

After Legaspi founded Cebu for the second time in 1565, the city endured 300 years of Spanish colonial rule before the Americans took over. The Spanish period was marked by a tribute-based economy where Cebu, like the rest of the Philippines, was plundered for the Spanish throne. The Spanish period was marked by colonial outposts known as encomiendas. These were royal grants to administer villages while collecting tribute and converting natives to Catholicism. This system changed Cebu and much of the Philippines from an agrarian to a peasant society (Barreveld 2006).

As a result of the Spanish efforts at conversion, the city is a beacon of Christianity in Asia with 94% of residents either Catholic or Protestant (Barreveld 2006). Christianity is also evidenced in the ubiquitous Santo Nino's statues (miniatures of the relic brought by Magellan that resides in Cebu's basilica today) that adorn jeepneys, homes, businesses, and the crucifixes that sit atop the blackboards in the public schools.

During the late 19<sup>th</sup> century Spain's empire was falling apart. Cebu was dominated by Japanese and Chinese merchants at this time, a situation that remains today. Colon street was a cobblestone avenue that the city was centered on. The adjacent Parian district had been the focus of business and trading since at least the 1300's. The Parian district was the heart of the original small settlement inhabited by migrant Chinese traders. This area is home to the busy Carbon Market today where fresh seafood and fruits are sold in stalls and all manner of small storefronts in a chaotic and still vibrant streetscape (Hicks 2001).

As a result of the Spanish-American War the Philippines exchanged colonizers. The American period certainly proved beneficial in comparison. The Americans built roads and bridges at a brisk pace and many islanders were eager to accept the democratic ideals espoused by the Americans (Karnow 1989). After World War II the Philippines were granted complete independence. The experience has been likened to 300 years in a convent and 50 years in Hollywood. It was after this period that the Philippines could finally develop their culture in their own unique way, blending the influence of the Spanish, the Americans and various local customs (Karnow 1989). The Cebu Provincial Capitol building is modeled after the U.S. Capitol because from the Americans the Filipinos gained not only independence but also the foundation of government through the consent. (Barreveld 2006).

Despite its small size in comparison to Manila, (which has a metro area population of over 16 million), Cebu boasts many firsts. The University of San Carlos that was built in 1595 is the first university in the Philippines. The Basilica Minore del Santo Nino is the first church in the Philippines and remains the only basilica in East Asia. Fort San Pedro is the Philippines oldest fort, and the only triangular one. Colon Street is the oldest in the nation (Barreveld 2006).

#### **C. Economic foundations**

In explaining settlements, anthropologists and sociologists focus less on spatial connections and more on function. They look at the degree to which settlements are specialized and the degree of labor division that has taken place. As a geographer, I think Cebu is better viewed spatially since it has always been a trading center and hub. Cebu is roughly halfway between the super city Manila in the north and the major agricultural regions and cities of Mindanao in the deep south. Luzon and Mindanao are the two largest islands in the 7,107 island archipelago (Carpentier 2005). Cebu's port function and location along the key North - South shipping route and the lesser east-west routes certainly give the city a regional locational advantage.

It has only been in the last three decades that Cebu has been transformed. Industries today include tourism, electronics, food processing, furniture, garments, musical instruments, and stone and shell craft. Cebu City is a regional educational center with over 170,000 students at eleven universities including a teaching hospital, Cebu Doctors Hospital. Education is also vital to the city's economy. There is a strong market for renting rooms to students since there is virtually no campus housing and many students hail from other provinces. Tropical produce is still grown within the city but there is no recorded history of a distinct agricultural district. Mango trees are abundant and residents who are fortunate to own land with the trees bring fresh mangos to market. (Walag 2007).

Major exports include watches (Timex), electronic components and wire harnesses (Acer & Ford), photographic equipment (Canon), garments, furniture, audio & video equipment, carrageen, fashion accessories, coconut oil, frozen shrimp, and vehicle and machinery parts (Philippines 2010). Cebu has welcomed Japanese and Korean investment in tourism and hospitality along with American and European investment into the offshore Mactan Export Processing Zone (MEPZ) and the diverse Asiatown IT center in barangay Lahug. During the 2010 site visit I met with Allan Raborar, a water purification equipment supplier (who advertises his equipment as "western built"), he advised that goods made for the western market are preferred over those made for sale in the Philippines. Allan stated that many Asian manufacturers ship substandard goods to the

Philippines (ex. cell phones, cameras, TV's...). Since so many Filipinos have relatives abroad who send back goods (as well as cash remittances), it is not surprising that people notice the difference in quality, especially when the brand is the same (Raborar 2010).

In terms of city tiers in the Philippines, Manila would be the sole first order city, and Cebu the only second order city, with several third order cities and so forth. Manila has the greatest availability of medical services, cultural attractions such as theatre and a wider range of other goods and services. Educationally however, they appear to be mighty equals. Much as New York came to dominate Philadelphia, Manila quickly overshadowed Cebu as the nation's primate city. Manila has a naturally larger harbor and is located closer to key markets in Hong Kong, Singapore, and Japan. Manila also has a much larger natural hinterland than Cebu due to its location on Luzon, the Philippines largest island (Karnow 1989).

Cebu's area of influence is actually pretty large given its size; it would encompass the Visayas and Northern Mindanao where it draws students and business people from. In the third world, mega cities often dominate with little national competition. Cebu City, being a well established second tier, mid-size city, would be an exception. Cebu's place in the world is that of a growing regional center for telecommunications, specialized manufacturing, and education. While it remains a distant second to Manila nationally, regionally it is the primate city of the Visayas. Locally it is a market for island goods and a center to visit for a wide array of goods and services. The city also is home to several major beach resorts on neighboring Mactan Island which draw tourists primarily from Korea, Japan and increasingly, China.

#### **D.** Internal structure of Cebu City

The internal structure of Cebu is a most interesting story. Although "public transportation" is ubiquitous, it is accomplished via private jeepneys. Jeepneys are a unique feature of the Philippines that descended from the World War II jeeps left behind by the U.S. Army. The jeepneys operate as a private hybrid bus / taxi system that picks up and drops off passengers anywhere along its fixed route (even in the middle of the street) and foreigners are advised not to drive without understanding that normal traffic conventions are not applicable here. The results are a city that has not developed like others that followed transit trunks away from their cores. Cebu has expanded to the hillsides in all directions fully with an amazing heterogeneity of density and activities. The roads are a spider web that do not lend to development trails. There is precious little open space in this compact city.

While the majority of jeepneys on the streets of Cebu today are more recent conversions of Asian trucks, the fact that many of the original jeeps are still plying streets some 65 years after the war ended is quite a testament to both their durability and the resourcefulness of their owners (Barreveld 2004). This venerable truck has a role in Cebu's unique identity and internal structure. Cebu lacks the public transit systems that result in spatial concentrations of people within walking distance of transit stops. Zoning laws appear to be largely ignored. The result of these factors is a densely packed, relatively homogenous city. All areas of this physically small city are quite accessible via the unscheduled, yet connecting jeepneys. Connections can be made since they follow their self assigned routes that are painted on the sides of the truck. This will show both terminating points and occasionally a major destination like a mall or school that it is along its route. The film "The Crying Ladies" (Unitel Pictures, Philippines) gives a good visual image of how this system works in Manila. Until the about the turn of the century jeepneys ruled the roads and generally only the downtown was frequently congested. The side streets were wide open and plied mostly by bicyclists and pedestrians. Today, during peak periods it has become difficult to find open side streets. This change is a result of a growing middle class that is moving increasingly to car ownership. Jeepneys still provide ample service to the lower middle class and the poor. The SRP expressway (north-south coastal highway), a new road in Banawa and "flyovers" (overpasses) in Talamban and Mandaue have not been enough to relieve the congestion.

The majority of Cebu City is mixed use and a surprisingly large middle class is also noteworthy. Wealthier residents are often found in clusters in the elevated areas on the edges of the densely populated lowlands, but even these areas often have some squatters and middle class nearby. The illustrations in figures 3.1 - 3.3 represent some of the latest developments along the "edges" of the city.

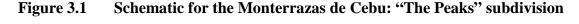






Figure 3.2 New housing in barangay Busay

Figure 3.3 New housing amenities in barangay Busay



A wider phenomenon would be the expanding middle class buying up neighboring properties in their own barangay and walling them in to create a compound where extended family members live. During the 2007 and 2010 site visits I stayed in one such family compound in barangay Labangon. The Asiatown IT center located near the Ayala mall is home to call centers for companies such as Hewlett Packard, US Airways, and ACER Computers of Taiwan. These companies come to Cebu because of its welleducated, English speaking work force. It is also cheaper and much less congested than Manila.

Overall the city seems to be moving in a polycentric direction as areas around the universities, malls and IT center and Waterfront casino hotel become concentrated with other business and restaurants. One might be tempted to try to match it with Latin American urban models due to the long history of Spanish colonialism, but Cebu has no history of strict land use and zoning and has never had any public transportation that could focus residential settlement patterns radially as is common in Latin America (Pacione 2009). It is still a heterogeneous city that has really only recently seen nodes like the aforementioned IT centers and mall complexes develop.

The central business district is still quite vibrant. The opening of three megamalls (SM City, Ayala and Gaisano Country) have reduced congestion here but not hollowed it like some American central city cores. The malls may have displaced some of the Sari-Sari stores (home-based neighborhood grocery shops) that were once ubiquitous in the barangays and traditionally supplied basic necessities including rice, soap, medicine, and toiletries to nearby residents. In addition to the giant malls, the city is now home to several smaller, new, open air centers. Advances in communication have also changed the nature of the city. The internet is not found in many homes, but internet cafes often running on old 486 PCs cater mostly to students and are easily found in most barangays. The aforementioned endangered Sari-Sari stores are also apparently being replaced by these cafés as well.

The millions of Filipinos abroad send remittances back and often visit with "Balikbayan" packages of gifts from abroad (Barreveld 2006). The result of this influx of wealth is a black market dollar economy and families fortunate to have a nurse or doctor overseas are suddenly upwardly mobile and can start businesses like the internet cafes and water purification companies that are sprouting up around the city.

The increasing presence of large multinational firms is having a positive effect on salaries in Cebu. According to Michelle Atillo of barangay Labangon (who is an R.N.) and has also worked for the Shangri-La resort, entry level jobs such as gas station attendants and store clerks earn 100-150 pesos a day (approximately \$2-3). Higher end retail outlets pay up to 200 pesos a day. Registered Nurses here earn up to 275 pesos a day. But skilled workers in the Asiatown IT center (including the call centers) earn up to 500 pesos a day (around \$11). Katherine Atillo is an International Sales Professional at the IT center and advised that such jobs are extremely competitive; only those with the best English and highest test scores are considered (Atillo 2010).

There is also strong gender bias for many jobs, it is not uncommon to see signs advertising work for "females age 21-25". Agricultural work and informal jobs (ex. domestic help) are at the bottom of the income scale. Miss Atillo (2010) said that such work pays much less than even the 100 pesos that a gas attendant can earn. Most jobs are six day a week assignments with Sundays off (most establishments are closed here on Sundays). As for the cost of living, food is quite cheap, but in January 2010 gasoline was sold at 38 pesos a liter (\$3.22/gl) which although similar to the cost here is quite high when one considers the difference in average incomes.

"The Queen City of the South" as Cebu is known nationally, is experiencing explosive growth that may be due to the synergistic effects of a more simplified regulatory framework than the capital region and a strong base of highly educated English speaking young people. The post Marcos transformation of Cebu into a truly international destination for tourists and multinational businesses has accelerated in recent years. This duality is a major point of departure in comparison with third world cities that tend to be either business or leisure oriented. Cebu's ascendance has not been without growing pains; the burgeoning metropolitan area of over two million people still lacks sewage treatment facilities and this contributes heavily to its water quality problems. The 2010 water samples that were collected confirm this.

During a visit to the island in May of 1987, the afterglow of the "people power" revolution (that deposed President Marcos) was still strong. The country seemed to be in a buoyant mood. At this time Cebu still had only one major hotel and its beach resorts were quaint and locally owned. Under Marcos, corruption was rampant and the investments that were made were largely focused on Manila and his home province of Ilocano. From 1989 to 2001, I returned six times and the changes I noticed were largely incremental. During four visits between 2003 and 2010 the city's transformation has been quite dramatic. New malls, hotels, beach resorts, and explosive growth in private auto transportation have jammed the city's narrow streets. The resorts replaced some quiet fishing villages and a few native beach resorts. Infrastructure projects like the new four

lane suspension bridge to Mactan Island and a new coastal highway have also been recently completed. The airport meanwhile got a brand new indoor terminal and jet bridges to replace the decrepit stair trucks.

Politically the city has never had clout like it gained in the wake of the 2004 presidential election. Cebu City was the base of President Gloria Macapagal Arroyo's support. Ms. Arroyo won a close election thanks to an incredibly high turnout and strong victory margins in the Visayas region and particularly in Cebu. She showed her appreciation by holding her inauguration in Cebu. There was a quite a controversy as many people felt that the inauguration should have stayed in Manila where it had been since independence.

# **Chapter 4: Administrative Subdivisions of Cebu**

### A. The Barangay

The barangay is the basic administrative subdivision of the Philippines. Barangays are under the administrative charge of cities. The comparable unit in the U.S. would be the district or ward. Cities and towns in the Philippines are composed of barangays. Metro Cebu has 172 barangays. The totals are as follows: Cebu City – 80, Cordova – 13, Lapu-Lapu – 30, Mandaue – 27 and Talisay – 22 (Philippines 2010). Each barangay elects its own officials and is responsible for its budget and master plan which it files with the city government. Perhaps not surprisingly, wealthier barangays have been home to much of the new construction that Cebu has witnessed in its western hills during past two decades.

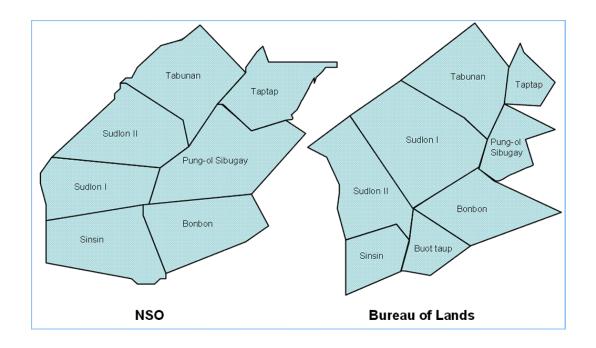
Historically, barangays were small communities made up of several families. Over time these communities grew and more formed as settlements expanded. During the period of Spanish rule, small barangays were often combined into towns with a barangay punong (captain) whose duties included collecting taxes. Today barangays are governed from the barangay hall. Elections are normally held every three years for barangay positions such as tanod (police official) and kagawad (councilor) (Councils 2006). Barangay governments are divided between two branches: the Punong (Executive) and the Sangguniang (Legislative). Although the branches are intended to be equal in power, the head of the Punong presides over the Sangguniang. The Sangguniang approves the annual barangay budget, but they usually work in agreement with the Punong. Cebu City has 80 barangays. They are grouped into the northern and southern districts of 46 and 34 barangays respectively (Barreveld 2006).

#### **B.** Population, size and boundary issues

In Cebu City barangays have an average population of 10,000 but the largest, Guadalupe has a population of 72,000, while the smallest, Kalubihan, has only 1,147 residents (Councils 2006). Many of the poorer barangays are smaller with some exceptions such as Ermita. The rural barangays also tend to be less wealthy with exceptions such as Lahug. Some are physically very small such as barangays Lorega and Mambaling at 32 and 35 acres each. Many of the mountain barangays are quite large by comparison. For example Sudlon II and Tabunan are over 2,718 acres each (Association of Barangay Councils 2006).

The administrative map shown in figure 4.1 illustrates radically different barangay borders in Cebu's rural western mountains. Maps from the Philippine National Statistical Office (PNSO) in Manila and those of the Philippine Bureau of Lands do not agree (Abella 2004). At least five different barangay maps have been identified by Dr. Walag (2010) and her team at the USCWRC. The Philippine National Mapping and Resource Information Authority (NAMRIA), the government agency in charge of issuing or approving official maps in the Philippines, still cannot produce official maps for Central Cebu. The USCWRC's Water Remind project has completed surveys for NAMRIA, but no decisions have been made public as of January 2010. In addition to the border problems in Cebu's mountain barangays, some of the more developed hilly barangays are also prone to border disputes (Association of Barangay Councils 2006). For example, Lahug and Apas both claim Camp Lapu-Lapu and Lahug and Luz both claim the Waterfront Hotel. Cebu's landmark hotel, The Marco Polo hotel, is claimed by both Busay and Apas, but it has always been officially considered part of Lahug. Tisa and Guadalupe have also had issues with the "ownership" of the new subdivisions being built into the hills that both claim. Perhaps the most surprising example of the boundary confusion us that Busay's barangay hall is claimed by barangay Apas (Clampano 2010)!

# Figure 4.1 Differing boundary maps of central Cebu from the Philippine National Statistical Office (NSO) and the Philippine Bureau of Lands.



This is important because as mentioned earlier, these land issues directly affect finances and political clout. This was discussed during meetings with Virgie Clampano and Neila Aquino of the Cebu City Local Government Operations Office on January 5, 2010. The Local Government Unit's (LGU) annual investment plan budget for Cebu's barangays is primarily based on its population and income and the officers verified that boundary disputes are not uncommon, especially in the hilly areas of the city that were formerly lightly populated and are now experiencing rapid growth. A copy of the 2006 barangay profiles book that details the area, population, finances and important economic activities of each of Cebu City's barangays was obtained (Association of Barangay Councils 2006). As the water situation grows more dire it is conceivable that water rights could become part of the disputes.

The water interconnect from the Buhisan dam pipeline goes directly through Buhisan and Labangon without a local connection which is troublesome for some residents. According to Dr. Walag, Cebu's growth has resulted in more roads connecting the small barangays of the interior with Cebu City's large marketplace. This also helps the water engineers because of the improved access to remote areas. But the problem of multiple sets of boundaries within the watershed and water districts remains.

# **Chapter 5: Water Supply and Saltwater Intrusion**

#### A. Saltwater intrusion and groundwater management

As populations grow, groundwater reserves are often threatened. While they are larger and better protected than surface waters, they are not indestructible. Water tables fluctuate seasonally and can show dramatic long term lowering when groundwater is removed faster than the rate of natural recharge, a process known as groundwater mining (Fetter 2001). Arid areas of the world from the American southwest to the countries of the Middle East often suffer from this growing problem. Coastal cities worldwide must face the additional threat of saltwater intrusion if they fail to manage their groundwater properly. This is certainly the case in metropolitan Cebu.

Good water management should always be at the vanguard of metropolitan planning. It is especially important when groundwater is utilized as the primary source to supply drinking water in coastal areas (Todd 1980). In cities the world over the recipe is the same - if you withdraw fresh water near the interface between the two bodies of groundwater, the saltwater will move towards the point of the withdrawal. This is known as up-coning. The rate of up-coning will be dependent upon several factors, primarily: the type of aquifer, the rate of withdrawal, and the rate of natural recharge (Bear et al. 1999). Ghyben and Herzberg discovered this relationship between freshwater layers lying above heavier saltwater layers that are in hydraulic contact (Freeze and Cherry 1979). Dunne and Leopold (1978) offer an easy way to grasp this concept with their explanation of the saltwater/freshwater interface in their book, "Water in Environmental Planning":

"In an unconfined aquifer near the sea, fresh groundwater occurs as a lens above the heavier sea water. The saline fluid may extend inland for about a kilometer. Because of the difference in density, the depth of fresh-water / sea water margin is approximately equal to 40 times the height of the water table above sea level... If the water table is lowered by pumping, the cone of depression around the well is reflected in a rise in the boundary between fresh and salt water. **Each meter decline in the water table, however, will cause a 40 meter rise of the lower boundary of the lens**" (my emphasis) (Dunn and Leopold 1978)

This relationship is known as the Ghyben-Herzberg relation between fresh and saline waters and was discovered by the aforementioned European researchers in the early 20<sup>th</sup> century (Todd 1980). Their research was based on a simple model of a coastal aquifer, in reality the saltwater interface is usually deeper than the Ghyben-Herzberg model would suggest, but the fundamental ratio specified by Ghyben-Herzberg holds true and the reality is that is for every one foot the aquifer head is drawn down via "over-pumping," the salt water-fresh water interface will march 40 feet towards the nearest wellhead (Freeze and Cherry 1979).

Salt and other contaminants migrate into aquifers through different methods. At lower velocities, diffusion is the primary force of operation while at higher velocities, mechanical dispersion takes over. All groundwater contains salt, which usually comes from dissolved rocks. The amounts range from the miniscule 25 ppm in some quartzite springs to dense brines such as the Dead Sea with over 300,000 ppm. The heavy brines are often associated with aquifers that show very little movement and salinity generally increases with depth (Fetter 2001)

The illustrations in figure 5.1 and 5.2 offer a simplified look at the freshwater – saltwater interface and mechanism of up-coning due to over-pumping. While this phenomenon is largely found along the sea coast, it is not limited to coastal regions.

Figure 5.1 Freshwater – saltwater interface (North Carolina Division of Water Resources 2010)

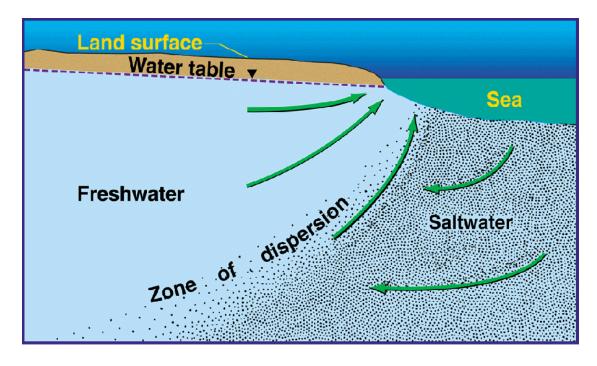
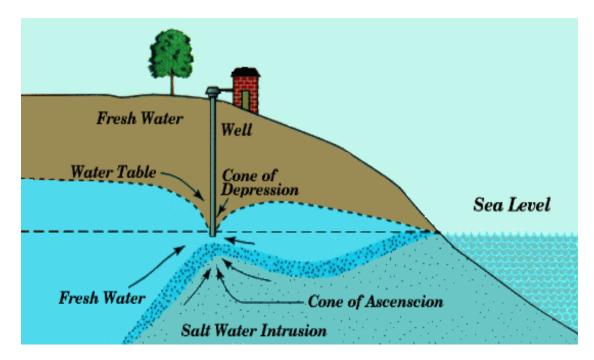


Figure 5.2 Saltwater intrusion due to over-pumping (Lenntech BV 2010)



In arid locations groundwater withdrawals nearly always exceed the recharge rate and the piezometric surface (upper limit of the aquifer) is lowered, sometimes dramatically. Land subsidence can result and pumping costs in the form of electric charges can rise dramatically. In coastal locations the drawdown (lowering) of the piezometric surface can result in saltwater intrusion into the aquifer (Bear et al. 1999).

Once a well goes saline, options become limited. In most cases the well is simply abandoned as the water is useless for drinking, agriculture, and most industrial processes. The two foremost methods for desalting water are reverse osmosis - which works by forcing water through a semi-permeable membrane that withholds molecules larger than water, or flash distillation – which removes salt by heating the water to evaporate it and then condensing it, leaving the salt behind (Bear et al. 1999). Both are used extensively in arid areas such as the Middle East. In the U.S. reverse osmosis is used more often in part due to lower energy consumption and associated reduced operating costs. Reverse osmosis costs have dropped dramatically over the past two decades but it still costs much more than untreated groundwater (Committee 2008).

Despite awareness of over-pumping in coastal areas as a causative agent for saline intrusion, it continues to plague many cities worldwide. One alternative to expensive reverse osmosis or flash distillation treatment is to insert a line of recharge wells using water from storm runoff, treated sewage or other sources parallel to the coast (Bear et al. 1999). This can act as a buffer to halt further saline intrusion.

The saturated zone contains approximately 97% of earth's unfrozen freshwater. This water is stored in cavities within the underground rock formations. In most cases a formation that is composed of more evenly sized rocks or grains (well sorted) will be more porous and have a better yield than those that are not well sorted (Dunne and Leopold 1978). Aquifers are bodies of groundwater that provide ample water for wells. Aquifers have three main characteristics: good size, adequate drainable porosity, the ability, through capillary action, to allow unrestricted flow towards a well.

Unconfined aquifers have direct access with the surface through pores in the soil. They can recharge quickly. If a layer that blocks water flow (partially or completely) lies over an aquifer, it is considered confined. Safe yield is defined as the annual amount of water that can be drawn without degradation of the aquifer. It is often difficult to assess before problems begin. The chemistry of rain water can be altered dramatically as it seeps through the various sediments into the groundwater body along with whatever contaminants are present on the surface (Dunne and Leopold 1978).

In cities where the spatial concentration of people complicates all manner of needs, water concerns can quickly become critical. Not surprisingly in most cities, water supply is not taken for granted; attempts to identify sources and manage them to create a permanent source of drinking water for residents is a given. Coastal communities are growing worldwide. U.N. estimates are that over 40 percent of the world's population lives within 100 kilometers of a coast. In the U.S. the figure is over 50% and coastal populations continue to expand faster than the national average, exacerbating many existing saltwater problems (Gandy 2002).

"It is common in the coastal plain to withdraw ground water from **confined aquifers**. Clay-rich sediments above and below the aquifer restrict vertical water flow. Water levels in wells tapping a confined aquifer rise to a level equivalent to the water pressure in the aquifer (**potentiometric surface**)." (North Carolina Division of Water Resources 2009) Variations in aquifer types, salinity sources and groundwater pumping history along with the variability in freshwater discharges result in a wide range of possibilities for saltwater intrusion. Most often it will occur as upconing from heavy pumping or lateral encroachment of estuarine and seawater in seaside locales. In America, upconing has occurred in locales from Cape Cod, Massachusetts to Los Angeles, CA. Another form of intrusion known as lateral encroachment of saltwater has occurred in Cape May, New Jersey and in downdip areas of tilted aquifers serving areas well inland. Another type of intrusion that has been observed near Hilton Head, South Carolina consists of a combination of lateral encroachment and downward penetration of estuarine water through slender areas of the overlying confining portion (Falls et al. 2006).

Perhaps not surprisingly given its peninsular location and consistent high population growth, Florida has had myriad saltwater intrusion issues. The Gold Coast from Palm Beach south to Miami first experienced the perils of saltwater intrusion in the 1930's. The ubiquitous drainage canals which serve to lower water levels have been an aggravating factor in the brackish interface's movement towards the wells. By the 1980's the interface was inland all along the Gold Coast and well withdrawals were significantly reduced due to saltwater intrusion and the entire North Miami well field had to be been shut down (Bear et al. 1999).

On the west coast, Los Angeles began tapping its groundwater reserves with wind powered generators in the late 1800's, by 1920 wells along the coast were already going saline due to saltwater intrusion. One alternative to expensive reverse osmosis or flash distillation treatment is to insert a line of recharge well using water from storm runoff, treated sewage or other sources parallel to the coast. This can act as a buffer to halt further saline intrusion. In the 1950's Los Angeles placed a line of injection wells facing the coast in a vain attempt to stop the saltwater advance. In the meantime, people kept migrating into the area and this makes Los Angeles an interesting study in water management and conservation (Stansfield 2007). Today over ten million people live in the Los Angeles basin and rely on our nation's most extensive network of aqueducts to bring water from faraway places including the High Sierras and the Colorado River. Los Angeles is a national leader in water conservation. Despite a population increase of 30% in 15 years from 1990-2005, water usage remained flat. Low flush toilets, recycling and other best management practices are all mandated by law in this semiarid area (Stansfield 2007).

The arid countries of the Middle East all face critical water shortages. Given this and the fact that they are largely wealthy nations, it is not surprising that they lead the world in desalination capacity. They rely on purifying seawater because of insufficient recharge, inadequate freshwater supplies and growing populations. Other options would include water transfers, but since the entire region faces shortages this would involve great distances and crossing multiple borders. Although it is expensive as well, desalination becomes more attractive when other options are nonexistent.

In summary, saltwater intrusion is not a new threat to the world's freshwater supplies but it is a growing problem that is exacerbated by high population density and continued population growth in often sensitive coastal areas. Preserving drinking water supplies must be done via careful planning, not "band- aid" fixes for a crisis that should have been avoided through proper water supply management and planning.

Unfortunately, in the third world this is not always the case.

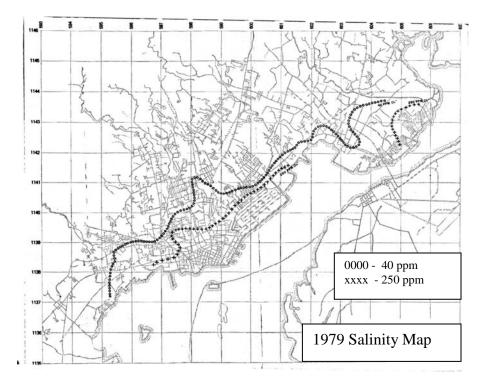
#### **B.** Tracking saltwater intrusion in Cebu

In Cebu for example, we are presented with a public body that is often constrained by various issues beyond its control, including a rapidly growing population and uncontrolled private groundwater withdraws. The city has no regulatory framework for its groundwater supplies and can only offer general estimates that private and industrial withdrawals equal the MCWD's 108 wells from the rich limestone formation below the city. It is stunning that regulations, permits, and recording are either lacking or not enforced even in the face of the degradation of an aquifer that supplies about 90% of the city's water. If no action is taken, the city risks having the aquifer spoiled beyond reclamation.

In the book "Water for Life", Wescoat and White (2003) set a framework for groundwater studies: "Groundwater constitutes the largest supply of liquid freshwater on the planet, and became the largest source for domestic water supply during the twentieth century. However, groundwater issues are not as well represented in journals as surface water issues." As Dunne and Leopold so aptly point out in "Water in Environmental Planning", "...the limits of groundwater systems do not coincide with those of jurisdictional boundaries at the land surface" (Dunne and Leopold 1978).

This is a prime reason for conflicts over mismanagement of precious groundwater resources. An example of this may be the massive San Miguel brewery and bottling complex in Mandaue, Cebu. The unregulated and undoubtedly heavy water withdraws to support this operation may be an aggravating cause of the salination of the Carcar aquifer. But since the Mandaue operation lies just across the border from the city proper, Cebu City cannot regulate groundwater withdrawals. Figures 5.3 and 5.4 were compiled by the USCWRC (1985) and illustrate 40 parts per million (ppm) and 250 ppm chloride lines in Cebu circa 1979 and 1983. In figure 5.5, the 250 ppm salinity line is estimated as of the year 2000 using data the USCWRC collected but did not publish. Note that the 250 ppm line in figure 5.5 tracks very close to the 40 ppm line of 1983.

Figure 5.3 Saltwater intrusion in Cebu: 1979



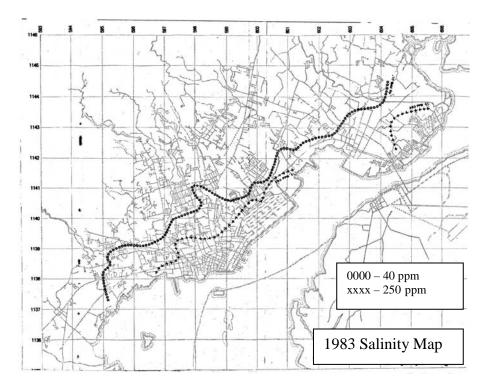
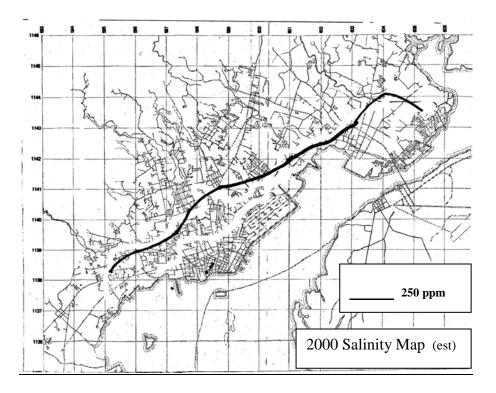


Figure 5.5 Saltwater intrusion in Cebu: 2000. This is an estimated line based on unpublished data from the USCWRC



#### C. The role of the Municipal Cebu Water Department (MCWD)

The MCWD is tasked with regulating groundwater usage from Cebu City's approximately 25,000 wells. The National Water Relations Board (NWRB) deputized the MCWD to regulate Cebu's groundwater usage to maintain a safe yield, but since the MCWD is currently unable to handle this task, the degradation of the Carcar aquifer has continued unabated (Clemente et al. 2001). Comprehensive well monitoring must be established in Metro Cebu to determine the true amount of groundwater being withdrawn. Once this is established, it can form the basis of a comprehensive groundwater management plan for the city. The MCWD's recent focus has been more on improving the system recovery rate than any other single area. It has gone from 64% to 72% in this decade according to Engineer Ronnel Magalso of the MCWD (Delco and Magalso 2007).

While Cebu's groundwater has continued to increase in salinity, the MCWD appears to have been in denial. In addition to citing a much higher standard for safety of 600 ppm chloride when the internationally accepted figure is 250 ppm (note: the chloride limit in the U.S. under the Safe Drinking Water Act is 250 ppm), the MCWD also relies solely on chlorination to disinfect the water from pathogens (Delco and Magalso 2007). These pathogens are present in large degree due to the city's lack of a sewerage system. The creaky water pipes that are often found running through open sewage canals have been observed on multiple occasions. This situation allows raw waste to be drawn in via negative pressure each night when the city water supply runs out (Walag 2007). The lack of any control measures beyond chlorination is an injustice that those who turn their taps on first every day can attest to. Chemical contamination is apparently not even considered, although there is ample evidence that it must be present to some extent with the city's high amount of unregulated industries discharging into the open sewage canals and intermittently flowing river beds. The Buhisan River used to flow continuously, but it has been impounded near the city limits to provide about 5% of Cebu's water supply (Delco and Magalso 2007). Nitrates in Cebu have also risen from 5 mg/l in 1991 to 22 mg/l in 2000 according to the University of San Carlos (Walag 2007).

The Buhisan dam has been rebuilt several times since it was first built with American assistance in 1905. Today it is a modern structure that appears to be well maintained. Figure 5.6 shows the dam with some of Cebu's denuded hills in the background in 2010. The home of the Cabrera family is nearby and was utilized by the Japanese under Major Michaguchi as the command and control center for occupied Cebu.

# Figure 5.6 The MCWD's Buhisan Dam



The dichotomy in these quotes that Robin Broad and John Cavanagh (1993) open "Plundering Paradise" with give a sense of the competing paradigms that is the

Philippines. Cebu can easily be substituted for the Philippines in each one.

"The beauty of the Philippines... A world you didn't think still existed. But it does, right here in paradise.... Dazzling blue waters beckon to pristine white sands.... Where life is idyll and smiles are dreamy." Philippine Airlines Advertisement

"A plunder economy, that's the post World War II Philippine history... plunder of seas, plunder of mines, plunder of forests." Fr. Sean McDonagh, Irish Columban Missionary

From 1999 to 2001 Olaf Scholze (2002) of the Technical University of Hamburg-Harburg, Germany attempted to model the saltwater intrusion in Cebu by measuring electrical conductivity via depth-dependent sampling. Working with the researchers at USC, Olaf and his team sampled 28 out of the city's 108 public wells. The study encountered many difficulties including: incomplete or missing well log data, problems with well screens not being where they were supposed to be, no access to private wells, and seasonal variations in recharge and groundwater flow (Scholze 2002). In addition to the data problems faced by Mr. Scholze, Cebu's border issue makes it difficult to assess watershed boundaries. This makes every resource decision fraught with uncertainty and thus serves to further delay watershed management action that needs to be expedited.

With the brewery complex located just north of the city and well inside of the salt water intrusion line, it is hard to contemplate that there is no reporting system in place for groundwater withdraws within the physically small metro area. Pierre Lacombe (2007) of the United States Geological Survey (USGS) advised that the brewery must be treating its well water because the yeast that is used in brewing beer is highly sensitive to salinity and would be negatively affected at only 10 ppm, far less than any well in the metro area can provide. It wasn't possible to arrange a meeting with Salvador Abadesco, the manager of the Visayan San Miguel Bottling and Distribution plant (SMBD).

Important questions regarding the amount of water drawn and treatment methods were left unanswered. But the size of the facility and its location less than 2 miles from the coastline lead to the unavoidable conclusion that groundwater withdraws must be heavy and treatment for salinity must be taking place. According to the maps provided by the USCWRC, the groundwater in the area surrounding the brewery tested above 250 ppm in all tests conducted by the USCWRC in the year 2000. In the surveys conducted for this study in January, 2010 well water in Mandaue City tested at an extremely high average of 901 ppm salinity.

Adjacent to the massive San Miguel brewery that employs over 3,000 people is a large Coca Cola bottling plant. According to Officer in Charge (OIC) Engineer Ernesto Delco (2007) of the MCWD, Coca Cola requested 317,040 gallons a day from the MCWD in early 2007 which freed it from its reliance upon San Miguel (Delco and Magalso 2007). This divestiture was confirmed during the 2010 site visit and it should be noted that the San Miguel corporation contributes financially to the MWCD as well as other civic organizations (Garces 2010).

It is surprising that regulations, permits, and recording are not required of the private sector even in the face of the degradation of an aquifer that supplies over 90% of the city's water. If no action is taken, the city risks having the aquifer spoiled beyond reclamation. According to a public report in 2003, people in Cebu City have begun abandoning their wells and relying on prepaid water systems from a World Bank funded initiative – US based World Water. The prices are high, Philippine Peso (PhP) 150 per

cubic meter of water, which amounts to more than \$3 per cubic meter (Buenaventura 2005). This is indeed a stiff tariff in a country where per capita annual income is around \$2,000. Attempts to verify this report were made during the interviews of 2010; regrettably, no one could be found who used World Water (or who had even heard of it).

## **D.** The Carcar aquifer

The Cebu City groundwater system underlies an areal extent of roughly 70 sq mi. It is crescent shaped, about 19 miles from north to south and up to 5 miles wide. The Carcar aquifer is a highly porous limestone formation. The eastern front of the aquifer is in hydrologic contact with the ocean which makes it vulnerable to saltwater intrusion (Walag 2007). Average annual rainfall in Cebu is 63 in. Estimates are that about 30% of rainfall reaches the aquifer, yielding a recharge rate of 14 – 23 billion gals/yr (Scholze 2002). A 1990 study by the Asian Urban Information Center of Kobe, Japan (AUICK) revealed that only 5 of 8 sources of drinking water were considered safe and that deforestation and erosion were contributing factors to the water recharge problems and water quality degradation in Cebu (AUICK 1997). One of Cebu's estimated 25,000 private wells is illustrated in figure 5.7.

Figure 5.7 Private "deep well" belonging to the Cabrera family in barangay Buhisan



While the Carcar aquifer is the primary source of water for this coastal metropolitan area, two additional aquifers are located in the mountains on the western flank of the city. The geologic formations of these aquifers are sandstones. The Department of Geology and Paleontology at the University of Hamburg, Germany has already conducted studies on the chemical composition of the groundwater in the two outlying aquifers and concluded that although the waters are chemically different (as was expected), they are suitable for drinking and in fact are in hydrological contact with the Carcar aquifer (Rips 2002). However, field studies conducted by the USCWRC has led them to believe that these formations do not have the requisite porosity to serve as aquifers (Walag 2007).

# **E.** Desalination methods

As the Carcar aquifer continues to decline, desalination must be considered. Around the world, integrated systems are often required to preserve water resources quality. Simple disinfection methods such as chlorination and ultraviolet radiation which are relatively inexpensive and effective in eliminating microorganisms - cannot resolve salinity or chemical contamination problems. Distillation and reverse osmosis systems are the preferred methods to deal with the problems of excess salinity and chemical contamination, but are quite expensive to construct and operate. Incorporation of micro-filtration, nano-filtration and membrane processes are all stages in advanced water treatment, but only reverse osmosis is a practical solution for dealing with water shortages over the long haul (Matiuhin 2003). A salinity scale and corresponding desalination methods are in Table number 5.1.

Table 5.1Index of salinity and treatment options:

Salinity	< 3K ppm	3K–10K ppm	10K - 35K ppm	> 35K ppm
	light brackish	brackish	heavy brackish	brines
Distillation	Ν	S	Р	Р
Electrodialysis	Р	S	Ν	Р
Reverse osmosis	Р	Р	Р	S
Ion exchange	P			

**Key: P** – Primary application

S – Secondary application

N - Not economically feasible

It was observed during the 2007 site visit that reverse osmosis is the preferred method of the small scale independent water operations in Cebu. The 2010 survey confirmed this observation. Interviews revealed that the high performance of today's membrane technology and lower energy requirements in comparison with distillation have played in a role in the dominance of reverse osmosis here (Raborar 2010).

# **Chapter 6: Privatization of Water**

"If you can privatize water, you can privatize anything" (The Economist 1986)

#### **A. Introduction**

In 2002 the U.N. decreed that humans have a right to safe, sufficient and affordable water for personal domestic use. But this did not imply that it must be provided by the public sector. In fact, reaching international safe water goals is often used by aid agencies to justify privatization. The poor are less able to afford the actual cost of water which can make privatization problematic. The pricing rarely takes into account the public health benefits of safe water. In economic terms externalities (like pollution, disease, etc.) are hard to price and often their impact is undervalued as a result. In South Africa though, a large outbreak of cholera in 2000 resulted in a unique response to the hardship caused by these externalities. The rate structure for water was subsequently altered to subsidize an "allowance" of 25 liters of free water for daily personal use and up to 6,000 liters per month, per household.

In economics, opportunity cost refers to the fact that expenditures do not occur in a vacuum. They have other hard to see effects because "other opportunities" are missed. You cannot "do everything". As an example, North Korea spends a great deal of its GDP on its military. Those funds could have easily resulted in additional food supply for millions. The same rationale applies to water supply. While water supply may seem to be a simple public good, that quaint notion must be discarded. Supply and demand laws are being increasingly applied to water. Water banking and water marketing are newer elements of today's water paradigm. While the supply and demand rationale can reduce wasteful practices, it can also negatively affect access for at risk populations.

#### **B.** Privatization methods and water markets

Water supply is certainly part of political discourse and unfortunately the politics of water are rarely transparent. The public is seldom alerted to the tradeoffs that are constantly being made. Governments are not about to implicitly offer a menu of choices when doing so might undermine a choice that has already been made. In the case of large scale water privatization, the money and complexity are such that even if the media unravels the machinations of such contracts they cannot be easily unwound without heavy losses and possibly penalties as well.

Water is a critical resource, it has many unique characteristics and uses. The water cycle means that it is constantly changing form and location. It is non-substitutable and as a flow resource is much more complicated to manage than any fixed asset. The consumption of water also increases with income and household consumption correlates more strongly with income than with family size. Some difficulties the poor are faced with regarding water are that fixed charges become a large burden for them (annual connection fees, etc). A lack of land tenure often prevents investment in deep wells. The informal ways they often rely upon to get water are more costly and may more likely result in contamination.

Jessica Budds and Gordon McGranahan (2003) list the four traditional water regimes as follows:

1) Publicly funded and administered water distribution which is the most common arrangement;

2) State-aided monopoly with price controls;

3) State-aided natural monopoly with profit controls;

(4) State controlled franchises, leasing, or concession agreements;

Historically, many places relied on nascent private water systems, but market failure became an issue in the United Kingdom and elsewhere as private control did not result in safe water. The need for safety standards resulted in a shift to public control that has remained dominant around the world ever since (Budds and McGranahan 2003). But in recent decades previous knowledge about privatization has been pushed aside. The Dublin Principles of 1992 support managing water as an economic good under the rationale of conservation and efficiency, but tries to balance the right of humans to safe water at an "affordable" cost" (Budds and McGranahan 2003).

During the 1990's privatization efforts were constantly being made. State failure replaced market failure as a conceptual framework on which this could be built. Under this rubric water is a private, tradable good and that scarcity has been the result of mismanagement by government entities. Privatization schemes took place at a dizzying rate around the world with hotspots in Latin America and Asia where large cities with a burgeoning middle class and often failing utilities seemed to offer the perfect void for large multinational firms such as Bechtel and Lyonnaise Des Eaux to fill. But as Budds and McGranahan (2003) also point out, despite the aforementioned promises of privatization, the fact remains that areas least served by public regimes remain so under private controls.

In the late 20<sup>th</sup> and early 21<sup>st</sup> centuries the global problem of water scarcity was addressed through large scale privatization in many places. Whether the initial method was a joint public – private venture or an outright takeover of the public body's responsibilities, privatization gained momentum around the world during the 1990's and early 2000's. Each year seemed to bring more literature documenting this transition. Although it was mostly in journals and periodicals, there are also books on the subject such as "Approaches to Private Participation in Water Services" (World Bank 2006). The books tend to do two things: recount past experiences such as the 1997 Manila water privatization and critique them. Some, such as the above title, offer a framework which policy makers could reference when contemplating this path.

The ideological shift from the government sector back to the private sector was based on the assumption that governments waste resources because they do not need to be concerned about the economic value since they do not face competition. The inherent difficulties in applying market value to government work was a major concern of the various New Deal programs in this country. The failure of communist economic systems around the globe support this rationale. But, until the 1990's, water privatization was extremely hard to find in the third world.

With regards to water, USAID and the International Monetary Fund (IMF) supported privatization through stipulations in aid agreements that would assist private interests in the aid-giving countries. Although the aid contracts are usually structured to be "pro-poor," the worst off are often left out of the contract area. Smoky Mountain,

Manila's infamous massive dump is also home to thousands of squatters. The only way water comes to places like Smoky Mountain is when "hot demolition" opens an area to development (Davis 2007).

Privatization of water can be a limited arrangement based only on operational management. At the other end of the spectrum is complete divestiture in which all assets are transferred from the public body to the private contractor. A concession arrangement is the most prevalent arrangement and falls between the two extremes. It generally offers the highest return on investment and is usually a long term proposition (Budds and McGranahan 2003). This is what took place in Manila in 1997. Table 6.1 below illustrates the privatization continuum:

Туре	Service	Management	Lease	Concession	BOT	Divestiture
	Contract	Contract				
Asset	Public	Public	Public	Public	Public/	Private
ownership					Private	
Capital	Public	Public	Public	Private	Private	Private
Investment						
Risk	Public	Public	Shared	Private	Private	Private
Operations	Private/ Public	Private	Private	Private	Private	Private
Length of	1 -2 years	3-5 years	8 – 15	25 - 30	20-30	Indefinite
contract			years	years	years	
Market	4%	8%	8%	44%	28%	8%
Share						

**Table 6.1Types of Water Privatization** (Budds and McGranahan 2003)

Scale is important as large firms and banks want big investment with the potential for big returns. A city with a population of least 1 million and an investment of at least 10 million dollars US is the minimum for most of the large multinational firms involved in water supply. Arrangements are usually set in US dollars to protect investors

from currency devaluations (Budds and McGranahan 2003). But the US dollar has come under increasing pressure lately and China, Russia and Brazil have discussed bypassing it. How this situation may affect future water investment deals is unknown at this time.

According to Jessica Budds and Gordon McGranahan (2003), some problems with state control include:

1) Handling rising per capita water use;

2) State MUA's are protected from competition in labor;

3) Subject to short term politics and special interests i.e., trade unions asking for privileges;

4) Corruption and a lack of transparency.

For example, in Guayaquil, Ecuador 1,500 people on the government's pay roll had no show jobs. Of course New Jersey's government has recently been in the news for similar problems. Some of the opposition to privatization oppose all private property and want true communal relations, but this is a minority position that does not enjoy popular support. The Small Scale Independent Private Water Providers (SSIPWP) can be good for the poor because by definition they have a personal relationship with the provider.

Small providers may also provide better service to the poor than a municipal or large private company would offer. Lower income people generally do not have a strong political voice that would be necessary to hold a large private or municipal them because they can hold a small provider accountable. To survive, the small provider has to maintain its good name locally. Lastly, customers are also more likely to demand good service when they pay (even if the cost is subsidized) for it as opposed to a handout. Table 6.2 below illustrates the various governance models for local public utilities.

	Command	Commercial	Collective
Organizational structure	Civil service	Corporate	Association
Participation	Top down	Board members & shareholders	Bottom up
Accountability	Hierarchy	Contract	Community norms
Decision - makers	Administration experts & public officials	Individual households, experts & companies	Leaders of community organizations
Goals	Protect public interest & meet policy goals	Maximum profit, performance & efficiency	Serve community interests & effective performance
Incentives	Voter opinion, managerial feedback	Price signals, bond ratings, public opinion	Agreements/ shared goals
Sanctions	State authority & political elections	Financial loss & takeover litigation	Social pressure & litigation
Business model	Municipal	Private	CO-OP

# Table 6.2Governance Model for Locally Provided Public Utility Services<br/>(Budds and McGranahan 2003)

Under privatization, the influence of large multinational companies on international aid agencies and banks can result in skewed contracts, reduced government oversight, and a disconnect with local knowledge, populations and best practices. What also seems to be left out is the fact that public water departments in the third world are too often systematically defunded until they can no longer fulfill their mission and then privatization can be offered as a panacea for the water woes of a city. In the U.S., the largest example of water mercantilism is the American Water Company which operates in 32 states. In 19 states it is regulated as a utility, while in 13 states it is subject only to federal safety regulations (American Water Company 2009). In many American public systems major underground leaks go unrepaired because there is no monetary loss associated with it. If these occurred in a piped system that was supplying desalinated water, this would not be tolerated. Another factor that cannot be ignored is the large up-front investment water supply requires. Privatization can easily be considered corporate welfare when profit guarantees of 17% or more are offered.

The low hanging fruit had been picked by the turn of the century and the mixed results led to a sharp decline in investment outlays. As of now water privatization failed to achieve the promises it offered and it also stalled in market penetration. According to Jessica Budds and Gordon McGranahan (2003), the problem is not really due to the inherent conflict between private and public providers, but because no arrangement has a proven an ability to fully serve very low income areas. It is simply not economically feasible to serve all households with piped water and sanitation.

The U.N. estimates that over 1 billion people lack safe drinking water and over 2 billion lack improved sewage. Most live in rural areas, but even in the major cities of the third world cholera still exists along with amoebic dysentery and other intestinal diseases that the very young and very old are especially vulnerable to. Externalities such as public health benefits are often not considered (Budds and McGranahan 2003). The case for water being a public good comes when the public health benefit to society is factored in. Because of high infrastructure costs private water becomes a natural monopoly and incentives are then to overprice and under produce. A natural monopoly exists when total costs are lower when one company handles all production and returns increase to scale. Most economists agree that this situation requires public regulation to prevent

overpricing and often justifies public ownership as well (Budds and McGranahan 2003). But water is not a pure public good like national defense in the sense that unlike defense it can be rivalrous and excludable. My excess use could impact your ability to consume.

While electric and telecommunication companies have become increasingly unbundled as technology improved, the same cannot be said for water and sewer. The basics of a physical piped connection from an elevated source to provide pressure have not changed with technological improvements. With regards to sewerage, a large plant site becomes part of the fundamental piped connection requirement. Any unbundling of these services would involve huge costs and are thus highly unlikely. When water privatization comes it uses the existing infrastructure although improvements may be made. Perhaps because of the large plant requirement, sewerage has largely remained part of the public domain. Worldwide about 5% of water and sewer providers are currently private (Budds and McGranahan 2003).

In many cases the poor end up using informal vendors (as in Cebu) at rates that can be 10 to 100 times the cost of a public provider. Because they cannot afford a monthly payment they will only purchase small amounts of water. The private providers are not necessarily price gouging, considering the difficult market segment they are serving. By the middle of the last decade it was clear that the phenomenon has peaked and had not delivered upon its promises. There is also a lot of risk involved as failed efforts in Buenos Aires and Tucuman, Argentina, Cochabamba, Bolivia and Port of Spain, Trinidad each showed when they reverted back to public control.

In Jakarta, Indonesia one major issue was that the design of the contract was heavily biased. In this city of continued strong growth, only 56% had a water connection and only 2% had sewerage under President Suharto (Bakker 2004). The metropolitan population has grown from less than 2 million in 1950 to over 26 million today. Disease outbreaks have been a constant in this tropical environment and Suharto's collusion with the two concessionaires (Thames Water and Suez) to deprive the government of revenue. The 25 year contract signed in 1998 was stipulated to be paid in US dollars over concerns about the devaluing of the Indonesian Rupiah. In 2001 the contract was modified to a management contract with a stipulated 22% profit margin, but the fundamental setup was designed plainly to serve the middle class (Bakker 2004). Like Cebu, in Jakarta most residents rely on a variety of sources, technologies and modes of delivery for water. Unlike Cebu however, there has been no explosion of SSIPWP's.

An infamous privatization failure took place in Cochabamba, Bolivia. The municipal water and sanitation company, SEMAPA was privatized in 1999, but due to massive protests the project with Aguas del Tunari was cancelled in April 2000 (Bakker 2008). In each case a lack of transparency in the deals with the large multinational firms (and the financing) was evident and perhaps not surprisingly, the consent of the public was not forthcoming.

Cochabamba is the third largest city in Bolivia. Water from the public utility was heavily subsidized and prices were lower than the actual cost of distribution. The municipal provider SEMAPA had started well in 1967, but over time morphed into a classic inefficient, statist patronage outfit with unresponsive management, overstaffing and poor coverage. The public was ill served and unhappy with water available for only about 4 hours a day, (in Cebu it is around 12 hours). Nearly half the population did not have service and relied on informal sources of water of unknown quality. The privatization that began with Law 2029 in Bolivia was controversial. Non-SEMAPA customers included the farmers whose water rights were no longer guaranteed. They began to organize immediately to fight Bechtel which was the face of Law 2029. Cochabamba, Bolivia was the first major reversal of water privatization in Latin America. In 1999 the IMF reportedly threatened to deny a \$25 million loan unless the water system was privatized. Water rights in this Andean city were subsequently sold to Aguas del Tunari (AdT), a subsidiary of the U.S.-based transnational corporation Bechtel. Water prices rose sharply and poverty-strapped Bolivians refused to pay. The union was given shares in the company to gain acceptance of the layoffs and conversion of many full-time positions to part-time. This phenomenon is not limited to the third world. In the early 1990's these two-tiered labor contracts became commonplace in the U.S. airline industry for example.

AdT charged a higher price that they claimed was in line with their costs. The price increase for the poor was 43%. Middle class and commercial prices went up 60%. Demonstrations and riots followed and several people died. Less than a year later the 40-year contract was nullified. But misconceptions abounded. The effect of the rate increases was widely exaggerated and some reports also ignored the fact that Bechtel did fix several leaking water mains which ended rationing and allowed consumption to rise (World Bank, 2006).

The Bolivian public water authority never extended its water network to the very poorest and between 1989 and 1999 the percentage of households with connections to the network in the growing city fell from 70 to 60%. Water was subsidized, but mainly

benefited the middle and upper classes. These groups did face the biggest price increases from AdT and even so the poor still paid much more for unknown water quality from trucks and handcarts. One major problem was that mayor Bonbon had connections with companies that would profit from a dam and he insisted on an unnecessary dam which added millions in extra cost. His financial backers pressured him to reject any deal without a dam in it. AdT's final deal included the dam. The local political environment was tarred with patronage and vanity projects.

Under the return to SEMAPA the poor still paid about 10 times as much for water as the rich. The mayor and the union were able to raise employment at SEMAPA by 300%, but despite the additional workforce, water is again rationed and no major new supply connections have been completed. AdT sued in 2005 and the complex case has yet to be resolved. The struggle is now between the consumers who want better water quality and more availability and the union which wants to protect its power and benefits. SEMAPA also retains debt that AdT had when they retook control (\$ 18 billion). SEMAPA has began earnest efforts at improvement, but it needs additional resources to do so (World Bank, 2006).

The creation of markets for water is even more controversial. In 1999 Spain began implementing water markets and banks to reduce the heavy state subsidy that goes to the drier areas of Spain's south and west. The rationale for water mercantilism in Spain was that poor management by the state resulted in quality and access issues. Under this framework, water becomes a tradable commodity rather than a public good and users are simply customers, not citizens with rights. The creation and application of markets for water remains contested and the vagaries of the hydrologic cycle offers no clarity. Certainly the results of the Spanish experiment are not clear (Bakker 2002).

In 1993 the French firms Suez and Vivendi signed with Carlos Menem's Argentine government to take over water and sanitation in Buenos Aires from Obras Santiarias de la Nation (OSN). The Menem regime was in the midst of privatizing a wide range of functions. A major problem was the lack of transparency about the agreement, poor infrastructure, and the Aguas continuation of OSN's opaque tariff system (Loftus and McDonald 2001). The union was given a 10% share in Aguas, but the layoff of 3,600 workers left many feeling betrayed. Trouble also came when the president exercised fiat in bypassing regulators in allowing Aguas de Argentinas to raise rates and increase profitability at will. (Some have speculated that the MWSS in Manila was set up for privatization by raising rates prior to the bid. This made the utility a target of anger and also made it easier for bids to be lower than costs).

The 1993 World Bank partnership with Argentina in privatizing Buenos Aires' water supply took place only after then President Menem declared a state of economic emergency. Argentine authorities agreed to a \$90 million loan from the American Development Bank (ADB) to privatize the Buenos Aires Water and Sewerage Networks. They also rushed to declare the project a success, but tariff increases and service disconnections (especially in low income neighborhoods) tell another story. The private sector participation contract was suspended and ultimately revoked (Loftus and McDonald 2001). Although improvements in childhood mortality were noted, the new company Aguas Argentinas failed to reach many of the targets set by the agreement before the contract was terminated in 2006. The episode remains controversial.

In 1995 a French consortium involving Suez and Vivendi signed a 30 year agreement to privatize water in Argentina's smallest province, Tucuman. But when the price of water doubled, a popular revolt erupted. The ensuing payment boycott caused the contract to be nullified in 1998. During the protest a new governor was elected who opposed the privatization and encouraged the payment boycott. The water also went brown during this period without a satisfactory explanation and 80% failed to pay. Vivendi subsequently sued for \$100 million. In the meantime the state regained control. Vivendi later raised the suit to \$535 million after the Tucuman government countersued them. Vivendi is suing under the rights of the Argentine/French investment protection treaty.

#### **C.** The Manila Water Privatization

Manila faced nearly the same situation a decade ago: a bloated bureaucracy that ill served the public. The Manila Metropolitan Waterworks and Sewage System (MWSS) was saddled with high costs which were passed on in the form of exorbitant rates. They reacted glacially to the degradation of its principal aquifer and was unresponsive to calls for action against saltwater intrusion. In 1994 that all changed. The idea was broached by Biwater, a joint Malaysian-British venture to then Philippine President Ramos and Secretary Vigilar. Within 3 years the Manila Water Concession was completed with a very public and scrupulously transparent open bid. At the time it was the world's largest water privatization (Dumol 2000). Despite many difficulties and contentious issues the contracts are still in place. A major reason for this may be the early efforts that were made to ensure the process was open to the public.

The results in Manila were dramatic. A looming water crisis was averted at the same time costs were reduced, marking the water utility's transformation into a lean and responsive unit. Service improved, rates went down and new sources of supply were brought on line which alleviated the pressure on the primary aquifer. While the literature on water privatization is sharply divided along ideological fault lines, the positive overall impact on daily life in Manila was undeniable. Below are some quotes that Mark Dumol (2000) cited in the Manila Water Concession that illustrate the MWSS's alleged non-responsiveness to the public it was sworn to serve and the resulting impact on peoples' lives.

"As a water consumer, I used to live in area where the water could come on only between 10p.m. and 4a.m. Sometimes the water would be only for two hours. There were days, even when no repairs were being done, when there would be no water at all. In my present residence, I have water about 16 hours a day. Together with other water consumers, I dream of the day when I can have water at my faucet 24 hours a day. Obviously, as long as the government continued to distribute the Water, this was impossibility." "Ducky Parades" 1/27/97 The Malaya

On February 4, 1997, Dahli Aspillera wrote in the Malaya:

"Good luck water privatization. Start by increasing the salaries of the good employees, and firing the lazy. Your management may finally bring water to the faucets at my home in Barangay Kapitolyo in Pasig. Because the family has been without daytime water for the past decade, the children had never seen water come out of their home faucets. One housemaid has the two hour chore at midnight to fill drums, pails, bottles with water. The faucet flows only between midnight and 4 a.m. in most of Baryo Kapitolyo. MWSS, you know that. Did you care?"

"MWSS Administrator Angel Lazaro must be congratulated for a truly heroic act: putting together a credible privatization process that abolishes his own job. His best reward will be the freedom to return to the private sector where things are always done more rationally. Contrary to the ignorant claims of demagogues, the privatization program is truly pro-poor. That is the ultimate joy." "The Joy of Privatization", Editorial, The Manila Standard, January 26, 1997

"In what is supposed to be the nations' premier region, the MWSS has managed to provide water to only 65% of 11 million consumers for an average of just 16 hours a day. Its antiquated, leaking pipes cause regular outbreaks of diseases including cholera. It is time to give the private sector a crack at it." "A Need for Safeguards," Editorial, The Philippine Star, January 28, 1997

"The unfounded fears about privatization have been plumbed to exhaustion. It is now clearer in the public mind that privatization works... The results have been accepted by a water consuming public that is quietly convinced that no other arrangement could possibly be worse than the present service. Many families depend on water rationed by the bucket which costs many times more than even prevailing water rates. It is the poor that bear the greatest economic burden of bad water service..." "Privatization Works" Alex Magno, The Manila Standard January 28, 1997

"The most welcome and biggest blessing for Metro Manila's 10 million people from the Ramos government this year is the privatization of the Metropolitan Waterworks and Sewerage System." Vic del Fierro, Philippine Daily Inquirer January 24, 1997

In short, the result of Manila's privatization was initially quite positive. Costs were reduced and services improved, marking the water utility's transformation into a lean and responsive unit. Service became reliable as rates dropped and new sources of supply were brought on line. This alleviated some of the pressure on the primary aquifer (David 1998). But as Manila also proved, privatization should not be viewed as a panacea; problems with it still abound. In the Philippines the initially acclaimed MWSS privatization is now scorned by some. The initial 1997-98 bid rate of Philippine Peso (PhP) 2.32 (about 5 cents US in 1997) which was down from the MWSS' rate of PhP 8.78 (about 20 cents US) proved fleeting. As the chart in Table 6.1 shows, today's rate is nearly three times that amount (but is still slightly less than consumers pay for municipal water in Cebu).

Several increases have brought the tariff in Manila to PhP 24.43 / m<sup>3</sup> currently. The program has been decried locally as anti-poor since its rates are higher than the local water authority's. But even these "low" rates are not enough to offset the debt service on the first phase of the US Trade and Development Agency (USTDA) loan (Vasquez 2005). Some local officials are suspicious of these expensive projects. It seems that if a development agency and international banks are involved, the true beneficiary may well be the multinational companies that get the contracts for such work. The Asian Development Bank (ADB) appears conflicted on the issue. While publicly promoting reducing poverty and increasing access to resources, they also often have a financial stake in the outcomes such as the \$250 million (US) the MWSS owed the ADB prior to privatization (Buenaventura 2005).

Before the privatization in 1997 the Metropolitan Waterworks and Sewerage System of Manila (MWSS) was responsible for providing domestic and industrial water in the Manila metropolitan area which includes Makati and Quezon City. Like the MWSS, the MCWD has been accused by the National Water Resources Board of failing in its mission to provide safe, affordable and reliable water to the residents they serve (Walag 2007). Engineer Ernest Magalso (2007) claimed that in Manila the real cost is 60 pesos/m<sup>3</sup> (he did not explain where that figure came from) and that the dramatic price increase in Manila is a major source of the present discontent there. However, as shown in Table 6.1 the figures that were provided by the USCWRC do not correspond to this claim. According to Eng. Magalso (2007), water privatization has been broached in various forms and venues and the Municipal Employees Union (MEU) remains adamantly opposed to such a move. While a public utility's incentive is to keep the public happy with low prices, this encourages overuse. Public providers are often deemed as inefficient and corrupt and private participation through neo-liberal reforms seeks to correct that situation via the efficiency of privatization and resulting market prices. The reality is that privatization is not automatically more efficient, less corrupt or more competent. Privatization is certainly not an automatic fix and as with any intervention or change in the status quo many times new and unforeseen problems crop up as well. (**Note**: Based on field work during the 2010 visit there are no formal discussions or proposals to privatize the MCWD, but the subject remains a topic of great intrigue in Cebu.)

Using the poor cannot justify privatizing water or keeping it public (Budds and McGranahan 2003). Simple, low cost filter technology has proven to be invaluable in reducing diarrheal illness yet this proven methodology remains drastically underused. If filter technology was promoted the way mosquito bed nets have been employed to combat malaria, the lives saved would improve on the former at a similar cost. For the 500 million people who are served by private providers the results are often similar to those served by public providers, some are good, bad and everywhere in between. Since the world's most impoverished slums rarely have public or private service (and neither is likely to connect these places), the filter technology would at least be a cost effective way for donors to help.

It depends on the conditions and the ability of the provider. In Manila the Ayala corporation has done an admirable job managing the east zone of the super-city, while in the western zone, Maynilad Water has struggled mightily and changed ownership in 2007. One problem that became immediately apparent was the "dive bid" where a bidder

offers a low bid to get the contract then renegotiates a much higher rate whose costs are passed on to the public. This also happened in Manila.

Neither company could provide service at the bid price and each renegotiated their agreement. This illustrates another potential problem of privatization, the fact that the indebted third world nations that are the target of bidders and the international banks and aid agencies are often woefully unprepared to negotiate a good deal for their constituents. It is not simply a matter of concerns about corruption; transparency itself does not guarantee a fair agreement. Part of the problem is the subsidies that often part of municipal systems. When that subsidy disappears it does not matter who is in charge, people will be unhappy with rate increases.

Of course problems with safety are not limited to the third world. In Walkerton, Ontario seven people died of E-coli contamination due to mismanagement of the disinfection system over a holiday weekend in 2000. The employees of the public utility had no formal training and had falsified records (including chlorine residuals) for years. Prime Minister Harris immediately blamed the previous administration for loosening environmental controls as part of budgetary cutbacks in the 1990's, but the commission report blamed Harris himself along with the employees of the plant and the Ontario Clean Water Commission was placed in charge of the cleanup of the Walkerton system (Prudham 2004).

"Our drinking water, for instance, becomes a nature / society hybrid the moment humans employ some device to extract, purify and / or deliver it." (Birkenholtz 2006)

Dr. Birkenholtz (2006) also refers to the unintended consequences that often result from new technology. In many cases the solving of one problem leads to unexpected new issues. For example, tube wells are employed to alleviate water scarcity, but the results in Rajasthan, India and elsewhere, including the American Great Plains, indicate that scarcity returns when groundwater is over produced. The secondary scarcity can prove more problematic than the initial because of the adaptations to the additional water supply which would include the turning over of additional soil in semi-arid areas. The problem has thus been recast to include soil loss as well as economic dislocation. Another consideration that Birkenholtz (2006) cites is that lower income households are more likely to have greater water needs due to household production (including animal husbandry) that would not fit into a "normal" locational analysis based on population density or other social norms.

Historically, markets have not worked in areas where a large capital investment results in a natural monopoly. This situation resulted in regulated municipal providers of electricity, telecommunications, water and sanitation in most of the developed world. But especially in the last 20 years worldwide, hundreds of privatization schemes like that of the MWSS have bloomed as the concept of state failure replaced that of market failure (Bakker 2002). It remains to be seen if the paradigm is shifting once again, but the evidence points toward the end of this era of privatization in the third world.

## **D.** Water production and management in Cebu

The MCWD's gross annual revenues exceed 1 billion pesos, (over 23 million dollars in 2007) and the company maintains 2.5 million pesos (58 thousand dollars in 2007) worth of assets. The MCWD's self measurements include:

• System Recovery

- Total Production
- Billable Volume (water sales)
- Number of Service Connections

According to engineers Delco and Magalso (2007), the MCWD has only experienced rare problems with e-coli, nitrates, and iron in some areas. The agency indicated that chlorination is the only treatment and that no testing for industrial chemicals such as benzene or trichloroethylene is undertaken by the MCWD. The MCWD is also working with Japanese consultants on a proposed desalination plant to provide safe "not too expensive" water for the 40-odd companies in the Mactan Export Processing Zone (MEPZ). This water is projected to cost PhP 68.03 per cubic meter when the plant comes on line. The MCWD currently supplies the MEPZ with water (that tested at 899 ppm salinity in 2010) at PhP43 per cubic meter (Delco and Magalso 2007).

The Ayala Corporation of the Philippines even proposed a massive engineering project in 2007 to pipe water 30 kilometers under Cebu Strait from nearby Bohol Island. The Bohol-Cebu Water Interconnection Project was a proposal that involved the construction of a technically unprecedented 30 kilometer (18.6 mi) pipeline under the Cebu Strait which is a narrow body of water separating Cebu and Bohol. It would have supplied water to Cebu from Bohol's Inabanga River. The pipeline could have assured Cebu City adequate water for years to come, but when the plans were made public the Boholanos resisted the plan strongly. The Ayala Corporation has now proposed to tap the Carmen River to the north of Cebu City and bring water in via pipeline. According to Fr. van Engelen (2010) the concept is sound and the cost is reasonable, but the offer has been rejected by the MCWD for political reasons. On March 21, 2007 MCWD General Manager Armando Paredes reported that after nearly a decade of wrangling, the PhP 2 - billion (over \$46 million) project spearheaded by the privately held Manila Water Company (Ayala subsidiary) was officially dead (Delco and Magalso 2007). Barangay Buhisan is in an interesting situation because the upland district with the dam and large reservoir is not served by the MCWD. Instead, the dam's transmission line passes through Buhisan on its way to the treatment plant at Tisa. The engineers explained that the line cannot be tapped because it would deliver raw surface water. A treatment plant would be required in order to service these western portions of Cebu City.

The MCWD has never built a treatment plant further up line that could service Buhisan because the return on investment was not determined to be acceptable. This situation is unlikely to be remedied in the near future. As a result, even though residents would like MCWD's service, the MCWD has not responded to them. Recently, the MCWD has begun a study of a pipeline connection from barangay Labangon back up to barangay Buhisan. Buhisan and Toong are mountain barangays with increasingly rugged terrain heading north and west. They are also low income barangays. This combination does not make them prime candidates for MCWD infrastructure investment. In figure 6.1 below Buhisan is located at the left side next to barangay Toong, Labangon is located south-east of Buhisan.

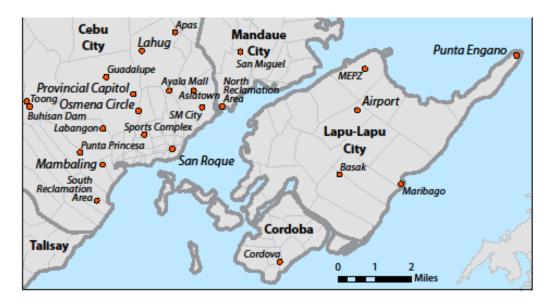


Figure 6.1 Cebu City Area, selected points of interest highlighted.

As of 2010 no connection exists and none is under construction. According to Mr. Delco (2007) the MCWD has set an ambitious goal of providing 70% coverage by 2012, but based on the results of the 2010 Water Survey this goal is unrealistic and will not be met. The only new areas being brought on-line are small upscale housing developments. Many areas (especially low income) remain unconnected.

There are 500 water districts in the Philippines and since the Manila privatization in 1997 some in the national congress are pushing for more privatization. The MCWD is considered to be a very large provider and the Cebu City water district is in the top 10 nationally. Mr. Delco claims that the MCWD is a healthy service provider and that although he has heard rumors about privatization, in his opinion it is not something that should be pursued in Cebu. In support of Mr. Delco's position on privatization, Mr. Magalso cited the Maynilad Water Corp. which has the concession for western Manila including Makati and is plagued by poor service and currently losing over 60% of its supply to theft and leakage. The Manila Water Corp. which has the concession in the eastern half of Manila has a better service record and reduced losses from 50% in 1997 to about 40% in 2007. Unlike the contentious situation in Manila, the engineers agree that most residents of Cebu City are satisfied with the MCWD's service (Delco and Magalso 2007).

Privatization of a municipal supplier such as the MCWD is an undeniably loaded term that has polarized the supporters on each side of the paradigm. Trust often suffers in such an environment. The 1997 event in the Manila-Quezon City agglomeration seems to have done little to settle the issue, even within the Philippines. But it may be though that mere contemplation of privatization spurs a reluctant municipal body dealing with a difficult situation into decisive action.

As occurred in Manila, people may rejoice initially when services improve. But when the time comes for the investors to begin recouping their investment, rates go up; service sometimes suffers as was the case in Manila with Maynilad (the private concessionaire managing the western half of the metro area) and an exasperated public often has little recourse. In Manila the 14 year experiment has evolved into two very different outcomes. The Ayala subsidiary, Manila Water has performed well by all accounts in its eastern metro concession. In the western zone, Maynilad has faced heavy criticism for its poor performance (contract rates are the same in both zones). It remains to be seen what the actual result in overall access to safe and adequate drinking water is. It is also unclear what the true nature of the relationships being formed is.

Undoubtedly the prospect of a captive market and government guarantees of return on investment (ROI) stokes the interest of multinational firms able to handle the initial investment. In any event, establishing property rights (including water rights) in riparian areas is notoriously difficult due to conditions including tidal accretion where the land surface gradually builds up or avulsion in which a section of land is washed away. In either event the size of a given parcel of land can be changed and at the regional or global level, water management remains an elusive goal.

As Balm (1996) underscores, environmental hazard response (whatever the threat) is tied to the resilience and resourcefulness of the people under threat and a higher the standard of literacy can be a response indicator. Like Cebu, Malta has been plagued by overpopulation relative to its resources and seawater intrusion. Unlike Cebu, Malta does not have an agricultural hinterland. But more importantly the Maltese made the commitment early on to invest in desalination technology and seem to be always one step ahead of potential threats to their environment. For centuries the Japanese have also thrived while under an array of risks and difficulties; like the Maltese they have a highly urban society and a complex, layered response system that acts as a bulwark for this ancient nation.

In Cebu these nascent mechanisms of resilience while not as fully developed as those of Malta and Japan are nonetheless evidenced by the now ubiquitous water purification enterprises. The response in Cebu, while not as coordinated as many others, still appears to support Roger Balm's (1996) resilience thesis. Although it may be easy to examine environmental threats from their troublesome potential, these unsettling events can prove to be a vehicle for creative acclimatization (Balm 1996).

In Cebu this response has come from small entrepreneurs that utilize varying technologies to offer customers purified drinking water. This seemingly unique form of privatization is documented in the 2010 Cebu Water Study. Table 6.3 on page 70 is a

comparison between the water systems of metro Manila and metro Cebu. Although the water systems differ widely in size and source (surface / groundwater), they do have a few things in common including a similar price and an inability to meet demand on a 24 hour basis.

Table 6.3 MWSS and MCWD comparison	MWSS	MCWD
Jurisdiction	Metro Manila: 8 cities and 29 municipalities	<i>Metro Cebu: 3 cities and 5</i> <i>municipalities</i>
Metro Population (Year 2010)	16.5 Million	2 Million
Served Population	8 Million	450,000
Demand & Supply		·
Estimated water demand (Year 2000)	3,800 million liters per day (MLD)	254 million liters per day
Present water supply capacity (2010)	4,000 MLD	130 MLD
Projected increase of water demand (Year 2025)	8,000 MLD	520 MLD
Proposed increase of supply capacity through water supply projects	4,900 MLD by Year 2024	418 MLD by Year 2025
Water source	Angat Dam	108 Production wells and limited surface water sources
Performance Assessment		
Average hours of water availability	16 hours/day	14 hours/day
Ratio of non-revenue water	60%	38%
No. of personnel per 1000 connections	9	6—7
Estimated groundwater extraction	970,000 m <sup>3/</sup> day or 80% more than the natural recharge	234,000 m <sup>3/</sup> day or 60% more than the natural recharge
Average Price of Water $(PhP/m^3)$	24.43 PhP	PhP 25

# E. The rise of the Small Scale Independent Private Purified Water Providers

The newest, fastest growing and most flexible water providers are small scale independent private purified water providers (SSIPWP). They were present in every barangay that was visited in Cebu City during the period 2007 – 2010. They serve the immediate neighborhood by purifying and bottling tap water that is already brackish and /or bacteriologically unsafe. They rely largely on multi-stage systems that often include UV or ozone and carbon block stages to supplement reverse osmosis (RO) technology.

Studies have shown that these small private ventures can help fill the demand for water in areas or for segments of the populace that the municipal suppliers cannot adequately serve. Indications are that a high percentage of the Asian urban poor still do not have access to water and sanitation services from water utilities. As of 2001, less than 50% of Asia's urban population had access to a water utility connection. In Metro Cebu it is less than 40% (World Bank 2006).

Some local officials and citizen advocate groups are suspicious of large municipal privatization efforts. They are concerned that when such large amounts of money are involved that service, quality and access issues will be relegated to an afterthought. Contrary to that model, Cebu is one of several Asian mid-sized cities where small, private water providers thrive (World Bank 2006). But in Cebu these providers have taken small scale to a new level as they are overwhelmingly mom and pop operations. The private purification operations in some cases were financially staked by relative's remittances from abroad. The 16-21 stage RO systems cost between \$4,000 and \$5,000. No statistical data exists on their water source, but it is known that some are relying on private wells while others are connected to the MCWD (Walag 2007).

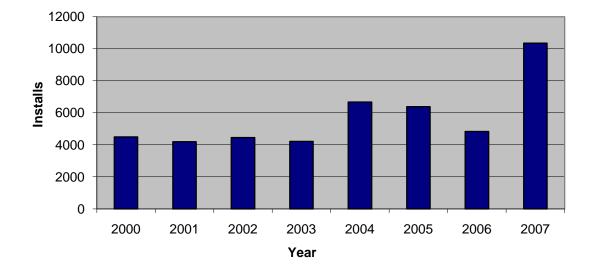
The SSIPWP's in Cebu are not network providers supplying areas that a municipal provider cannot reach with unfiltered water. In Cebu the SSIPWP's distribute purified water in containers from a single cup (or baggie) up to 5 gallon refillable containers. In the last three years hundreds have cropped up throughout the city as its water supply continued to degrade and the MCWD did not respond to the degradation of its water quality. The MCWD has focused on improving its system recovery rate (loss) and upgrading metering devices to reduce losses. It also moved into a first class new office building downtown.

Daniel Bennett, an economics professor at Brown University, argues that providing affordable drinking water in Cebu has led to increased disease because sanitation has not been addressed and is therefore taken for granted, resulting in outbreaks (Bennett 2007). As will be discussed later though, the results of the 2010 Water Survey do not support Mr. Bennett's conclusions. According to the ADB, cheap water also promotes waste and still does not guarantee the impoverished access. To combat the vulnerable from being cut-off or left out, they recommend water utilities develop "innovative pricing" to match consumers with their ability to pay (World Bank 2006).

The USCWRC in Cebu issued a press release on October 27, 2004 citing that "excessive water extraction, too much infrastructure construction and wanton encroachment of human settlements in areas designated as watersheds ravaged coastal aquifers" (USCWRC 2004). On February 9, 2006 the USCWRC declared that "The condition of Cebu's water supply is very critical. The groundwater is pumped from aquifers which are in hydraulic contact with the ocean... this means a considerable deterioration of groundwater quality" (University of San Carlos 2006). In recent years the MCWD has focused on improving its finances through better revenue collection and adding new service connections. New service connections increased by nearly 6,000 from 2006 to 2007 and the system recovery rate (SRR) which is the percentage of water produced that is paid for, increased from 61% to 72% from 1999 to 2007 (and is up nearly 20% since 1988). Tables 6.4 – 6.6 on the following pages are quite revealing. They illustrate the growth in service connections and the rising SRR.

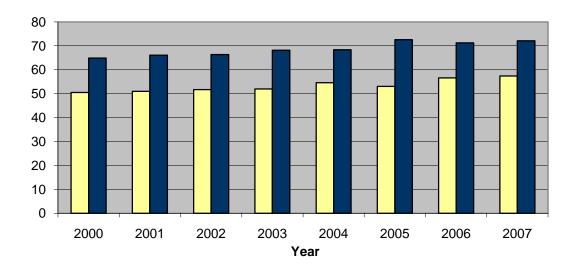
But water production hasn't budged since the Mananga infiltration project came on-line. This is in no doubt due to the fact that despite the additional pumping wells, the Carcar aquifer has reached maximum production. As mentioned previously, the MCWD still runs out of water on a nightly basis. This situation also results in false meter readings due to the pressure fluctuations and resultant complaints. This is clear evidence that Dr. Fe Walag and the USCWRC's assumptions and recommendations regarding the limits of the Carcar aquifer are indeed factual and should be heeded. The results of the 2010 Cebu Water Survey also confirm these suppositions and will be explored in the following chapters. Table 6.4

**New Service Connections: MCWD 2007** 



**Service Connections Installed** 

Table 6.5Water Volume Produced and Sold: MCWD 2007



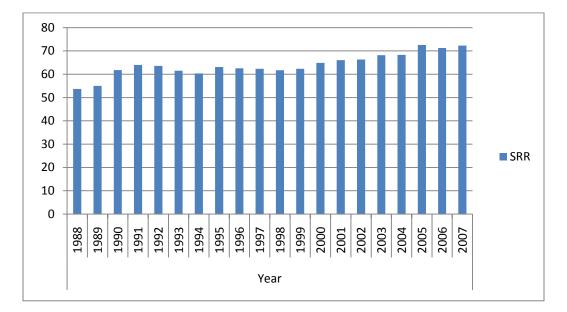


 Table 6.6
 System Recovery Rate Percentage (SRR): MCWD 2007

Although the engineers at the MCWD did not broach the subject (the union chairman did), the threat of privatization is clearly on their radar. The increasing focus on profitability and efficiency are revealing in my opinion. In the meantime, Cebu's MCWD has replaced the defunct MWSS as the utility with the most regressive rate structure in the region. According to Cristina David in the Journal of Philippine Development (1998):

"... MCWD's average water tariff is also among the highest among major ASEAN cities, next to Singapore and about twice the average in the region"

There can be little doubt that this situation has played a role in the rather unique private response that Cebu is experiencing. There is also no doubt that the poor are most vulnerable to any disruption of basic needs. As described previously, some impoverished Cebuano's already rely on collecting rainwater (Parras 1999). Studies have already indicated that the poor pay the highest nominal rates for water and use the least amount per capita (C. David 1998). Those with means have multiple options from filtration to bottled water as the main aquifer becomes saline. In locales like Cebu the extent of poverty and the structure of the municipal providers are such that it is quite common for the poor to be severely underserved (Conan 2002). The site visits and surveys conducted for this study confirm Mr. Conan's assertions.

The trend toward privatization has slowed dramatically in last several years. Risks were underestimated and profits on paper proved harder to realize on the ground. As Budds and McGranahan (2003) point out, the cities and locales most in need of additional potable water are often the least attractive candidates and the regional and national trends all show that privatization was always concentrated in wealthier and more urban locales. Current economic conditions do not favor large investment either and the heated debate may be moot. Many multinational companies are withdrawing from the water sector that they so boldly entered in part due to favorable loan conditions. The new cost - benefit analysis includes the lower returns, currency concerns and consideration of civil resistance that can be very strong. In poor countries the "unprofitable customers," (as privatization calls them), have already been returned to the public domain. This is not great either, reform is still needed, but the age old question remains as to how can efficiency and accountability be achieved without a profit motive?

It is easy to support reform through consumers having greater control, but much harder to offer concrete ways to get there. Many admit that bureaucratic sloth and inefficiency are rampant in the public sector. Porto Allegre, Brazil is a fine example of public participation that does work. It boasts a 99.5 % rate of access to quality water and 84% to sewers. All excess revenues (beyond cost) are reinvested. An innovative rising block tariff in which low income households get 10 cubic meters of water for the price of 4 is also employed (Viero 2003). Given the constant struggle around water in the third world, this model is worth consideration.

The true source of most discontent with privatization is probably tied to groups with a political voice (not the urban poor). When subsidies are removed, economic pain will be felt and people will respond. Even though water remains a sensitive issue in light of the high profile failures around the world, many governments still think some form of privatization is the best way to proceed and it will be interesting to see if large scale privatization comes back into favor. Either way, the critical issues of water supply and management are not going away. In fact water concerns are going to necessarily increase as the global population and standard of living rises.

# Chapter 7: 2007 Case Study of Cebu City's Water

# A. Study origins

Amazingly for a city in such a humid location, Cebu City appears headed for the same fate as coastal locales in the arid Middle East. Ideally, sound management strategy would prevail, but absent the ability to monitor private groundwater withdrawals, this is not possible. Industrial users are already treating their water in some cases (including neighboring Mactan Island) and others are drawing water via pipeline from deep, inland wells (Walag 2007). One thing is certain, Cebu's water supply rests on a precipice and continued inaction will certainly result in the irreversible loss of the aquifer (David 1998). Since it is not surprising in this day and age that saltwater intrusion is an omnipresent threat to the coastal freshwater supply, one might reasonably expect sound management strategies in major urban coastal outposts. Because as Metropolitan Cebu is discovering, intrusion can be surprisingly rapid.

But how did this situation arise? What are the health risks and who bears them in the current situation? What does the future hold for the citizens of Cebu who are all stakeholders in this drama? This study answers many of these questions and offers insights into those that cannot be addressed here. In Cebu the private sector is doing quite well selling bottled water to all who can afford it, but is this really the solution? While governments in the developing world often struggle with providing for citizens health and safety, participatory governance offers the poor and marginalized a voice and some negotiation. Cebu Uniting for Sustainable Water (CUSW) is actively working with civic leaders on these issues in Cebu. CUSW is a "citizen's initiative and a multisectoral movement for water resources management and watershed protection" that attempts to get stakeholders a chance to participate in decisions affecting their water supply. CUSW works with 138 organizations and 23 section groups (Hafner et al.2005).

When this study was first conceptualized, it was strictly aimed at understanding the recent acceleration of the brackish interface into Metro Cebu's groundwater and mapping suspected areas of over-pumping. As the study developed however, it became apparent that a human dimension to the prescient issue of aquifer management was required. This linkage will contribute to both bodies of work and give fresh insight into the difficulties Cebuano's are facing. The Carcar aquifer was once a richly productive treasure that offered a bountiful yield to the city above it. But what began with saltwater intrusion around 30 years ago has metastasized into a menace that has overwhelmed the MCWD's ability to respond. In its place the private sector has nimbly moved in to meet the needs of most, but this informal hodgepodge of private business may not be in position to ensure the safe water for the nearly two million people in the Cebu Metropolitan Area who need it.

While sodium is necessary for our bodies to maintain the balance of fluids, too much sodium has many adverse effects. Amounts vary by person, but high blood pressure and kidney problems are well known negative effects of excess sodium in our diets and Cebu City has epidemic problems with both ailments (Walag 2007). This study is focused on understanding the recent acceleration of the brackish interface into Metro Cebu's groundwater, the private response to it and public attitudes towards the various principles involved in this saga. There is little doubt that major commercial and industrial interests will continue to get (and treat) the water they require, but meanwhile most residents that were surveyed are relying on the small, privately owned water purifying operations that have blossomed throughout the metropolitan area. At the same time, the legions for whom bottled water is an unreachable luxury are left collecting rainwater to drink or risking their health drinking from wells or the public supply.

This research contributes to the growing body of work on groundwater pumping optimization in saltwater-intruded coastal areas and sheds light on an apparently unique form of privatization. Contrary to the well known major municipal privatizations of the last two decades, the existing utility in Cebu has not been systematically de-funded in order to justify a contract with a private vendor. Here the city's entrepreneurs have bypassed the municipal provider on their own initiative. I think it is important that serious attention be focused on this local adaptation to the ever present urban dilemma of providing for safe and sufficient water.

During two recent visits in 2007 and 2010, nearly two months were spent documenting the situation in Cebu, conducting interviews, sampling the water, and meeting with officials from the Philippine Department of Environmental Resources (DENR), The University of San Carlos Water Resources Department (USCWRC) and the Metropolitan Cebu Water Department (MCWD), residents, business owners, and other civic leaders.

The thread running through Cebu's water situation is that of a serious problem with major long term ramifications for the city and region that is not being managed aggressively by the government. Inaction at the city and regional level has left a void that is being filled by the private sector. This is not how the third world privatization schemes typically take place. There are apparently no major international institutions and investors here driving this, just an ineffectual municipal body and a populace that is bypassing it

for health and safety reasons. History will decide if what is happening so quickly in Cebu foreshadows a paradigm shift or is just a historical curiosity. But it is undeniable that right now Cebu City has become dubiously distinct due to the inaction of its municipal water department in the face of a tragic fouling of its primary water resource, the Carcar aquifer. The charts in figures 7.1 and 7.2 were published by the USCWRC and illustrate the gravity of Cebu's water woes. As of now, Cebu is at maximum production from the Carcar aquifer and the other sources in the metro area are not nearly as large. Currently, the Carcar aquifer is producing 42.6 million  $m^3/year$  (11.2 billion gallons) while demand is 79.9 million  $m^3$ /year (21.1 billion gallons). The Buhisan Dam and Mananga River impoundment provide an additional 10 million  $m^3/year$ , but the total is still about 25 million  $m^3$ / year short. This is the reason water runs out every evening. The beach resorts on neighboring Mactan Island are already desalinating water to meet their needs. The 2020 projection is sobering; demand in Cebu is expected to reach 107.8 million  $m^3/year$ with the only increase in supply coming from wells south of the metro area which are expected to provide 14.6 million  $m^3$  / year and a projected near quadrupling of Mactan's desalination capacity from 2.2 to 8.6 million  $m^3$  / year.

If these figures are accurate, capacity will increase by 23.2 million  $m^3$ / year while demand will rise by 28.9 million  $m^3$ / year. The water deficit will increase from 37.2 million  $m^3$ / year to 42.9 million  $m^3$ / year; which is more than double the maximum output of the Carcar aquifer. What is left out of the charts is the possibility that production from the overstressed aquifer will simply collapse due to the over-pumping and contamination. It is that scenario that keeps Dr. Fe Walag (2007) of the USCWRC up at night.

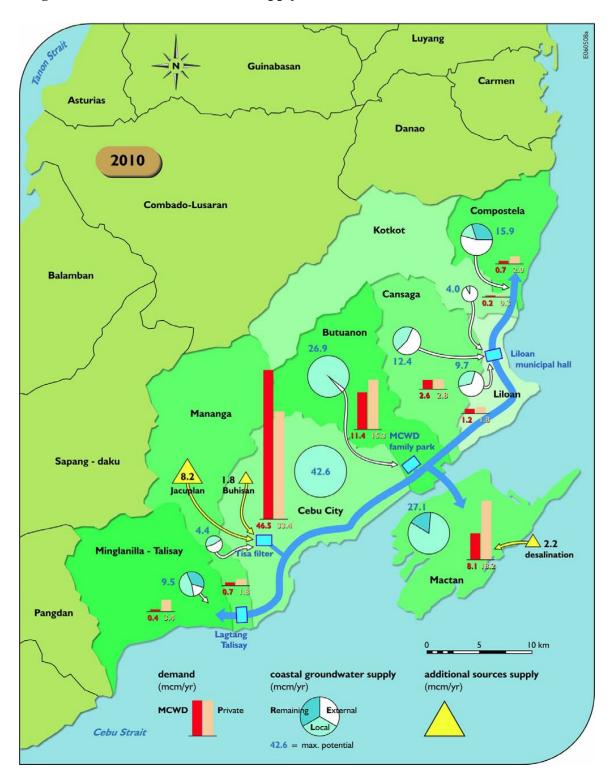


Figure 7.1 Metro Cebu water supply and demand 2010

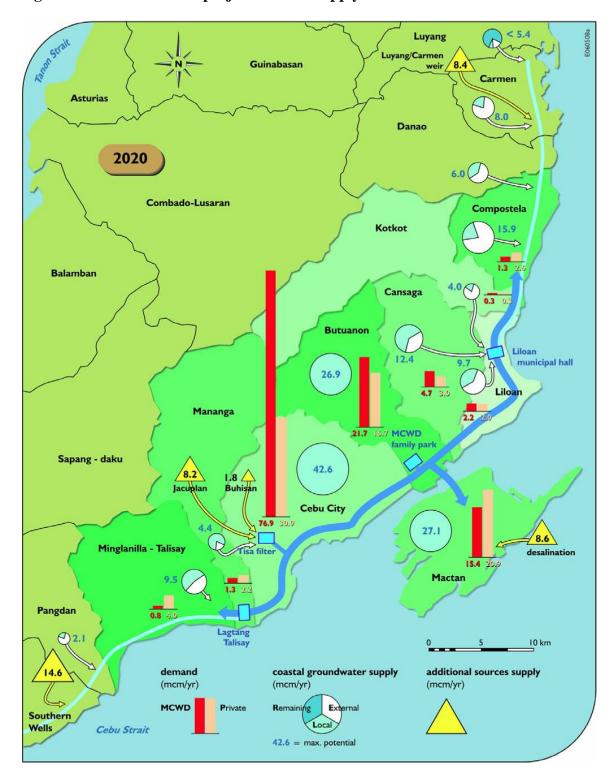


Figure 7.2 Metro Cebu projected water supply and demand 2020

In "The Aid Trap", Glenn Hubbard and William Duggan describe the often disappointing results of large international aid projects that are often contacted with large multinational firms. They compare this with better results obtained through microfinance efforts in the third world and propose reforms aligned with observed success (Hubbard and Duggan 2009). The Philadelphia Global Water Initiative (PGWI) fits this model of small targeted success. Tony Bartolomeo is CEO of Pennoni Associates, a civil engineering company that is involved with major infrastructure projects around the globe. He is also a founding member of the PGWI which issued a statement on water issues, as follows:

"The Philadelphia Global Water Initiative is a group of interested organizations and individuals committed to helping to meet the UN Millennium Development Goals for water/sanitation throughout the world. It includes the University of Pennsylvania, Philadelphia Water Department, Water for People, Aqua America, Pennoni Associates, US Environmental Protection Agency, Uhl, Baron, Rana and Associates, the United Nations Association – Greater Philadelphia Chapter, and Meta Quality of Life Improvement Foundation. It has over 160 members and is always interested in welcoming more." (PGWI 2008)

In an interview on December 10, 2008 Mr. Bartolomeo discussed water supply issues in the third world and PGWI's efforts to develop self-managed water supplies at selected locations. PGWI is currently working on projects on three continents and has a good track record of working with small communities to develop sustainable water supplies and then turning over control to local organizations once the technical and engineering work is complete. This approach is at odds with NGO sponsored privatization efforts that are often focused on major utilities and large capital investments. Although in Cebu the water providers would seem to have a lot in common with PGWI and the microfinance model described by Hubbard and Duggan (2009), the situation is unique in the fact that the small providers are all privately financed "for profit" ventures.

It was determined that the private purifiers should be investigated as well after noticing their explosive growth during visits between 2003 and 2005. A site visit was made to Cebu in July 2007 to collect data, institutional information, and to investigate the saltwater intrusion and local coping strategies. The site visit revealed that only a small percentage of people admitted to drinking tap water, though many used it to cook with and most relied on it for wash water.

The Honorable Arsenio C. Pacana, City Counselor of Cebu City, was instrumental is gaining access to the MCWD's downtown headquarters. Mr. Pacana is passionate about securing safe and sufficient water for his constituents. His letter to Mr. Saul Monticello, Chairman of the MCWD requesting him to provide me with any and all assistance resulted in a series of meetings. MCWD Secretary Anna Marie Trasmonte scheduled meetings with Benji Alonso Gabriel from the strategic planning department. Mr. Gabriel was very helpful in describing the MCWD's scope and basic mission. Mr. Gabriel also set up follow-up appointments with the MCWD's operational management team.

# **B.** The role of the MCWD

Additional appointments were set with Engineer Ernie Delco, the MCWD's Assistant General Manager for Operations, and Engineer Ronnel Magalso, the Officer in Charge (OIC) of the Environment and Natural Resources Division at the MCWD's main office in downtown Cebu on July 23, 2007. The engineers advised that the MCWD's

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service area includes all of Cebu City, the northern suburbs of Liloan and Consolacion, and the southern suburbs of Talisay and Compostella, and most of Mactan Island. The Carcar aquifer is a naturally productive water body devoid of solution channels and large cracks. The MCWD's current plans (2007) included carefully searching for locations for additional wells to be drilled into the Carcar aquifer (Delco and Magalso 2007).

In Cebu plans have been to discussed for several years to add 50,000 m<sup>3</sup> / day to the current supply. This is to be accomplished by additional wells and surface water. Wells are usually preferred because groundwater is cheap compared to dams, but with the Carcar already overstressed, this is not advisable. There are many private companies now trying to access parts of the MCWD's service area concession. The Ayala Water Co. has a small distribution system and a case in The Philippine court system currently. The Ayala Corporation's deal with the city of Carmen. Cebu is also being price challenged (Van Engelen 2010).

Cebu City Mayor Thomas Osmena was opposed to reimbursing Ayala for its expenses to study Cebu's water supply. In 2007 Ayala Corporation was still seeking \$40,000 for its initial investment and was offering to sell the MCWD water in the 20-25 peso/m<sup>3</sup> range (Van Engelen 2010). The MCWD's position is that there should be some reimbursement to level the playing field because smaller companies are coming in to bid after all of the engineering work and studies have been done without having concerns about recouping this investment and thus can underbid a company that is willing to make the investment in time and money in locating these additional water supply sources (Delco and Magalso 2007). Cebu is blessed with a fine productive aquifer of fractured limestone. Japan's International Corporation Agency has recently donated 2.5 million pesos (about 50 thousand dollars at the current exchange rate) for water supply studies in Cebu (Delco and Magalso 2007).

Important metrics that the MCWD is concerned with are gross and niche demand. The niche demand consists of people and business that would want to be connected to the MCWD, but are in areas without available connections. This is approximately 25% of the population. The MCWD considers it its mission to service these people eventually. In terms of demand vs. population, 40% of the people in Cebu are served by the MCWD, but the addition of industrial users raises the MCWD's share to about 50%. Interestingly, the Coca Cola Co. of the Philippines requested 12,000 m<sup>3</sup>/day from the MCWD. Coca Cola subsequently separated their operations from the San Miguel company and joined the MCWD's network (Delco and Magalso 2007).

The MCWD provides 60 meters of pressure above sea level. Water pressure is only a problem in elevated barangays of the service area such as Tisa, Lahug, Banilad and Guadalupe. In these higher elevations of the city, the MCWD relies on booster pumps to extend its network. But even with the pumps, upland areas are plagued with pressure problems (Delco 2007). Around 2003 independent bottlers began cropping up all over the city. The percentage of residents using them was not known by the MCWD. With regards to the lack of water pressure at night, the MCWD indicated that there was no need for 40 psi at night and that 8-10 psi should suffice. The agency lowers the pressure deliberately to refill their tanks and for system maintenance. One of the main tasks of the MCWD is reducing losses due to theft and leakage. Losses were estimated at 50% in 1988 and were reduced to 28% by 2007 (Delco and Magalso 2007).

Based on their (MCWD) data, the 50 ppm salt water line had reached 4 km inland as far as barangay Guadalupe by the year 2000. This water is still considered fresh by the MCWD and is only treated for sanitary reasons with chlorine. (Note that tests by the USCWRC in 2000 and those conducted for this study in 2010 show much greater intrusion). The MCWD is in agreement with Dr. Walag and the USCWRC that there is no way to discern the up-coning intrusion from the lateral movement of the salt water line, but the agency differs with respect to the movement of the saltwater / freshwater interface. The MCWD's records from its monthly observations at its barangay Guadalupe well field show no additional intrusion since 1988. According to the MCWD, ambient levels are really the same. The average depth of the MCWD's wells is 70 meters and the base of the Carcar limestone formation is estimated to be approximately 200 meters from the surface. The MCWD's data shows that that the salt water line is stable in the wells of this field. This again is in stark contrast to records from the USCWRC and tests conducted for this study in 2010. The MCWD does admit that it is dealing with saltwater intrusion of its wells on Mactan Island (Delco and Magalso 2007).

The salinity maps that were obtained from the USCWRC do not agree with the information provided by the MCWD's engineers. These maps clearly indicate the saltwater line moving sharply inland with accelerating speed (Walag 2007). The observations made in 2010 correspond with the USCWRC data. In response the MCWD advised that it was working on its own updated salinity maps and planned to publish them in 2008 (Delco and Magalso 2007). This was inquired about in 2010 and according to the MCWD's Victor Chiong (2010) no such maps have been published by the MCWD.

All other groundwater withdraws are supposed to be reported, but few businesses or residential users comply, and many illegal pumping stations are in operation as well. The Philippine National Water Resources Board (NWRB) still has no office in Cebu despite the fact that it is the second biggest city in the nation. It is the MCWD's position that managing groundwater supplies depend on government regulation of the private sector (Delco and Magalso 2007). It is estimated that private wells match the MCWD's groundwater withdraws. It is impossible to know due to the lack of reporting in Cebu (Delco and Magalso 2007). Under these circumstances one would think that the city would require (and enforce) some kind of annual report on private groundwater withdrawals.

The MCWD has become much more efficient in recent years. In 2003 the MCWD's averaged about 350 new household connections a month. But they were determined to increase this number to better meet the demand created by Cebu's rapid growth. The MCWD made three important changes to their business model in 2004: they simplified application requirements, reduced down payments, and opened up areas that had been off-limits to new customers. The effects were dramatic as connections soared to 1,500 per month. This was accomplished without increasing manpower. The MCWD also added more wells in Talamban and Mandaue which generate 1,320,860 gallons of water daily. In 2006 they increased output at their Jaclupan facility from 5,283,441 gallons / day to 7,925,161 gallons / day by correcting technical problems that had plagued operations there. The result was that water sales increased 12% while production increased 5%. The MCWD measures efficiency through its Systems' Recovery Rate (SRR). In 2003 the SRR was approximately 64%; by 2007 it had reached 71%. This

achievement did not simply come from cutting costs, but also from generating additional volume of approximately 10 million m<sup>3</sup> of water annually (Delco and Magalso 2007).

The MCWD reports that on Mactan Island only three of its 108 wells are saline and only two have been abandoned (Delco and Magalso 2007). This also does not correspond to measurements taken by the USCWRC (Walag 2007). The MCWD states that no injection wells have been employed and none are contemplated. Engineer Magalso (2007) did confirm what was witnessed in the field, that many residents whose wells are brackish use this water for washing and sanitary systems.

The MCWD's Mananga Phase I Facility is located along the Mananga River in the mountains southwest of the city. The facility contains a diversion weir and a sedimentation and infiltration basin. The production facility is actually a well field located adjacent to the Mananga River surface impoundment. According to the MCWD's engineers, classifying this water supply is tricky because by design, the groundwater that is being pumped has infiltrated from the river. Instead of a dam on the river, a separate surface water impoundment structure was built. Since this water is not impounded in a surface reservoir it is included with the groundwater tally. It is important to understand given the lofty production increases noted above that during the dry season, when some streams stop flowing, production can be reduced by over 66% (Delco and Magalso 2007).

Large portions of the Philippines experienced drought conditions during the 2007 rainy season and again in 2010. The capital region was especially hard hit in 2007 and water rationing took place in Manila and Cebu. The worst drought on record for Cebu was in 1997 during the El Nino phenomenon which lasted 8 months. In 2005 the island also experienced a minor drought. In these situations the cause is usually that the low pressure system that sets up over the Philippines in the rainy season is pushed further south and often centers itself on Mindanao, leaving areas to the north such as Cebu and Manila dry or with insufficient rainfall. Although many people in the area believe that droughts are becoming more common, according to Dr. Walag (2007) the reality is that the increased population and corresponding demand for water have made every drought a major inconvenience for residents.

## C. First look at Cebu's SSIPWP's

A look at the streetscape of Cebu reveals that the Small Scale Independent Private (Purified) Water Providers are a major presence throughout the metro area. In addition to the ubiquitous SSIPWP operation signs, individuals hawking purified water in small bags or bottles are a common sight on city streets. Field research was also done in Cebu beginning in 2007 to document the SSIPWP's. Field observations indicated that many such operations were home based owner-operator set-ups and that it is not uncommon for multiple operations to be located on a single street. Peso 1-5 automated purified dispensers can also be found as well as vendors plying the busy streets carrying 20 ml bottles of purified water.

One unique variety is ATM water (Alkaline Tubig Machine), a brand that advertises itself as health water. After filtration, the equipment adds colloidal silver which is antibacterial, potassium and magnesium. The finished water product has a pH of 8.5 which is claimed to bebeneficial for all manner of health problems. Both Cebu City locations were out of service in July, 2007 and in January, 2010. The main office of Solarex Water Technologies in Manila indicated that they charge a 495,000 peso (\$11,000) franchise fee and that their product is very popular in Manila. This may be true, but it appears to have failed to gain traction in Cebu.

There is another ATM brand that stands for "automated tubig machine". This ATM was one of the first SSIPWP's in the city and appears to be thriving. They have placed units in several barangays that dispense purified water by the cup. Aqua Serve is a full service franchise operation that operate bottling and refilling stations. Figures 7.3 – 7.8 illustrate some of these operations in various barangays of Cebu. These providers have continued to thrive even in the face of increasing competition.

All but two of the SSIPWP's that were observed used reverse osmosis (RO) as their primary filtration method. Some had carbon block units on the front end and various sediment filters as well. The two that did not use RO relied on distillation as the primary filtration method. Without exception, restaurants provide filtered water and ice. The residence for my site visit was on Tres de Abril Street in barangay Labangon. This household also relied on 5 gallon purified water dispensers from the Pure Drops company, a local bottler. The household only used tap water (which was from the MCWD) for washing. The photographs in figures 7.3 through 7.8 on the following pages illustrate a few of these facilities. Most suppliers advertise "free delivery" which can come via various methods as illustrated in figures 7.9 and 7.10 on page 96.

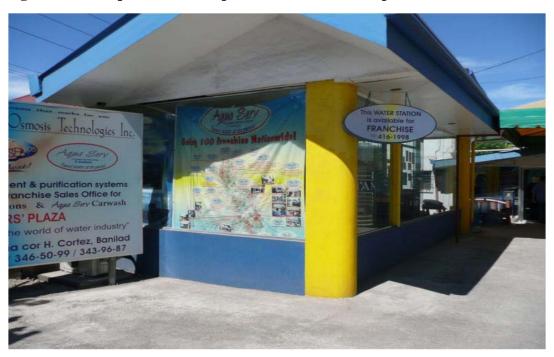


Figure 7.3 Aqua Serv water purification franchise operation in Banilad

Figure 7.4 Inside the Aqua Serv facility



Figure 7.5 ATM "automatic tubig machine" water dispenser and Agua Pura purified water operation in barangay Labangon



Figure 7.6 MNI water purification company in barangay Busay





Figure 7.7 Inside MNI water purification facility

Figure 7.8 iPURE water purification company in barangay Punta Princesa





Figure 7.9Water delivery via bicycle cart in barangay Mambaling

Figure 7.10Water delivery via motorcycle cart in barangay Labangon



Personal interviews indicate that many of these startups have been assisted by "balikbayan" remittances from Filipinos working abroad. In any event, a major shift has occurred in a relatively brief amount of time. Today the vast majority of the city's residents rely on purified drinking water where only a few years ago bottled water was consumed largely by tourists. Today the urban poor are the only identifiable group not relying on purified water for drinking purposes, although there were some signs of residents of the slums near the ancient Carbon marketplace that appeared to be using old, well worn 5 gallon containers.

#### **D.** The role of the USCWRC

Meetings with the University of San Carlos Water Resources Department (USCWRC) staff took place on a daily basis in 2007 to look at records and collect data. USCWRC staff members Malou Pialago and Juana de la Cruz were particularly helpful during these sessions. Meetings with Engineer and Dr. Fe Walag (assistant director) of the USCWRC who is also the local hydrologist were also conducted. In 2004 she began working with Dr. Gero Hillmer from the Technical University of Hamburg (Germany) on updating the geologic maps of the Carcar aquifer which date back to oil and mineral explorations in 1951. According to Dr. Walag (2007) they have been conducting field inspections with the goal of getting a good measurement on the interface between the Carcar's limestone formation and the inland formations surrounding it.

Questions were raised with Dr. Walag concerning issues such as how the USCWRC worked with the MCWD on Cebu City's water issues, what their mission was and how might the metropolis be able to meet its future water needs given its existing problems with saltwater intrusion, daily water pressure fluctuations against a burgeoning population and commercial growth. Dr. Walag was very gracious and indicated the USCWRC's mission statement which reads:

"To strengthen water related academic and research capabilities in the University of San Carlos and attain flagship status for USC in forming professionals dedicated to regional and national development and human advancement. To provide advisory and technical services to business, industry, community, government and private entities for proper usage and conservation and protection of water resources."

Its vision is making USC a leading water consulting center for sustainable water in Region VII and in the Philippines. President Gloria Macapagal Arroyo signed the Philippine Clean Water Act of 2004 which was modeled after the U.S. Clean Water Act of 1972 (Exec. Order No. RA9275). The American Act set up regulations and standards for pollutants discharged into American waters. It gave enforcement authority to the EPA. It made it illegal to dump any contaminant into navigable waters without a permit. It also set up funding for additional sewage treatment plants and had provisions that recognized the problem of non-point sources of pollution such as urban stream runoff. The Philippine Clean Water Act contained the following provisions:

- National review of effluent standards
- Review and enforcement of existing water quality guidelines (enforcement of environmental matters has historically been weak in the Philippines)
- Classify groundwater sources and prepare a national groundwater vulnerability map
- Establish internationally accepted procedures for sampling and analysis
- Prepare an integrated water quality management framework and a ten year management plan for each water management area

These are lofty goals and should eventually lead to a better environment in the Philippines. Currently however, implementation and enforcement remain spotty at best. The water problems in Cebu go beyond supply issues and saltwater intrusion. Some of the MCWD's major failures including prior contamination issues including e-coli that were documented in the local Sun Star daily paper in 1998 and 1999. Waste lines run from homes and business' to the open canals that lead to rivers and the nearby ocean. The major shopping malls Ayala and SM City have private sewerage systems, but for the rest of the city the storm drain and sewer is the same canal. Larger homes have septic systems, but this can be even worse for the water supply because they are designed to leak. They are sold as "maintenance free" (which is impossible for a septic system) due to the lack of regulations and enforcement (Walag 2007). Properly functioning septic systems need to be pumped out periodically, except apparently in Cebu City where they just leak from the bottom into the limestone aquifer.

The USC Water Resources Laboratory periodically tests the water supply for heavy metals, e-coli, amoebic dysentery and other contaminants, but not salinity. Salinity monitoring is handled by Father Herman van Engelen, PhD, Dr. Walag and the USCWRC group. The University of San Carlos Water Remind project expanded its area of selected wells for monitoring as part of the groundwater classification and ten year management plan in 2006. It also collected samples to monitor salt water intrusion, but never published the results. Dr. Walag (2010) stated that the project had been turned over to the MCWD and offered no reason for this. The Water Remind project had also been tasked with utilizing local geo-referencing data to develop its own maps and replace the American GIS maps still in use.

The USCWRC concurs with the MCWD's estimates that demand already outstrips their available supply. Dr. Walag (2007) stated that most establishments and many residents pump and store water so that they are not affected when the MCWD shuts off its supply pipes each night around 10PM. Long before 10 PM, water pressure from MCWD taps often drops precipitously. In addition to the inconvenience of the nightly shutdown, the resulting negative water pressure within the supply lines draws in dirt and sediment that appear when the taps are first used in the morning.

Dr. Walag (2007) indicated that although the MCWD chlorinates it water supply, she boils it before using. The MCWD's pipelines can often be found sitting in the waste canals. Colon Street, the oldest street in the Philippines, is an example of this awful situation. The often decrepit, leaky pipes thus have a direct hydraulic connection to contamination that becomes unavoidable when the MCWD shuts of its supply line each night, resulting in the negative pressure situation. In addition, she stated that she does not use the water from the ubiquitous purified dealers because most use reverse osmosis which removes nearly all of the waters' beneficial minerals along with its contaminants. Dr. Walag attended a water bottler conference and asked if they could return the basic electrolytes to the purified water after removing the contaminants. The purification equipment manufacturers had no answer and apparently were not happy about the question (Walag 2007).

Through the efforts of Dr. Walag and Dr. van Engelen, the USCWRC joined with the University of North Carolina, Chapel Hill on a population study investigating water quality and infant mortality in Cebu. John Bresco, a sanitary engineer from UNC came to Cebu to study children's' health from birth through age 11 in various barangays and

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compared the health data to the water quality in the various barangays. The study titled "The Cebu Longitudinal Health and Nutrition Survey" began in 1983 with follow-ups through 1999. Part of the study was to correlate water sources used to feed infants with infant diarrhea.

The field staff visited water sources in the 33 barangays that comprised the study area. A water source form was employed to track the exact location of the source, its type and owner. Water sources were found to be varied with 294 respondents using handpumps, 185 connected to the MCWD's lines, 119 relying on springs and other free flowing sources, 106 using open dug wells, 63 using privately owned electric pumps and using industrial wells. The USCWRC and the Department of Environmental Engineering at UNC went out and got the technical information for each pump and borehole, plotted this data and did follow up tests for pathogens for three years. As part of the survey women were asked about the amount of water their households fetch and use per day, their in-house facilities for the storage of drinking water, and their usual mode of excreta disposal. The results of the study of 2,355 infants in Cebu confirmed a strong association between water quality, household and community sanitation and diarrhea. They conclude that diarrhea could be reduced by over 42% with improved sanitation and another 40% with better water quality. This data was summarized in a technical article (VanDerslice and Briscoe 1994).

The European Union and the United States rely on chemical oxygen demand (COD) to measure water quality. In the Philippines the Department of Environmental Resources (DENR) will not accept this internationally accepted measurement even though it is a better indicator of pollution than the older Biological Oxygen Demand BOD test which

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simply measures how fast organisms use up oxygen. The DENR still relies on the BOD test in which clean rivers should show a level less than 2 ppm and 10 ppm indicates heavy contamination. The more accurate COD test used here and in Europe directly measures organic compounds in the water. It is expressed in mg/liter. The COD measurements are more reliable than BOD results. This is another area in which the USCWRC is pushing for change (Walag 2007).

The USCWRC also tests various wells throughout the city for salinity, but many are old and of uncertain construction and depth. This situation makes it nearly impossible to determine if the saltwater intrusion is due to upcoming or lateral intrusion although it is believed to be a mix of both. The old records will not help either because of the poor construction of the wells. There is a need to set up a new testing protocol if they hope to correct for this factor and determine the rate of upconing and or lateral intrusion. The USCWRC is actively looking for good partners to assist at least financially and perhaps technically as well. They will certainly need to validate any new data they collect. Iron and chloride baseline or natural values need to be established as well. This is another area where the USCWRC differs from the MCWD. The MCWD's data on salt water intrusion was compiled by consultants and sets a higher standard for salinity (Delco and Magalso 2007).

Additional sources of sodium chloride would be from cooking, industrial use, and disposal of desalinated water. Large quantities of briny wastewater may come from the San Miguel bottling plant and major resorts which are known to employ reverse osmosis filtration as well as the hundreds of independent bottlers located throughout the metropolis. The efficiency of the sedimentary formation in trapping this excess chloride is critical.

In addition to the desalting plants at the San Miguel and Coca Cola bottling plants, desalting plants are currently employed in all of the major newer resorts and industrial centers of Mactan Island. Some of the older, smaller resorts are supplied by the MCWD (Walag 2007). It is believed that like the desalting plants at the Mandaue bottling plants, the Mactan operations utilize brackish water and discharge their briny wastewater into the sea. Although no monitoring currently takes place, the strong current is believed to disperse the brine enough to avoid a precipitous rise in the salinity of the coastal waters. A desalination plant was installed at the Tinggo reef diving center at Olango Island but failed to work because the membrane employed was designed to process brackish water, but Olango's groundwater is believed to be close to that of seawater in salinity (Walag 2007).

A one year study of Olango Island's aquifer by the USCWRC revealed that the entire lens is heavily infiltrated now. This is no surprise to the residents who have been relying on rainwater or bottled water imported from Cebu City. The saline groundwater is still used in residential sanitary systems. A grant from Shell Oil has provided funding for solar powered pumps. The USCWRC is in the process of geo-referencing the wells now ahead of any possible future desalting plant. The proposed pipeline to Mactan could eventually reach Olango. Olango is also a major sanctuary for migratory birds transiting between Siberia to Australia. The project is currently on hold however due to the MCWD's lawsuit that will be heard by the Supreme Court of the Philippines (Van Engelen 2010).

The Ayala corporation which operates the 5-story Ayala shopping mall in Lahug has contracted with Carmen Water of Carmen Cebu (about 25 km north of Cebu City) to run a supply pipeline to Mactan Island. Carmen Cebu is home of Natures Spring, the largest spring water provider in the region. In addition to the free flowing spring that Nature Spring owns, indications are that the lightly populated coastal area has an abundant supply of quality groundwater (Van Engelen 2010). In 2007 a Philippine court ruled in favor of Ayala. The ruling made it clear that the MCWD does not have sole ownership of the water franchise rights on Mactan Island. Additionally, residents of Lapu Lapu city on Mactan voted themselves independent of Cebu City in July 2007. Ayala Corporation will now be able to negotiate directly with municipal authorities of Mactan, but the MCWD still wants to be able to dictate the price, citing its existing infrastructure interests. The contentious issue has become politically charged. The National Board of Water Resources is geo- referencing wells now for the first time and is coordinating with local authorities on getting pumping data from private companies as well. Up to now the municipalities and water authorities have relied on good faith estimates of water consumption from private companies (Van Engelen 2010).

The USCWRC has reached out to the MCWD to coordinate on water supply research concerns and handles many survey projects for them currently. It helped the MCWD establish a water usage model for its service area. The USCWRC has offered to train MCWD personnel to handle some of the basic data collection activities, but have been constrained because the MCWD doesn't permit its employees to work outside of their M-F, 8-5 shifts. The USCWRC has also offered to cover the overtime for after hour's activities, but according to Dr. Walag (2010) the MCWD would not budge. The USCWRC's indirect mandate is research. Some praise for former President Marcos was actually offered because his administration put in place the first laws on research management; his failure however, was to foresee the need for a good monitoring system. For example, the new secretary of the DENR is the mayor of Manila who has no environmental background (Walag 2010). This system of political appointees must change if the Philippines is ever to get a handle on conservation of its natural resources. Fr. van Engelen's vision for the USCWRC has certainly come to fruition as the USCWRC remains the only private water resource center in the Philippines. The MCWD must build a strong relationship with them to succeed in its mission to provide adequate, safe drinking water to the residents of its rapidly growing service area.

In 2007 Dr. Walag requested that I make a formal proposal to do a study of water supply sources, quality and attitudes towards privatization. Her personal assistance and resources of the USCWRC were also offered. This was to include one engineer and one community relations officer that would assist in collecting survey data. Although such an offer could not be accepted as this research is the foundation of this study, it was gratifying that Dr. Walag and her staff thought that this was a worthy undertaking and one deserving of their support and expertise.

To understand the risks Cebu's water may pose to vulnerable populations, a meeting was scheduled with Fr. Daniel Elemia (2007), the pastor of Our Lady of Lourdes RC church in Punta Princesa, Cebu City. Fr. Elemia also directs the children's feeding program at Our Lady of Lourdes. This program began in 1994 and serves hundreds of families in Punta Princesa and the neighboring barangays of Buhisan, Labangon and Mambaling. He had recently returned from Lahore, Pakistan where he was tasked by the church of setting up a sister program for the small but growing Catholic Church in Lahore. Conversations with Fr. Daniel Elemia were initiated to see how these poor families coped with the deterioration of their water supply. Although Fr. Elemia had no data on their household water supply, he did confirm problems with the MCWD's lack of pressure and periodic contamination issues. In his home in barangay Mabolo he relies on delivered purified water since a severe bout of gastroenteritis in 2006. The church and the feeding program at Punta Princesa are connected to the MCWD, but have considered switching over to purified water for their drinking water needs (Elemia 2007).

## Chapter 8: 2010 Cebu Water Survey

#### A. Study goals

The water problem has become increasingly severe during the interval between the 2007 and 2010 site visits. The interviews and tests that were conducted in conjunction with the growth in the small scale independent private water purification business are all indicative of this trend. The purpose of the site visit was to find out what was actually happening to Cebu's water, what the residents thought about it and how they dealt with the situation. An Extech salinity meter and Watersafe bacteria test kits were employed to measure water quality. These are illustrated in figure 8.1. The stated goals for this visit were as follows:

- 1. Discover who the private water purifiers serve economically and spatially and if any areas are underserved.
- 2. Examine the risks of the public supply and who bears them. (*Locate 'hotspots' of health problems such as diarrheal diseases that are often tied to impure water*)
- 3. Determine how the MCWD sees its future. (*In July, 2007 they lost a court decision over the right to be the sole concessionaire for Mactan Island*)
- 4. Find out the level of awareness of the public towards the looming water crisis and how they cope. (*Survey Are there differences by income level or barangay?*)
- 5. What is the residents' attitude towards the MCWD? (*Survey Are there differences by income, barangay, family size and primary water supply?*)
- 6. Measure salinity levels around the city and spot check for bacteriological contamination.

# **B.** Survey Tools

# Figure 8.1 Testing equipment for 2010 Cebu Water Survey



The "Cebu City Household Drinking Water Survey" was designed to investigate the study's concerns and gain a comprehensive look at water consumption and attitudes in Cebu City and its metro area. A sample survey form follows in figure 8.2 below:

# Figure 8.2 Cebu City Household Drinking Water Survey Data Form

Barangay:\_\_\_\_\_

Respondent Name:\_\_\_\_\_

	Name	Age	Sex	Relationship to head of household	Ed.	Main Occupation	Other
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							

1. Household Information:

House\_\_\_\_\_ Apt\_\_\_\_

Interviewer:	Date:	
_		

2.	Is the groundwater	quality worse r	now than	10 years before?	YES / NO	
	-					

	a.	Why or	why not?						
3.	Where do	you get	your drinkiı	ng water?	MCWD	Well	Tanker	Private supplier	Other:
4.	Where do	get your	non-potab	le water?	MCWD	Well	Tanker	Private Supplier	Other
5.	How far av	way is the	e drinking v	water sour	ce?				
6.	Can every	one who	needs saf	e drinking	water get it?	YES	/ NO		
7.	Is the wate	er provid	ed by the N	ICWD safe	e to drink?	YES / I	<u>NO</u> Why?_		
8.	Do you ha	ave indoo	r plumbing	? <u>YES</u> /	NO lfn	o, what faci	lities does yo	ur family use?	
	. Do you have indoor plumbing? YES / NO If no, what facilities does your family use?								
9.	. How many incidences of diarrhea have occurred in your household in the past three months?								
		,			,	,	F		
10	 Do vou be	lieve tha	t diarrhea i	s related t	o contamina	tion of the d	rinking water	? YES/	
	0. Do you believe that diarrhea is related to contamination of the drinking water? <u>YES /</u> <u>NO</u>								
11	1. Your comments and suggestions regarding the groundwater situation:								
110		mento an	ia suggesti	uns regard	ing the glou				

The survey included 153 households from 50 barangays. The results indicate that substantial numbers in all demographic groups rely on the SSIPWP's for their drinking water needs at least some of the time. It also revealed that over 60% of residents with MCWD service believe the groundwater has not deteriorated over the past ten years while only about 41% of residents who rely on the SSIPWP's agree. Salinity was high in all parts of the metro area. The highest numbers were recorded in the barangays of Mactan Island, but even at the Philippine Army's base Camp Lapu-Lapu in barangay Apas which is located near the outcrop of the Carcar Aquifer and is elevated several hundred feet, well water tested at 484 ppm.

#### C. Selected personal interviews

Question #3 "Is the groundwater quality worse now than 10 years before?"

The most frequent complaint was that there has been an increase in population (which is true) and in pollution. Michelle Atillo (2010) (who provided lodging in the family home in barangay Labangon) said that the water is worse now due to a lot more houses using deep wells and sewage also contaminating the water. They had multiple water sources on their property which also has rental units that cater to students. One source is a rainwater cistern that they use to water plants inside. This water tested at 22 ppm salinity. The MCWD water at the house tested at 340 ppm. They only drink purified water and Water Market is their current supplier, which tested at 16 ppm for salinity. They also keep Natures Spring bottled water in the refrigerator and it tested at 13 ppm. The ph was 7 (this would prove to be true in all areas of the city).

Analiza Cobol (2010) of barangay Pusok, Lapu Lapu city, said that the water is worse now "due to the increase in population, improper disposal of garbage and other chemicals" She also remarked in the comments section of the form that "the groundwater situation is not that safe because no proper maintenance from the government, the pollution in our environment is getting worse". The Cobol family's well water tested at 927 ppm salinity. Antonio Oliver (2010) who lives nearby in barangay Ibo said that "there are more residents in our place now" and that "the government must establish safe drinking water for the people, especially the poor (like himself) who cannot afford to buy bottled water". Mr. Oliver does not have indoor plumbing and drinks water from a well 50 meters away (retrieving with pails); this water tested at 922 ppm salinity.

Willie Bryan Ybanez (2010) of barangay Labogon, Mandaue drinks bottled water from Aqua de Oro that tested at 78 ppm. His household supply comes via Cebu City tanker truck and tested at 525 ppm. His comments included statements that the MCWD's water is not safe because "lots of pipelines leak", he also stated that the water has gotten worse because lots of garbage and toxic materials had been thrown everywhere and most people lack discipline to control each waste". Mr. Ybanez is a factory worker and believes that "government agency don't have enough program to pursue the safety and the importance of a clean environment. Water is life and we have to discipline ourselves before we get contaminated".

April Awa of Labangon has well water that tested at 467 ppm but drinks purified water from Divine Drops that tested at 78 ppm. She said she would like to know if bottled water is really pure. Sonya Tumalon of barangay Marigondon, Lapu Lapu owns "Sonya's Sari-Sari" store. Her family drinks CC brand purified water which was tested at 6 ppm. The store (which is attached to the small house) has MCWD water that tested at 382 ppm. She said the water in Lapu Lapu is salty and not clean without a purifier. She said she is not sure if the MCWD water is safe so that is why she drinks purified water. She sells bags (approximately 7 ounces) for 1 peso (about 2 cents) and purified water from CC brand at 7 pesos (about 15 cents) for a 16 ounce bottle which may or may not be chilled since her small refrigerator is also used to store eggs and other perishable foods. The chilled MCWD water that she bags is more popular and comes from a fountain that she owns.

Editha de la Calzada (2010) lives in Dumulog, Talisay with her family of 8 and drinks water from their "deep well" that was tested at 464 ppm; she said the water is the same and there are "no problems with water". It was later determined that the term "deep well" means tube well as opposed to an open or dug well. Josephina Macabale (2010) and her family of barangay Tabunok switched to "mineral water" (purified water) in 2008. They used to drink from their "deep well" but stopped two years ago because of the stains and taste of rust. The water from their well appeared a bit cloudy and tested at 607 ppm. Federita Labajo (2010) of Tabunok and his wife drink from their well which tested at 864 ppm. He said they feel safe and thankful to have this water that they have had for 50 years with no amount of sickness.

Mrs. Paz Quintanes (2010) of barangay Guadalupe said that the water has gotten worse and that "you can taste and even smell the chemicals added to the water". She also said that the (MCWD) underground pipes must be renovated because bacteria is getting in and making people sick. Her house has MCWD service that tested at 353 ppm, but drink only purified water from Plain Drops which was tested at 16 ppm. Philip Rubi (2010) of barangay Mabolo has MCWD service that tested at 358 ppm. He and his family drink it, but sometimes they buy purified water from So-Fine which is a franchise operation that Philip is familiar with. He said that prices are down by about half in the past couple of years. Purchase receipts confirm this. Philip said that despite the intense competition and low prices, the water purification operations are still making money. So-Fine has its own well so they do not incur any charge for the water they draw.

Leonora Abelgas (2010) of barangay Toong believes the water has gotten worse, but she cannot afford purified water. When it floods she sometimes boils drinking water. The water source for most in this poor rural mountain barangay is a hose provided by the barangay. There is no jeepney service here due to the elevation and grade. Children walk to school and this small place is isolated in every sense. The barangay well tested at 330 ppm for salinity. In barangay Busay, which is also a poor mountain barangay, a meeting was held with Julieta Arcayan (2010) whose home has no plumbing (it is a simple shack of about 50 square feet at most). She has two small children ages 2 and 4, and they usually get their water from the Buhisan river about a half a kilometer downhill. They had no water in the house when I arrived. It is very hard for her husband to get water from the river and climb back to their home so he only goes once a day. She said that she believes the water is worse now and that they won't drink from the river when it rains. During the rains they ask homeowners in a nearby upscale new subdivision (which is not yet completed) if they can fill a bucket from their hose. The subdivision has a private water supply network that depends on wells.

The water was tested at Dina Sanchez's (2010) residence in barangay Tisa. She has MCWD water and a hand pump. The MCWD water had TDS 322 ppm while the well was 483 ppm. The MCWD was negative for bacteria, but the well tested positive for coliform bacteria. Oyang Cabrera (2010) who cares for the home states that the family drinks purified water that is delivered by Natures Spring. The MCWD water is used for non-potable needs and the hand pump is used to water their plants. They do not report any problems with diarrhea. Oyang Cabrera is a resident of Tisa Hills (not far from the MCWD's high level reservoir which is shown in figure 8.3) who stated that when applying for connection to the MCWD you must attend a water seminar. In the seminar you are informed that the MCWD's water is chlorinated and safe. The seminar also covers billing and tips for reducing consumption. Her water test results were 377 ppm salinity for her MCWD connection and 684 ppm salinity for her deep well that she uses for watering her plants.





In barangay Marigondon on Mactan Island contact was made with Melitona Babatuan (2010) who has an open well that he uses for washing and cooking. He drinks distilled water purchased locally. The water tested negative for bacteria but the salinity was 896 ppm. Several other households in the area were sampled, including Jennifer Geares (2010) whose well tested at 774 ppm salinity. Another site visit was made at the Catholic Hermitage is barangay Elaang, Mandaue City. A meeting with Father Cef Eleccione (2010) took place. He indicated that well water causes skin rashes and diarrhea and that they no longer drink water from their well which was tested at 525 ppm salinity. The hermitage buys purified water from IRAS filling station that was tested at 87 ppm. Father Eleccione stated that most people believe that diarrhea comes from contaminated food and it is hard to convince them otherwise. He also said that the Ayala Corporation has recently purchased land in the watersheds surrounding Cebu, including springs in Lahug and Lusaran. He said he has learned this from mountain farmers in the area.

## D. Meetings with public officials and other parties

A series of meetings were also held with officials from various private and public institutions to better understand the problems and possible responses. One such meeting was held with Major Oliver Tampus (2010) of the Philippine Army at Camp Lapu-Lapu. The base is in barangay Apas which is located in the western hills overlooking Cebu City. He states that severe deforestation (which has been well documented to be an island-wide problem) leads to excess runoff and the loss of the already thin, fragile soils. The result is that it has become impossible to reforest Cebu. He was interested in having his water tested since they rely on deep wells at the base. Additional meetings occurred with Cebu City Engineer Diamisio Gualiza (2010) at his city hall office in the department of Public Services on January 4, 2010. The water situation in Cebu City's 80 barangays was discussed. It was noted that 43 barangays were considered urban and 37 were considered rural-upland. Over 2,000 wells in lowland areas are owned and operated by the city (not the MCWD). In these urban poor areas the city requires the barangay to donate a 4x4 meter parcel of land where the well will be located. Each pump is expected to serve 20 to 25 households. The city will continue to maintain the pump. An example from barangay Ermita is shown in figure 8.4. All are hand pumps and the untreated water is free to anyone who needs it. In poorer areas near the waterfront including Carbon and Colon, many residents are aware the water is unsafe to drink and only use the brackish water to wash with.

Figure 8.4 Hand-pump well in barangay Ermita



Additional interviews confirmed this assertion. In upland areas where the groundwater is too deep to be hand pumped (more than 200 feet deep), the city has

developed mountain springs (artesian wells) in upland areas of the city that are not served by the MCWD. The city water department constructs reservoirs and a limited number of distribution outlets. There are no "house to house" connections. Instead there are standpipes located on most blocks that serve approximately 10 families. In the upland city water districts west of barangay Talamban rubber hose lines are employed. These are sometimes seen hanging from trees across stream beds. They could easily mistake them for electrical bundles from a distance.

## Figure 8.5 Rubber hose network in barangay Toong



If no artesian source can be developed, the Public Service department will provide a tanker truck that residents can bring their jugs and drums to store water in. This bulk water is sold at 10 pesos (22 cents) per 200 L (one drum). This water is purchased from the MCWD at a discount rate. In times of drought or flood the department provides this water at no charge. In some cases old kerosene cans are used to store water. The MCWD shares the burden of serving the poor within the city also has its own water truck that it sends to mountain barangays. However, it sells bulk water to residents at 30 pesos (66 cents) per 200 L drum. While the MCWD charges more, it does offer service 7 days a week (Gualiza 2010).

The most immediate threat facing the city is that its sole landfill in Pardo, barangay Inawayan has reached capacity. It appeared to be overflowing during a site visit which also indicated that its location is so close to the high level reservoir that it precludes further expansion. Already garbage is being burned by residents and this adds to the particulate pollution problem in the traffic choked city as illustrated in figure 8.6.

Figure 8.6 Cebu City's sole landfill in barangay Inayawan



A meeting with the MCWD's union chairman Victor Chiong (2010) at the MCWD's downtown headquarters was held on January 5, 2010. He was happy to hear about the study that was being conducted and was particularly interested in the test results and in learning about attitudes towards the MCWD. Concerns about the unofficial relationship between the Ayala corporation and the MCWD and fears that they may be working towards privatization since Ayala was one of the partners involved in the 1997 Metropolitan Manila Water and Sewerage (MWSS) privatization were raised (Chiong 2010). On a positive note, Ayala's Manila operation has improved service levels in its concession (while the other Manila concessionaire has not performed nearly as well).

Mr. Chiong was concerned with water quality and access and was not sure that privatization will do anything to improve either of these areas. He also said that his concerns about a pending deal are purely speculation and that he has no proof that any deal is in the works. But other sources suggested that they too had heard that Ayala was interested in the MCWD. Mr. Chiong has also come to view the USCWRC's work as compromised because they perform contract work for Ayala and other multinational companies. He was quite surprised when he witnessed me test the MCWD's water at his office at 364 ppm salinity. He was not aware of such testing run by the MCWD, just that they chlorinate the water and that they are generally satisfied with its quality and safety.

Comments were also made about the Lagtang and Mananga River project in barangay Talisay near Minglanilla where the river is impounded to allow more water to percolate into the ground, including a well field of 15 wells located around the basin; the water is then pumped to the high level reservoir. This was an Asian Development Bank (ADB) loan project and according to Mr. Chiong (2010), it is the first time in Asia that surface water was impounded for the purpose of promoting infiltration and thus using impoundments to augment a groundwater source. When the water is pumped to the high level reservoir, it is mixed with water from the Buhisan reservoir and other groundwater. The water is then chlorinated before distribution. The ADB works directly with the national government of the Philippines and currently is undertaking a second feasibility study on providing sewerage for Cebu. The Japanese government has funded a separate study on people's attitudes toward sewage treatment and waste disposal options.

Mr. Chiong (2010) is also president of the National Water Resource Workers Union which is part of the 20 million member Public Services International Workers Union which is active in 168 countries through 658 federations. In the Philippines there are 489 local water districts which are part of the Philippine Association of Water Districts (PAWD). Less than 10% (38) of which are unionized. At the national level Mr. Chiong aims at doubling the percentage of unionized districts. He states that there is little resistance to unionization but that most workers are not aware of their rights. At the MCWD he is focused on relations with management and improving the MCWD's performance.

In addition to his duties at the MCWD and PAWD, Mr. Chiong is also a speaker for the Public Services International Workers Union. He also has liaisons with policy makers at the regional and national level and candidly states that unless the MCWD improves its service and product they will not be able to fight privatization. The 2010 program is in integrated water resource management and the benchmarks are to be coordinated with Baguio City from March 2010 through December 2010. Cebu is one of five local water districts in the Philippines using ADB funding for improving labor standards, transparency, accountability and worker participation in planning.

Many aspects of the MCWD's operation were discussed, including the controversial situation in Mactan where a 2007 Philippine supreme court decision affirmed the city's right to seek additional sources of water. The MCWD sought to treat Mactan as part of its Cebu City concession. To supply residents of Mactan Island with water, the MCWD buys bulk water from the Mactan Rock Corporation which treats water via reverse osmosis. Based on the tests that were run for Mactan residents, this treatment is either very ineffective or not operational. Mr. Chiong said that the joint operation of the Water Remind Project with the USCWRC has been taken over by the MCWD due to the USCWRC's increased contract workload. At the conclusion of this meeting, he expressed interest in the results of the water tests and interviews that were being conducted as part of this study (Chiong 2010).

Additional surveys were made in barangay San Roque, a low income area near the water, some of which is on reclaimed land. Drums were being filled with a hose from the house of a person with an MCWD connection. Most people here do not have indoor plumbing and according to a resident named June they buy water for washing and cooking. Some including June do not drink this water; she estimates maybe half of those who are really poor will drink it, but she does not trust it and only cooks and washes with this water. She has a dispenser and is supplied by Nature's Spring with drinking water.

The home of Michael Avila (2010) in barangay Guadalupe had water which tested at 431 ppm salinity based on a well of about 130' depth. Guadalupe is an affluent barangay located in the southwestern hills of the city about 200' above sea level. Mr. Avila uses manganese to purify his water from bacteria and this treated well water is used for washing and cooking. Their drinking water is supplied by SSIPWP Agua Vita. Agua Vita's water tested at 7 ppm for salinity.

A meeting with the director of the USCWRC, Fr. Herman van Engelen (2010) was held on January 6, 2010. He vehemently disagrees with the MCWD that 650 ppm can be considered safe drinking water. Father van Engelen was interested in how this study of Cebu's water developed. He was advised that previous visits between 2003 and 2007 showed big changes such as the SSIPWP's cropping up all over the city and a decision to proceed further was made. In its advisory role, the USCWRC has come out against drilling new wells into the already strained Carcar aquifer. About 100 new pumping wells were added by the MCWD since 2007, including the one illustrated in figure 8.7 which is adjacent to the University's Talamban campus.

Figure 8.7 MCWD pumping well in barangay Talamban



Father van Engelen (2010) recounted how the city originally asked the German Kampsax-Kruger Lahmeyer International (KKLI) in the early 1980's to study the Luzaran river basin. The plan to tap into the Luzaran was never implemented and instead the city kept drilling new wells in spite of the recommendation by KKLI that the Carcar was already stressed and no new wells should be added to the metro area's approximately 80,000 existing ones. Fr. Herman van Engelen is now on the Ayala company's board of directors and indicated that Ayala Corporation has tendered offers to the city of Cebu to supply water to the MCWD at a cost that would be lower than the MCWD can provide; however Mayor Thomas Osmena vetoed the idea. No reason was given, but water has become quite political in recent years.

Recently the Ayala nature park opened on land coveted by the city for office and retail space. It is one of many conflicts between the administration and the company. According to published reports, Ayala has rights to supply Cebu and has offered an unsolicited proposal to supply 35,000 m<sup>3</sup> / day to the city for 25 pesos m<sup>3</sup> at 40 m elevation. The city refused this bulk water offer even though the MCWD would have fully retained its distribution concession and the cost was lower than the MWCD currently charges. Mayor Osmena believed the cost was too high. When a member of Cebu United for Sustainable Water (a local advocacy group known as CUSW) expressed outrage over the mayor's refusal of the proposal based on cost when the rate was less than the MCWD's current rate (and involved no other costs to the MCWD), the meeting was abruptly adjourned (van Engelen 2010).

With regards to the MCWD's takeover of the Water Remind Project, Fr. Van Engelen disputed Mr. Chiong's claims and said the project ties were severed as relations between the MCWD and the USCWRC became strained over the USCWRC's work for Ayala Corp. The Water Remind Project is apparently on hold at the MCWD since no updates or newsletters have been published since the MCWD took control of it. He maintains that the USCWRC is a neutral party (not interested in privatization) and that his position on the Ayala Corp. board of directors does not compromise the USCWRC's mission. The MCWD is apparently concerned because of the USCWRC's relationship with Ayala and other private companies that they perform contract work for. The MCWD believes that privatization is what is really at stake (van Engelen 2010).

The USCWRC works on behalf of any interested party and will provide data and conduct studies upon request. The USCWRC believes that Cebu's water crisis will be addressed at the institutional level because the unregulated private system that has been the market's response is not necessarily adequate. The lack of regulation of these providers (along with water in general) is not in the public's interest. Father van Engelen also suggested that a major point of contention between the Mayor's office, the Ayala Corp. and the USCWRC is that while the city and some in the business community wanted condos to be developed in an upland area identified as important for watershed protection, the Ayala Corp. (which owned the land in question) preserved the land as a park (at a financial loss) instead.

Further discussions focused on possible options for Cebu including building a massive reverse osmosis or distillation treatment plant. This could be financed through the ADB or maybe even the Japanese Official Development Assistance agency which backed the construction of the Fernan Marcel Bridge connecting Cebu to Mactan. The ADB is already involved in a feasibility study for a sewage treatment plant. The best

option might be a pipeline from Carmen, Cebu (located 42 km north of Cebu City) as proposed by the Ayala Corporation. This would certainly be the cheapest option and could guarantee safe and sufficient water for the foreseeable future (van Engelen 2010).

Further discussions with Dr. Walag (2010) revealed concerns with increasing bacteriological contamination of Cebu's water since 2007. A USCWRC monitoring well located near the where the Guadalupe River passes Velez College tested positive for ecoli on multiple occasions in 2009. Recent sampling indicated that nearly half of all private wells are contaminated. Acquired immunity is the probable reason that waterborne illness is not more widespread, but this comes at great cost to the very young and frail.

The Guadalupe River, Cebu City's largest, is fed by upland springs that provide its dry weather flow, but there is so much raw sewage floating down it that the aquifer is being ruined by the infiltration of heavily polluted runoff. Nitrates continue to rise and like total coliform counts, they are an indicator of human waste contamination. A plume of pollution is visible in the photo in figure 8.8. The Kitakyushu Initiative is an NGO initiative sponsored through the United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP) that is working towards sewage treatment for the river. Construction began in 2006 and is currently stalled due to technical problems.



Figure 8.8 Guadalupe River in barangay San Nicolas

A meeting with Cebu City councilman Arsenio Pacana (2010) was held and it was stated that the city government believes that the USCWRC is doing good work on the groundwater situation and is conducting further studies on water supply and sanitation feasibility. The councilman then made arrangements for a meeting with Cebu City engineer Paul Villaretti (2010) to discuss the city's master plan. Mr. Villaretti is also a member of the National Water Resource Board (NWRB) and indicated that legally the city has no responsibility with regards to watershed protection. While he does not totally agree with this situation, the NWRB has custodial responsibilities nationwide and can deputize cities and water districts to act on its behalf. Mr. Villaretti ranked his concerns as follows:

- 1) Solid waste management (the city's sole landfill has just reached maximum capacity)
- 2) Housing (but he added that "solving it" would create even more demand is it ever really solved then?)
- 3) Water, without any action, it would become critical within the next 10 years.

He indicated that there was no visionary concept for sustainability here and water management in Cebu City is mostly about financial issues. He indicated that one good result of Cebu City's focus on finances is that a healthy cash flow should result in more sustainable development. On the negative side though, the water districts' fixation with debt schedules and collections can take the focus off of service and quality. For example, while the MCWD is fiscally sound and has received awards for its balance sheet, they only serve about 50% of the metro area. The Local Utilities and Water Administration (LUWA) is supposed to be a technical organization but often acts more like a bank, as the recent scandal in Ronda, Cebu shows where the Mayor is accused of attempting to get a P10 million loan for a water project that the town council was not made aware of. An example of extraneous spending would be their P100 million (\$2,250,000) new headquarters that opened in 2001.

With regards to Manila, Mr. Villaretti said the city relies on surface water for about 60% of its needs which has allowed its groundwater system to remain stable. Despite this fact, Manila has had much publicized issues with its water that have not been completely resolved despite the 1997 privatization of the MWSS. In contrast, Cebu's undeniable

water supply problems are not yet critical. He pointed out that in a true shortage situation nobody would be washing cars and wasting water in myriad other ways.

It should be noted that Cebu has enough total water, but its safety has undoubtedly been compromised. For the short term future of two to five years, the situation is not dire. Desalination costs have come down and improvements in the technology continue to be made. It is often easy to think of economics only in terms of price and not in terms of benefits and potential savings. In terms of cost, it is cheaper to desalinate groundwater that has only limited saltwater intrusion than to desalinate seawater or even brackish water. He recommends that Cebu make the commitment to a large scale desalination plant now (instead of light rail) so that a plant can be on-line before any major disease outbreak results in rash and expensive, temporary adaptations (Villaretti 2010). The general pros and cons of various desalination technologies are illustrated in table 8.1 :

Advantages	Disadvantages
Reliable source, not subject to seasonal changes	Depending on salinity level, relative high production cost and energy consumption
Minimal usage of chemicals in the process	Great care and staff expertise needed
Minimal environmental impact	Sophisticated plant and high pressures involved require very high standard materials and specialized equipment
Flexibility in manufacturing design	Non-standard designs cost more
Water price can be fairly constant	Large parts inventory required

Table 8.1Desalination pros and cons

According to Mr. Villaretti, the MCWD is not convinced of the need for desalination because it lacks foresight. He suspects that 95% of Cebuano's are drinking purified water from one of the SSIPWP's and that since the overwhelming majority is able to get safe water there is no great outcry for an increase in supply. It is his personal view that water is not really a critical problem because Cebu is in a humid area surrounded by water and that solutions would be readily found if proper discussions and planning were undertaken by the institutions involved in water distribution and infrastructure. Mr. Viallaretti also said that he used to be a member of Cebu Uniting for Sustainable Water and that they are concerned with the watershed, but that the group was becoming too much like a cult that wanted to protect the watershed at all costs. This extremism in his view caused him to leave the group. He said once it becomes a religion something has gone wrong. He said that many in the environmental movement think that mother earth is more important than man himself and this kind of thinking often displaces the sober appreciation of environmental problems that would be more productive.

The doomsday water shortage scenario is not subscribed to by Mr. Villaretti. He advised that he feels this way because Cebu receives an average of 1.6 million  $m^3$  of rainfall (about 63") a year with only rare droughts like the ones in 1994 and 2007. His concerns are that while the hydrology of the aquifer is very good, that good fortune is being turned into a disadvantage since nearly 100% of the city's water supply comes from it. The city has failed to seriously pursue additional sources of supply as its growth continues unabated. Estimates are that as early as 1994 the Carcar was being overdrawn (pumping out more water than is recharged) by about 50,000 m<sup>3</sup> per year. It should be

noted that he admitted that estimates are rough due to the lack of data from the wells (Villaretti 2010).

Pursuant to Presidential Proclamation Nos. 581 and 932, the Mananga, Kotkot, and Lusaran watersheds in Cebu, Philippines were proclaimed as major watersheds in the country, thus making these areas an environment protected zone. However, the population in these watersheds continues to increase despite the new designation. The question becomes one of governance. From the lack of groundwater withdrawal recording and monitoring to industrial effluent that is unaccounted for, it seems that good governance is lacking.

It is Mr. Villaretti's belief that the planning office he directs should have much more ability to affect positive change than they actually do. He has been restricted politically since Mayor Osmena directed him to focus on transportation issues instead of water supply concerns. This corresponds with what Father van Engelen of the USCWRC stated about the lack of protection for the public interest by City Hall. Instead he said that some private purifiers and NGO's monitor the quality of water delivered by the MCWD.

Some NGO's are protectionist people and that when they got the National Integrated Protected Areas System (NIPAS) signed by presidential decree that the affected watersheds became totally protected which removed any control from the local government. These protectionist groups want to depopulate the watersheds which Mr. Villaretti believes is impractical, while management people like himself would prefer that people should be trained on how to use water in a sustainable manner instead of being dislocated. At least the Philippine Department of Environment and Natural Resources has both groups (protectionist and management) represented. The NIPAS act provided specific areas for human settlement to be allowed in the area mentioned (Mananga, Kotkot and Lusaran watersheds). Whether the residents are situated in the designated areas remains to be proven.

A meeting was held with Edgar Salsado (2010) of Island Banca Cruise company in barangay Punta Engano, Mactan, Cebu. His water is supplied by the Mactan Rock corporation via tanker truck (and is then pumped to their overhead tank) that tested at 875 ppm salinity. The employees were not aware of this prior to my test, but had already stopped drinking it due to the taste and fear of its safety. Instead, they rely on purified water from Pure Serv that tested at 61 ppm salinity . In nearby barangay Pusok, Dr. Fatima Menguito DOM (dentist) had water supplied by the MCWD's pipe network which tested at 677 ppm salinity. Dr. Menguito and her staff drink purified water from Aquasoft that tested at 17 ppm salinity.

A meeting with Angelita Secuya (2010) of the Cebu City chapter of the Knights of Columbus in their barangay Santo Nino office was conducted. The office relies on purified water from Sparkling Drops which tested at 17 ppm salinity. The tap water is from the MCWD and tested at 338 ppm. Ms. Secuya suggested that it would be useful to go to some of the squatter settlements down by the piers and witness the conditions there while testing their water (Secuya 2010). A subsequent site visit to barangay Ermita revealed that the MCWD line passes by and few residents have a connection. The residents that were contacted did not have a connection and relied on the neighborhood pump well which could be quite a walk depending on where you live. Some said that they bring buckets to a family that has an MCWD connection to get drinking water. There were a couple of pay toilets (2 pesos for a single use). Residents advised that most simply use the canal (wading into the water) to relieve themselves.

Ermita was once a center of trade for Cebu City before the malls and other major shopping centers and produce outlets opened during the past 20 years. Only eleven percent of residents had formal employment as of 2006 data from the Association of Barangay Councils (2006) report titled Barangay Profiles 2006. The Carbon Market is still here, but as mentioned, its importance has faded over the past two decades. The Visayan Electric Company is also here along with Freedom Park. Interviews here revealed that the poor believe that diarrhea comes from "bad food", not impure water. Despite these feelings, many will buy water to drink when it rains and the canals overflow. A typical waterfront home in Ermita is shown in figure 8.9. Despite the extreme poverty, the people of Ermita are warm and welcoming and did not hesitate to share their concerns about Cebu's water supply.



Figure 8.9 Waterfront home in barangay Ermita

Louella Lucino (2010) is the Director of Interior and Local Government for the Philippines district 7 which includes Cebu and the rest of the central Visayan Islands (Bohol, Negros Oriental and Siquijor). In her role of insuring local compliance with national directives, she indicated that she is aware of the water problems in metro Cebu and believes that kidney disease is epidemic here due to the excess salt in the water. Her job often takes her around the region including frequent trips to Bohol, Negros and Leyte, but that when she is in Cebu she only drinks purified water.

Girlie Garces (2010), San Miguel Corporation's Director of Human Relations in Cebu, advised that San Miguel is a very responsible corporate citizen and her duties include community outreach. San Miguel sponsors school teams and other projects at the barangay level. Garces is also a board member of the CUSW and was aware that salt water intrusion has reached Mandaue where San Miguel's operations and regional headquarters are located. In addition to its namesake beer, San Miguel also produces a multitude of malt beverages, soft drinks and even purified water under its Magnolia brand. San Miguel Corp. used to produce Wilkins Purified Water for Coca Cola before Coca Cola of the Philippines divested itself from San Miguel and moved to the MCWD for service.

Water for their brewery and soft drink operations comes from nearby barangay Cabancalan, that is located about three kilometers from Mandaue. Cabancalan is a cavernous area famous for its running water. Cabancalan has some 80 wells while neighboring (and much larger) Mandaue has only 27. Salinity levels of the wells in Cabancalan that the plant relies on or the treatment methods employed by San Miguel

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were not disclosed. The 2010 Water Survey did reveal that wells in Mandaue were highly saline.

The SSIPWP's were discussed, the main concern of Director Garces was that nobody is watching or regulating if and how these used 19 liter containers (that are now mixed and matched all over the metro area) are cleaned. Some are used to store liquids other than water and then possibly re-enter the supply chain. Similar concerns for the water quality of the SSIPWP's was expressed. While most locations appear to go out of their way to ensure that their purification equipment is easily visible, this wise marketing technique does not ensure the quality of the product (Garces 2010).

A meeting was held with A + Enterprises owner Allan Raborar (2010) to discuss his company's water filtration systems. A written quote was provided for a system that would allow an individual to become a standalone purified water provider for 195,000 pesos (\$4,333) and installed in 2 to 3 days for 15,000 pesos (\$333). A copy of the quote can be found in the appendix. Mr. Raborar stated that since there is no regulation of these providers, some run their systems beyond their design capability which results in incomplete filtration. This is especially true when they advertise UV disinfection, that disinfection requires time and direct contact with the radiation. The in-line lamps often employed for this purpose cannot kill all the organisms in the water if the flow is too fast. However in the A+ Enterprises system, the UV lamps are located in the holding tank instead of the cheaper "in-line" units others employ. Locating the lamp system in the holding tank ensures complete disinfection even if the output is at the maximum that the system can provide. Mr. Raborar also advised during a meeting that in addition to vendors pushing water through faster than the design specs that nobody checks to see how often filters are replaced either (Raborar 2010).

A field trip was made to the mountain barangays of Toong, Busay and Upper Busay. The residents contacted did not have MCWD service though some in Busay say that there was limited service in the lower elevations. They relied on networks of flexible hose provided by private and municipal (the barangay) suppliers. In all three barangays, connections were sporadic. Some residents climbed down steep hills to the Buhisan River to get water by the pail. Others went to developments who would allow them to get a certain amount of water free from a hose. A few had private wells. In the wealthier parts of these barangays, residents often had wells and elevated holding tanks.

Since the negative effects of poor water quality are felt most by the very young, a meeting was held with Primi Atillo (2010) of Our Lady of Lourdes Parish's children's feeding program at the parish offices in barangay Punta Princesa, Cebu. The parish supports anywhere from 150 to 250 children at any given time. They rely on MCWD water which tested at 332 ppm salinity. Ms. Atillo stated that the parish believes the MCWD's water is safe and that they have not encountered problems with diarrhea.

Gladys Gica (2010) is a supervisor at the Imperial Palace hotel in Maribago, Cebu (the eastern shore of Mactan Island). It was indicated that the hotel desalinates water from its own "on-site" well. This water was tested at 152 ppm salinity and it is used as tap water in the hotel. The hotel also supplies bottled water on request.

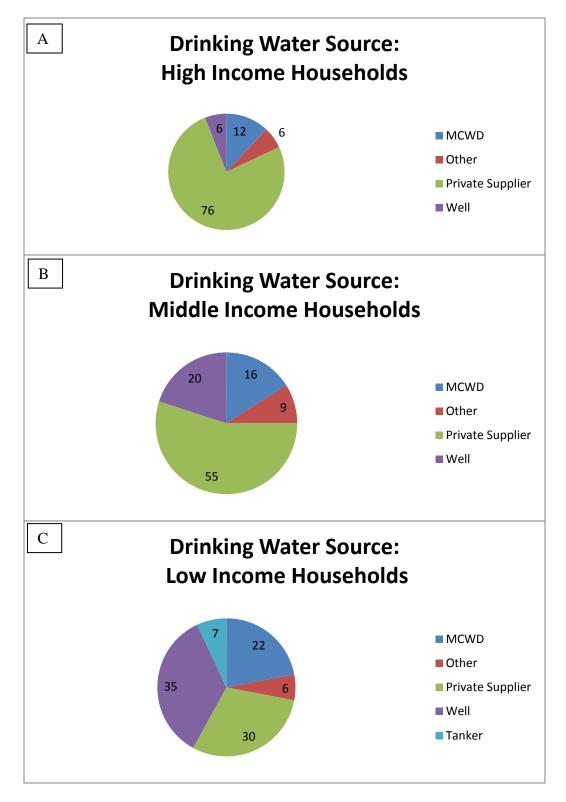
Cebu Uniting for Sustainable Water is a citizens group that promotes sustainable water development for metro Cebu. CUSW president Mr. Casiano Q. Catapang (2010) confirmed that the metro area is 90% dependent on groundwater from the Carcar aquifer. 260,000 m<sup>3</sup>/day (68.7 million gallons) are estimated to be pumped with five percent being supplied through the dam on the Buhisan River. The remaining five percent comes from the Mananga infiltration pond where the river is impounded and nearby wells are employed to recapture this water. Cebu is open to contracts with companies to supply areas not served by the MCWD. Besides the mountain areas, some of the southern part of the metro area are not part of the MCWD's network. Mactan Rock corporation supplies some customers on Mactan directly and also supplies the MCWD with bulk water for its network connections in Mactan Island's barangays.

Cebu needs better policies and a central coordinating agency to handle permits and to focus distribution efforts. In addition, Cebu needs to take more advantage of its surface water because the Carcar aquifer is over stressed and cannot handle additional pumping. Roughly 75 percent of Cebu's 1.6 meters (63 inches) of annual rainfall is estimated to be lost to the ocean. Conservation and watershed protection are areas the CUSW is actively involved in promoting in joint efforts with the PDENR and MCWD. CUSW is also affiliated with Greenpeace, Lexmark corporation, and San Miguel corporation. CUSW advocates policy directly to the mayor's office and barangay officials (Catapang 2010).

Figures 8.10 through 8.16 contain charts illustrating key data from the 2010 Cebu Water Survey.

E. 2010 Survey charts (illustrating the investigation's findings in percentage those surveyed: based on 153 surveys)

Figure 8.10 Personal income and drinking water type in Cebu (A-C)



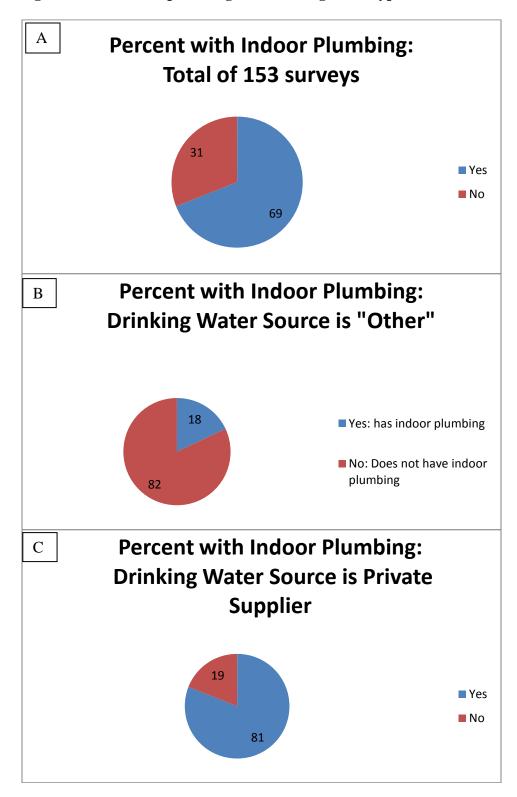
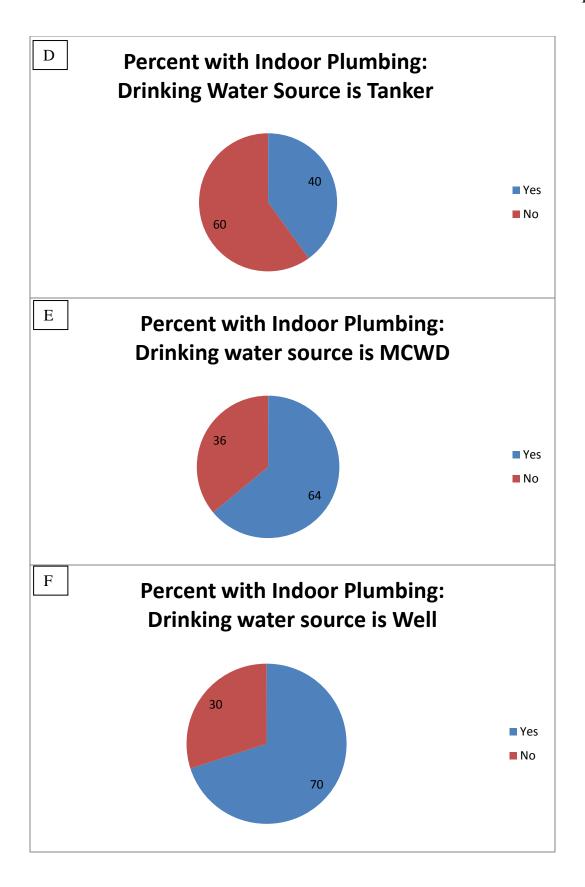


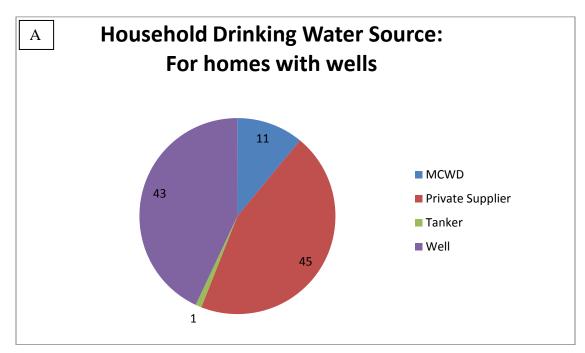
Figure 8.11 Indoor plumbing and drinking water type in Cebu (A-F)

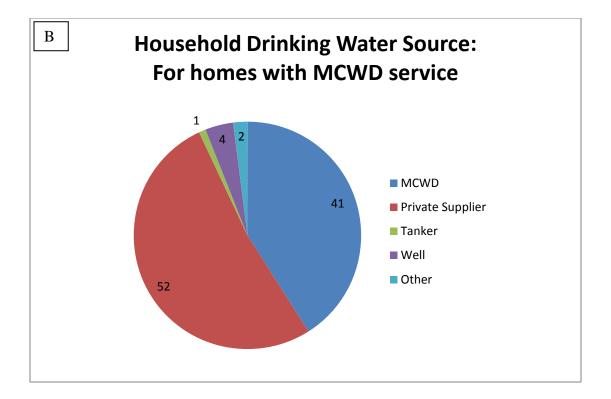


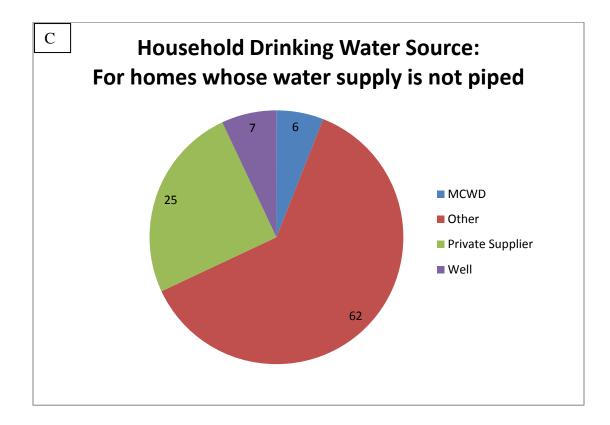
Overall 70% of survey respondents have indoor plumbing while 30% do not. Those whose drinking water source is "other" or "tanker" were the only groups in which a majority of respondents did not have indoor plumbing.

The next series of charts in figure 8.12 indicate that while about half of homes with an MCWD connection or a well drink purified water, only 25% of those whose water supply is not piped do so. The "not piped" group includes the categories of "other" and "tanker" and these categories are generally associated with lower socio-economic status. It is important to note that even among this group, only 62% drink the water that is provided to them at no charge. 38 percent use the private purifiers or get water from someone who has a well or an MCWD connection. Even though the water provided by the city or the MCWD via tanker trucks tested similarly to the MCWD's piped water, the perception is that this water is of inferior quality.

Figure 8.12 Relationship between household piped water supply and water used for potable purposes (A-C)

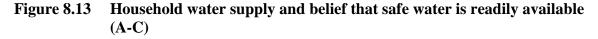


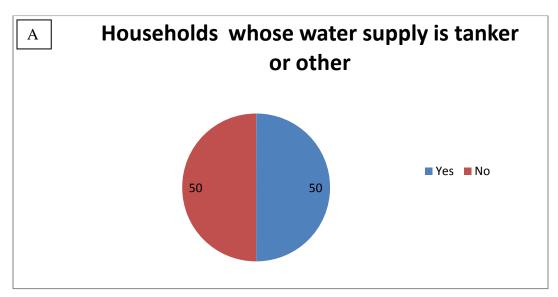


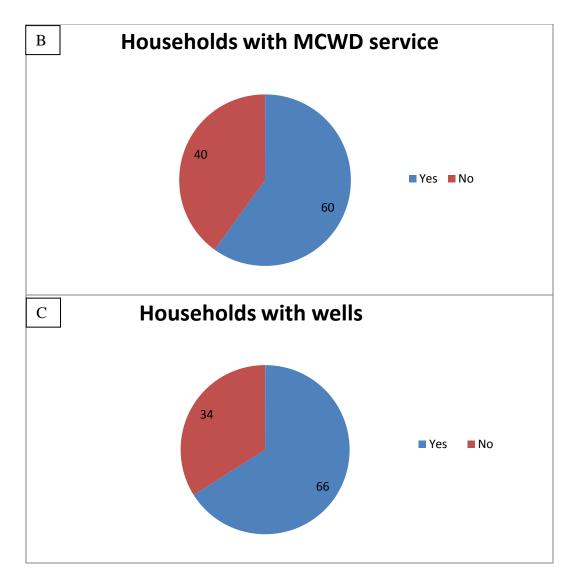


Many of these lower income households reflected in chart "C" above rely on the MCWD, well water, and even purified water from wealthier relatives and neighbors. Some get drinking water from tanker trucks provided by the municipal government or the MCWD.

The following series of charts shown in figure 8.13 illustrate how residents feel about the availability of safe drinking water broken out by the household's non-potable water source. The blue (yes) portion of the charts indicate the percentage answering yes to the question "Can everyone who needs safe drinking water get it?" Overall, 60% of households feel safe drinking water is available while 40% disagree. The highest percentage was among those who drink purified water with well owners the most positive group and those relying on tanker service or other methods or obtaining water the least positive at 50%.

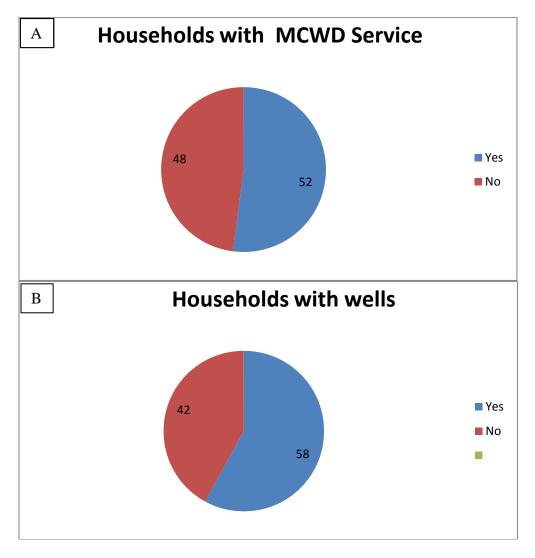


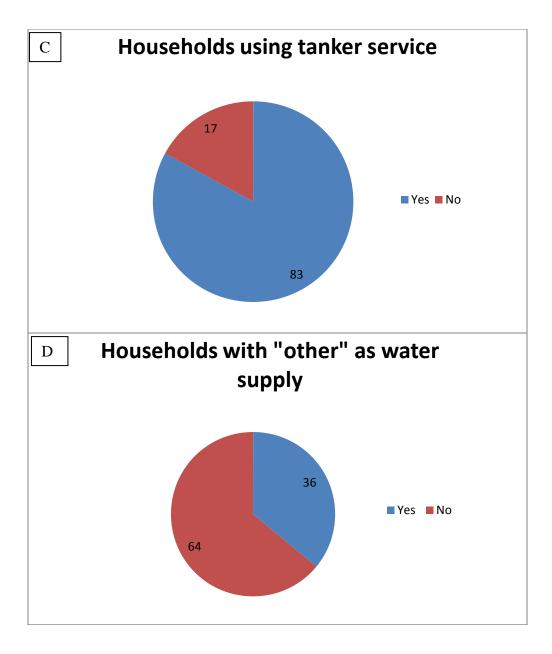




Another question that was asked in the household survey was whether residents felt that the quality of Cebu's groundwater had deteriorated during the past decade. This question revealed more dramatic differences in opinion based on the household water supply. The responses to the question "Is the groundwater quality worse now than 10 years before?" revealed that over 83% of households relying on tanker service felt this way while only 36% of households with an "other" connections agreed. MCWD customers and well owners were more evenly divided on this question. It is surprising that residents are so divided on this question in light of the 2010 survey results that revealed a dramatic drop in water quality from the USCWRC's tests performed a decade ago.

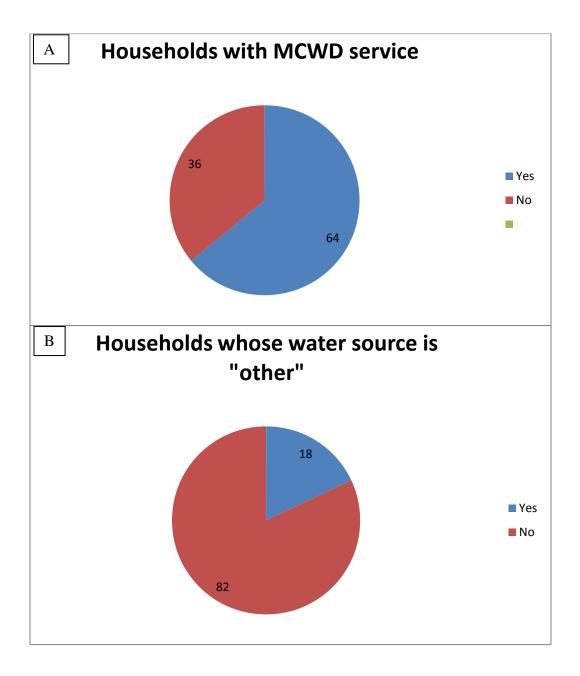
# Figure 8.14 Household water supply and belief that water quality has deteriorated over the past decade (A-D)

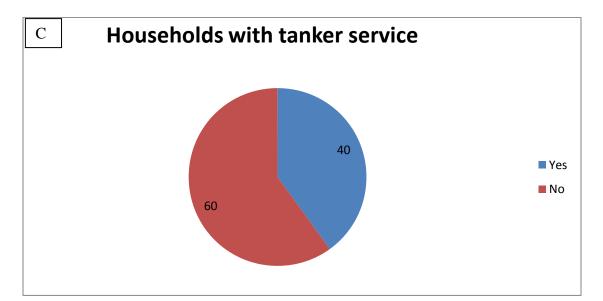


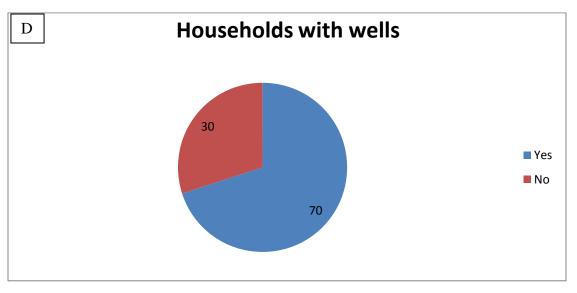


The next series of charts shows the percentage of households with indoor plumbing by their primary water source. The charts show that most residents with wells and/or MCWD service had indoor plumbing, while most residents who relied on tankerdelivered water and those whose water supply is "other" did not have indoor plumbing.

Figure 8.15 Percentage of homes with indoor plumbing broken down by water supply type (A-D)



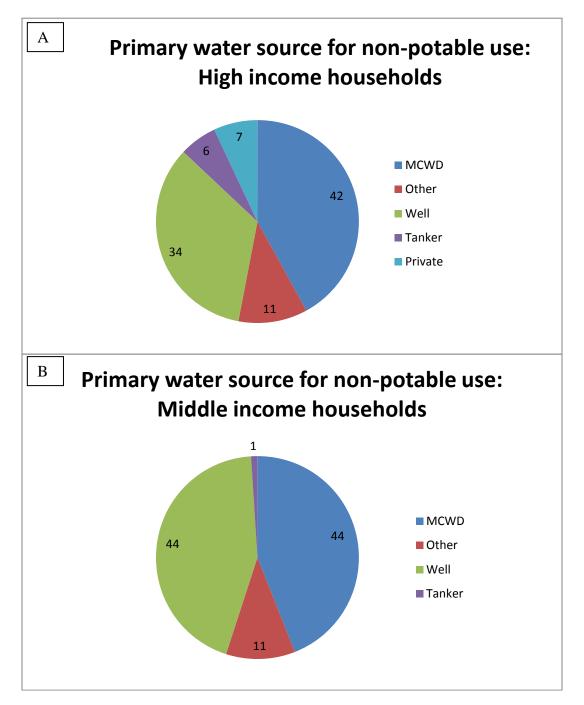


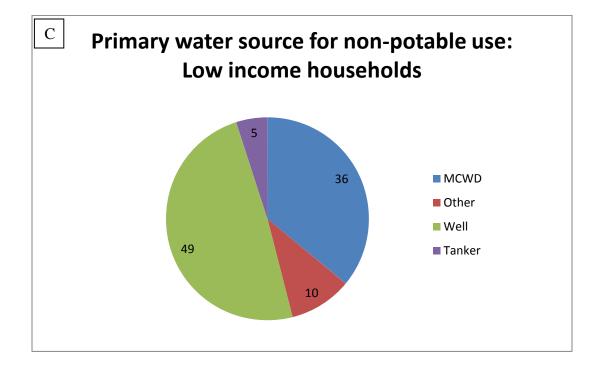


The final series illustrates the relationship between income and primary source of water used for non-potable purposes including cooking. Many households have more than one source of water, some use a dug well just for watering plants, others drink their well water and wash with MCWD water and so forth. Although the MCWD's water and many wells are potable, this survey is performed because most residents are no longer drinking primarily from these sources, although most still wash with it. As shown, some

upper income households rely on private networks. This was documented in the Maria Luisa and Beverly Hills subdivisions.

Figure 8.16 Non-potable water source broken out by socio-economic status (A-C)





The survey results indicated by figure 8.16 above show that even though most residents now access the private purifiers for their drinking water needs, only a small percentage of high income households wash with it.

In addition to the residential surveys, other meetings with business and institutional water providers and users were made during the 2010 site visit. They included schools, churches, public officials, business and civic leaders. Some of the new SSIPWP's (that started operations after an earlier visit in August of 2007) are Agua Avel, Natural Fresh, Viva!, Sese Aqua Safe and Water Market. Figure 8.17 shows a group of samples from various providers that were taken during the 2010 Water Survey.



Figure 8.17 Purified water samples from the 2010 Water Survey

While there are certainly more providers now, the real growth has come from a new invention: the "peso water bag dispenser". Meetings were also made with two local manufacturers of the "peso water bag dispensers" that offer about 7 ounces of water that you fill a bag with. According to William Ochea (2010), these standalone units retail for 15,000 pesos or nearly \$400 US, while a full purification setup costs about ten times as much. Mr. Ochea said that his costs for each cabinet's raw materials are about 7,500 pesos (approximately \$200 US). He lives behind his shop in barangay Marigondon, Lapu – Lapu City and has a well that tested at 612 ppm salinity. Mr. Ochea has relied on purified drinking water for a couple of years.

Figure 8.18 William Ochea at his manufacturing facility in barangay Marigondon



This is the latest innovation of the small scale providers in Cebu that has grown exponentially since they were introduced in 2007. In 2007 there were only a handful of machines by the two companies ATM and Peso Express. Those early units dispensed water, but you had to provide the cup. They did not grow, instead local manufacturers took over with a lower cost product that opened the door to a wider gamut of entrepreneurs that could consequently serve a wider customer base (more of the urban poor are now serviced).

The free tubular plastic baggies provided can by tied off for transport as many street vendors do and resell the bags for 5 pesos while a small bottle of water costs 10 pesos. Another change from 2007 is that the delivery market is maturing with only a dozen or so new operators. The big growth has been in these dispensers that are not limited to the less capitalized entrepreneurs. Dispensers can now be found at nearly all water purification companies as an added product. Even the sari-sari stores will often have one out front that they either own or rent to someone who owns the unit. They will also buy water from the dispensers and tie the bags up and place them in their mini fridge and sell for 5 pesos as "cold tubig" (chilled water). Some of the dispensers have refrigeration units inside but less than 10% have this feature. The photo in figure 8.19 illustrates children accessing a new dispenser in barangay Basak.

Figure 8.19 Children access purified water with the supplied plastic bags via a new dispenser in barangay Basak, Lapu-Lapu



The water provided by the MCWD averaged 365 ppm salinity in Cebu, but a shocking 899 ppm in Lapu-Lapu city. It should be noted that the water sold by the MCWD in Lapu-Lapu city is provided by the Mactan Rock corp. from their wells on

Mactan. Private wells averaged 471 ppm salinity in Cebu and ranged from 248 – 988 ppm. Five of twelve well samples tested positive for bacteria while all 3 samples of from MCWD taps were negative. On a positive note the pH was consistently measured at 7 (neutral), no doubt due to the excellent chemical properties of limestone formations like the Carcar aquifer.

The salinity data from the 2010 Water Survey is shown in table 8.2 below. It illustrates that the only safe water available in metropolitan Cebu is that from the small scale independent private water purification operations (SSIPWP). Water quality is particularly poor in Lapu-Lapu City and Mandaue City.

	Location	Source	Salinity average (ppm)
1	Cebu City	MCWD	365
2	Cebu City	Other	400
3	Cebu City	Private Supplier	24
4	Cebu City	Tanker	368
5	Cebu City	Well	471
6	Cordoba	Well	641
7	Lapu-Lapu City	MCWD	899
8	Lapu-Lapu City	Private Supplier	16
9	Lapu-Lapu City	Well	569
10	Mandaue City	MCWD	449
11	Mandaue City	Other	457
12	Mandaue City	Private Supplier	60
13	Mandaue City	Well	901
14	Talisay	MCWD	351
15	Talisay	Other	558
16	Talisay	Private Supplier	27
17	Talisay	Well	518

Table 8.22010 Water Survey Salinity Averages by City and Water Source

The raw salinity data is plotted on the maps that follow in figure 8.20. The data shows that the entire aquifer can be considered saline as no well samples showed salinity of less than 250 ppm.

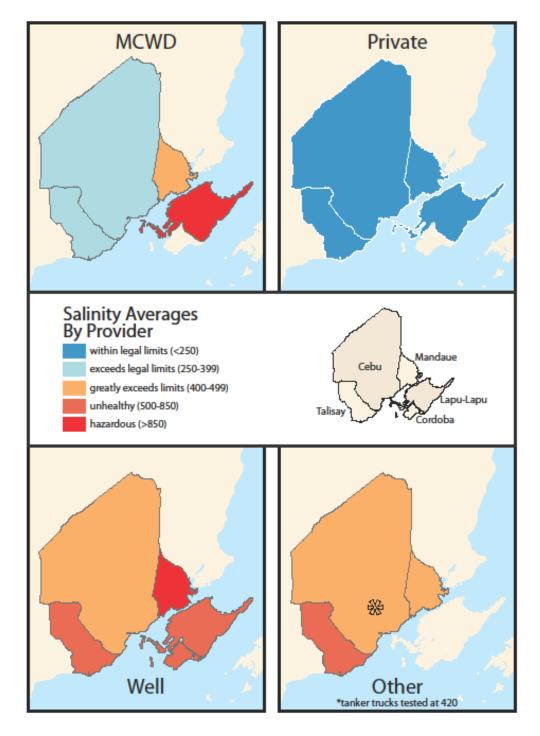


Figure 8.20 2010 Water Survey Map: Average Salinity by Provider

#### **Chapter 9: Summary and Policy Recommendations**

#### A. 1990 – 2010 synopsis

Cebu has changed much in the last two decades with new hotels, shopping malls, international call centers, and manufacturing plants. The daily brownouts have long ended as Asia Electric added capacity with a new power plant. The Cebu Energy Development Corporation came on-line in March 2010 and Cebu City now has enough power that it is self sufficient and the Visayan regional grid (with major plants on neighboring Negros) would only be drawn from during an emergency.

Two decades ago there was only one international quality hotel, the Cebu Plaza (now renamed the Marco Polo), that advertised spring water (including its ice cubes). In the 1980's and 90's jeepneys ruled the roads and only the main thoroughfares were heavily congested. The side streets were often wide open and plied by bicyclists, taxis and pedestrians. Today much of the time most roads are quite crowded as the growing middle class has increasingly moved to car ownership. Jeepneys still provide service, but the overall amount of traffic is much greater and the mix of vehicles is very different.

Cebu needs to address its water supply and quality for the well being of its inhabitants. While tourists may not be affected since major hotels and resorts supply guests with treated water, it cannot continue to ignore the plight of residents who have neither safe nor sufficient water to meet their daily needs. The 2010 Water Survey results show that saltwater intrusion has accelerated greatly during the past decade and is now joined by bacteriological contamination. Although chemical analysis was not part of this study, there is good reason to believe that the Carcar aquifer has also become spoiled with volatile organic chemicals due to the high amount of unregulated industrial effluent that runs to the sea through the city's open canals. This is not a pretty picture and much needs to be done to turn things around in Cebu.

The MCWD is making progress by investing in infrastructure, including improving meters to ensure their financial viability. Water mains are slowly being removed from the open sewage canals, but the smaller distribution lines can still be found sitting in the canals all over the metro area. While service has improved, the water still runs out on a nightly basis. Wealthier residents have adapted to this by employing elevated storage tanks that they can fill during the day and have water for the overnight and early morning hours. The photographs taken during the 2010 Water Survey in figures 9.1 through 9.5 illustrate this situation and these adaptations.



Figure 9.1 New water meters installed by the MCWD in barangay Labangon

Figure 9.2 Damaged MCWD water distribution lines in open sewage canal in barangay Labangon



Figure 9.3 Partially submerged MCWD water distribution lines in open sewage canal





Figure 9.4 MCWD water-main in open sewage canal in barangay Labangon

Figure 9.5 Private household water storage tower in barangay Busay



The salinity problem is too big for the financial ability of the MCWD and thus the city needs to act aggressively to pursue outside sources and/or desalination due to the accelerating deterioration of the Carcar aquifer. The entrepreneurial spirit has served the city well so far, but if the Carcar continues to degrade it may become unsafe to even shower in water pumped from it, whether it comes from a private well or the MCWD.

The MCWD has a dedicated staff and sound management, but it is undercapitalized and appears to be behind the curve of events that have seen hundreds of private purifiers crop up around the city. Certainly if Cebu wants to be known as a world class city, it needs a sewer system and tap water that is safe and sufficient. The lack of a sewer system and the damming of the Buhisan and Mananga impoundment have only caused more stress on the Carcar as wastes percolate down to the shallow water table.

The squatter neighborhoods in the reclamation areas and generally near the waterfront are teeming with transplants from around the country seeking an opportunity in the country's second largest city and economic zone. Many work on the docks in light manufacturing and as household help. They often perform undesirable jobs just as many immigrants from the lower end of the socio-economic scale have done throughout history. The 2010 Water Survey largely showed that these people do not have the means to rely on SSIPWP's for their drinking water, although the results also indicated some will buy it sporadically (when they can afford it).

The fundamental issues that Cebu is faced with include saltwater intrusion and bacteriological contamination of its groundwater reserves. These are not unique problems; they often come hand in hand with population and economic growth. In the mid 1980's Cebu hired consultants who proposed development of the Mananga River via a dam, reservoir and tunnel connection to Cebu as a lower cost alternative for increasing the supply of freshwater to Cebu (C. David 1998). No action was taken and no funds were ever allocated for such a plan. In hindsight, even if city officials and the MCWD had supported the initiative the city would still need additional supply. In May of 2010 the new mayor elect, his honorable Michael L. Rama, said that securing additional water was high on his agenda and that Danao has great potential to augment the city's supply. Danao is located about 20 km north of Liloan and 40 km north of Cebu City. It is a place with a colorful history and is known as the "gun town" of the Philippines where skilled craftsmen produce high quality firearms (Peters 2001). But while this additional supply would be beneficial, it is not enough to meet Cebu's needs. It is unclear whether privatization would provide Cebu the same benefits that Manila realized, but the fact is that the status quo is not a viable option. The MCWD must face these problems without delay or be forced to accept outside help in whatever form it comes.

#### **B.** Recommendations

After over five years of research into this problem, the unavoidable conclusion is that Cebu can no longer delay action on the supply side. Conservation is never a bad idea, but for such a rapidly growing city that already consumes 100% of the water the Carcar aquifer can provide on a daily basis it cannot be the immediate focus. Repeated tests and surveys indicate that the SSIPWP's are doing a great job of providing safe and affordable water in all parts of the metro area. There are several problems with continued sole reliance on them though. There is no independent monitoring of them and the observed high quality could change in some locations without public knowledge. As the aquifer continues to degrade disease outbreaks may occur in populations that do not rely solely on treated drinking water. Finally these stand-alone operations do not address the need to increase the overall water supply and with existing supplies already tapped out, rationing may become necessary with continued population pressure.

The MCWD is staffed by competent and dedicated personnel, but its vision for the future is in question. It is understandable that the MCWD is opposed to any sort of privatization. As MCWD union chairman Victor Chiong (2010) stated "...privatization is an assault on the security of tenure of civil servants and their union's security". The union's official position is that privatization in Manila and abroad resulted in high water rates and poor water quality. Politics may be constraining their ability to invest in additional supply outside of additional injection wells into the overstressed Carcar aquifer. The Ayala Corporation appears to have a good record providing water in Metro Manila. Given the fact that Cebu has only 10% of Manila's population and is quite small physically as well, Ayala may be in a position to assist in building the necessary infrastructure to augment Cebu's water supply. This of course depends on many political and legal hurdles being cleared, not the least of which is the MCWD's concession rights and determination to remain independent.

After careful review of the most readily available options including large scale desalination, it is the opinion of this author that the best long term solution for Cebu would be to access additional supply via Ayala Corporation's proposed Carmen-Cebu bulk water transfer project. This would sharply raise the MCWD's capacity and is considered to be the most feasible investment in bulk supply for Cebu. The 25-year project (at an estimated cost of P2 billion) would require the construction and operation of water facilities that would boost the MCWD's supply by 50,000 m<sup>3</sup>/day. Carmen is 45 km (28 miles) north of Cebu City and water would be piped from Carmen's Cantumog-Luyang River to Cebu. A helpful factor is Carmen's situation of being water rich and lightly populated. This additional supply would dwarf the tentative agreement the MCWD made with the city of Danao for 5,000 m<sup>3</sup>/day.

For the short term, supply must be increased incrementally to relieve pressure on the Carcar aquifer. Although it is relatively small, the Danao project would be a good starting point. The next logical step would be an investment in a scalable reverse osmosis facility. This could also be pursued relatively quickly. The cost of reverse osmosis continues to drop as membrane technology advances. Taken together these two steps should give the city time to complete the bulk water transfer project without a crisis.

When it comes on line the increased supply should ensure the Cebu will be able to meet the rising demand of the growing population. But in the meantime the city also needs to address the quality of water that the urban poor rely on since they cannot afford purified water. The lower income barangays should retain access to their free public wells and tanker deliveries, but residents should be warned not to rely on this water for drinking. There are several inexpensive options that would prove beneficial in any cost/benefit analysis that includes the public health benefit of safe drinking water. A subsidy could be offered to supply purified drinking water or bottled water from the MWCD. Another option would be something akin to the LIFESAVER 20,000 jerrycan which provides 20,000 liters of water before requiring a new filter. Replacement filters cost less than \$150 which results in a cost of less than 1 cent per liter (.07 cents / 1); this converts to 3.15 Philippine pesos per liter which is far cheaper than the MCWD average

tariff of 25 pesos per liter. The results of the water quality tests and household surveys in 2010 indicate increasing contamination and public awareness of the problem. The private purifiers are providing high quality drinking water, but this only underscores the need for urgent action to protect the Carcar aquifer.

At this time in its history, Cebu radiates with optimism and growth. For this optimism to be justified and to realize its economic potential, the city must act on a comprehensive water supply and conservation plan to save its aquifer. It is without question that those who are most endangered by Cebu's inability to manage withdrawals are the urban poor. This basic public health requirement must be fulfilled. In the absence of a coordinated response to managing its watershed, the hodgepodge of private water purifiers may only delay the day of reckoning and leave many residents facing ever increasing health hazards. As Dr. Fe Walag of the USCWRC stated in 2007 "they (the private water purifiers) may prove to be a band aid if the Carcar aquifer that supplies over 90% of the city's water is damaged beyond redemption" (Walag 2007).

A chemical analysis of the Carcar aquifer needs to be completed to determine if more treatment measures need to be considered along with the identified need for additional supply. Further studies should also include periodic checks for coliform bacteria from a wide sampling of private wells. This is beyond the scope of this study, but fortunately there are experienced and capable engineers at the MCWD and the USCWRC who could perform such work. These two vital organizations, whose relations have become strained as the water crisis deepened in recent years, must forge a new relationship based on mutual trust and goodwill for the greater good of this fine city. Their work is too important for anything less.

#### Appendix

Figure A1: System quote from A + Enterprises:

#### January 14, 2010

Mr. Chuck McGlynn Labangon, Cebu City

#### Sir:

We are pleased to offer you our quotation for a 3000 GPD Skid-mount Man-Automatic Model water purification system for Labangon, Cebu City, for your consideration subject to the terms and conditions stated , as follows:

**P-3000e Water Purification System**, 16-stage complete custom system for water refilling station operations with all booster pumps made of stainless steel, manual backwash multimedia filter & granulated carbon, digital auto-backwash/regeneration ion exchanger, high-capacity R.O. pre-filter, R.O.unit, product storage tank with UV, ozonator, polishing filters, water meter, filling faucets, wash faucet...

One(1) unit	Raw water stainless steel booster pump complete with bladder pressure tank & accessories.
One(1) unit	Multimedia filter(1cu.ft.) with manual backwash for removal of sediments.
One(1) unit	Granulated activated carbon( 1cu.ft.) with manual backwash for removal of dissolved chemicals, color, offensive odor and unpleasant taste. Yearly cost: P 3,000+ (including labor)
Two(2) units	High-capacity R.O. pre-treatment to protect the R.O. unit from clogging. Acts as a polishing sediment filter. Cost of replacement 10micron filter: approx. P200.00/ 2 months the other is a 1 micron washable filter and will be replaced only when needed.
One(1) unit	Sodium-cycle Cation exchanger (2.5 cu.ft.) Digital auto-backwash w/ 80L brine tank for removal of hardness minerals dissolved in the water. Protects the R.O. from scale build-up. Cost of salt: P7.00/cubic meter.
One(1) unit	Energy saving polyamide Brackish Water Reverse Osmosis unit (for high TDS water) with low pressure protection, pressure regulator, pressure gauge, 1Hp motor with bolt-type pump head. Cost of replacement: P 14,000.00 unit only.
One(1) unit	In-tank UV for product tank for disinfection. Replacement cost of lamp: P3,000

- One(1) unit Product water stainless steel booster pump complete with bladder tank & accessories.
- Three(3)units Cartridge-type dual gradient, high-capacity/high-flow filters, 2 carbon block polishing filter for taste enhancement. Cost of replacement: approx. P2,500/ 3 months for carbon... P3,500 for micron filter when needed only.
- One(1) unit In-line UV sterilizer(8 gpm) Replacement cost of lamp: P4,000
- One(1) unit Stainless steel product tank(600 liters) union ballvalve I/O, float switches.
- One(1) unit Product water meter(in cubic meter)
- Four(4)pcs Stainless faucet with quick replace ballvalves.

## Package Price PhP 195,000.00

One(1) lot Delivery & Installation <u>15,000.00</u> (Includes 2-3days Operations, 1-2days maintenance)

#### Total Cost PhP

#### <u>210,000.00</u>

FREE : Station design/lay-out, (2)Gloves, (2)face mask, (2)hairnet, (2)apron, drying Chamois, cleaning sponge, scouring towel, floor mop, 50pcs. PET bottles,
2000pcs. Cap seal, 500pcs. Caps, Heat gun, maintenance tools, spare filters.

#### **Terms & Conditions(Brief)**

Validity : Until February 2010 only

**Payment** : 65% earnest downpayment on equipment; balance payable through 6 equal monthly

PDC handed in advance. Installation charged separately.

**Delivery** : Approx. three(3) weeks from date of downpayment

**Installation** : Ten(10) days from date of delivery including testing.

Warranty : Full warranty against factory defects, direct replacement of defective item(s) within stated warranty periods, fares/accommodations/etc . charged to clients acct. Three(3) years on Resin, Multi media & FRP vessels, Two(2) years on all PE filter housing & storage tank, the rest is One(1) year excluding consumables.

**Limitations** : Only Fares, Accommodations are charged to client's account for scheduled check-

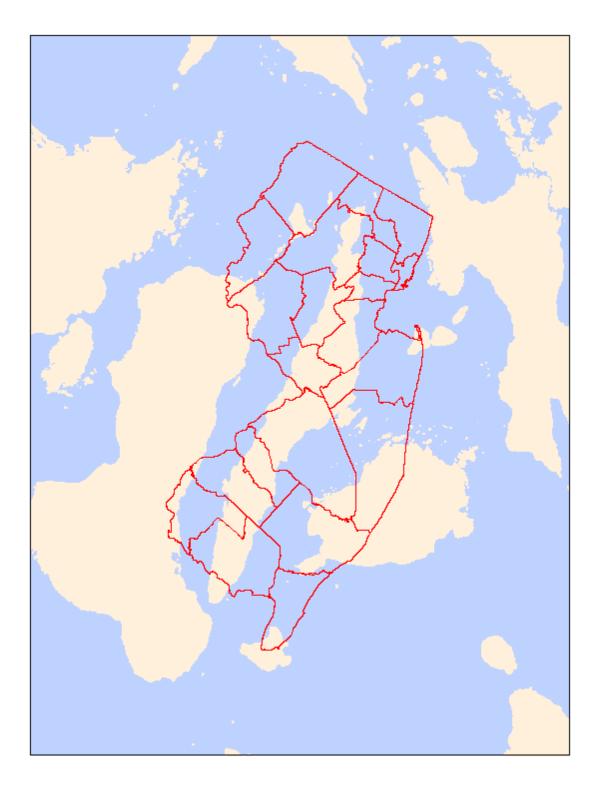
ups/visits/6<sup>th</sup> month cleaning/replacements... on the first year. Unscheduled servicing will

be charged a fee accordingly.

We hope you'll find our offer competitive and do business with you in the weeks ahead.

Sincerely,

Allan F. M. Raborar



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